

FINANCIAL TIMES

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D 8523 B

Rescheduling: the new way with debt, Page 14

Angola ... Oct. 15	Indonesia ... Rp 1600	Philippines ... Pst. 20
Bahrain ... Br. 650	Iboly ... 1,100	Portugal ... Esc 65
Bulgaria ... Br. 25	Japan ... 1550	S. Africa ... Br. 5,100
Canada ... C\$2.50	Jordan ... Br. 500	Spain ... \$5 4.10
Denmark ... Dr. 2.00	Kuwait ... Br. 600	Sweden ... 500
Egypt ... Esc 1.00	Liberia ... Br. 600	Switzerland ... 500
Finland ... Fr. 2.00	Morocco ... Br. 1.25	Tunisia ... Dr. 0.80
France ... Fr. 5.00	Luxembourg ... Dr. 3.5	U.S.S.R. ... Dr. 1.00
Germany ... Dr. 2.00	Malta ... Br. 1.25	U.S.A. ... Dr. 6.50
Greece ... Dr. 55	Mexico ... Dr. 0.80	Yugoslavia ... Dr. 1.00
Hungary ... Ft. 2.25	Norway ... Dr. 1.00	
India ... Rs. 15	Portugal ... Esc 1.00	
Indonesia ... Rp 1.50	Spain ... \$1.50	

NEWS SUMMARY

GENERAL

Kohl will press Bush for summit

Chancellor Helmut Kohl plans to impress upon Vice-President George Bush, who starts a tour of Western Europe today, in Bonn, West Germany's urgent interest in a Soviet-US summit meeting to give impetus to talks on nuclear disarmament in Europe.

Mr Bush will be visiting the five countries which could be called upon to take the new intermediate-range U.S. missiles. Page 16.

Turkish Foreign Minister Titar Turkmen flies into West Germany today for talks about his country's troubled relations with the EEC, and the problems of Turkish workers in Germany.

Beirut battles

Artillery and rocket battles erupted round Beirut in the heaviest fighting since the Israeli invasion. Page 16.

Iranians killed

Six Iranian revolutionary guard commanders were killed by Iraqi fire while visiting the Gulf war front.

Gandhi reshuffle

Indian Premier Indira Gandhi carried out her eighth Government reshuffle since returning to power in 1980. Only one Cabinet Minister, Kedar Pandey (Irrigation) and seven junior ministers were replaced.

Belgian crisis talks

Belgium's Cabinet held emergency talks, with coalition parties divided over the blocking of the appointment of a Francophone (French-speaking) militant as mayor of an officially Flemish commune.

Polish amnesty call

Poland's Roman Catholic leaders called for an amnesty for those convicted under martial law to create a favourable climate for Pope John Paul's visit this summer.

Clark to resign

Former Premier Joe Clark will resign as leader of Canada's Progressive Conservatives, but says he will stand again at a party convention. Page 2.

Journalists dead

Nine journalists have been found dead in Peru's Army-controlled guerrilla zone. Officials said peasants had mistaken them for guerrillas.

Nuclear pylon blast

An electricity pylon near Basle, carrying power from a Swiss nuclear energy plant to France and West Germany, was blown up.

Singapore rescue

Helicopters rescued 13 people stranded in cable cars over the sea for more than 10 hours in Singapore after a ship-mounted oil rig hit the cable system. At least seven were killed. Page 2.

Nigerian exodus

Exodus of West Africans expelled from Nigeria increased. Ghana opened its border for the first time since September, so that 100,000 waiting at Nigeria's border with Benin could return. Page 16.

Briefly ...

Mexico City-Nogales bus crashed into a truck travelling in the wrong lane, killing 18.

Bomb destroyed a Basque bank's offices in Logroño.

Barcelona police arrested seven suspected anarchists wanted for robberies and bombings.

Anglo-Indian film Gandhi won five Hollywood Golden Globe awards.

BUSINESS

Warning on U.S. trade deficit

U.S. TRADE deficit of between \$60bn and \$70bn is likely this year, compared with 1982's \$44bn, says U.S. Commerce Secretary Malcolm Baldrige. Page 4.

STERLING's sharp fall in the past two months have helped arrest declining confidence in UK manufacturing industry about prospects - but there has been no immediate improvement in orders. These are believed to be the main conclusions in the Confederation of British Industry's quarterly industrial trends survey to be published tomorrow. Page 16.

WEST GERMANY'S March 6 general election prompted more currency speculation last week, although pressure eased on weaker members of the European Monetary System.

Congressional leaders, who were given an outline of the budget on Friday, have voiced few objections to the fact that deficits will remain well above \$100bn for the next five years even if all of President Reagan's tax and spending plans are enacted.

"While it may be picked apart in detail, this is a very responsible budget," Senator Pete Domenici, chairman of the Senate Budget Committee, said yesterday in a comment that was typical of many other leading politicians.

For the year beginning October 1983, the President proposes to spend \$249bn and raise \$260bn in revenues, leaving a deficit of \$188bn.

He anticipates real economic growth of 3.1 per cent between the

The Belgian franc remained the weakest currency, and received support from several central banks from time to time. However, it remained within its divergence limit and the more relaxed conditions were reflected in a narrowing of the gap between the Belgian convertible and financial francs.

Member-currencies also received a boost from sterling's recent weakness, for although not part of the EMS, the pound forms part of the weighting in the calculation.

The Italian lira remained the strongest currency by virtue of its wider divergence allowance, while the Dutch guilder remained in second place.

The chart shows the two constraints on the weakest currency in the system, defines the cross rates from which no divergence (excluding the EMS) is more than 2.4 per cent.

The lower chart gives each currency's divergence from its "central rate" against the European Currency Unit (ECU), itself a basket of European currencies.

BRITAIN'S water workers strike enters its second week. Water authorities are expected to meet Advisory Conciliation and Arbitration Service officials today to consider whether the pay dispute can go to arbitration. Page 5.

BL, the UK state-owned vehicles group, has made one-year deals with Dunlop to supply all steel wheels for the Austin-Rover group, and with Triplex for 90 per cent of its glass. Page 5.

SPAIN: Employers and unions agreed on 1983 pay increases between 9.5 and 12.5 per cent, affecting nearly 5.5m workers. Page 16.

SAUDI ARABIA'S \$1.6bn, 1200-km (750-mile) pipeline from the oil-producing areas to the new Red Sea city Yanbu was opened by King Fahd.

KUWAIT: Finance Minister Abdul Latif al-Hamad ruled out any comprehensive formula to resolve the country's \$24bn post-dated cheque crisis. Page 17.

NAPETHA contract price reporting system has Europe in collapse, highlighting the weakened state of the market. Page 16.

WORLD Stock Market performance is featured in today's Statistical Analysis feature. Page 3.

LEGISLATORS SEEK ALTERNATIVE WAYS TO CUT BUDGET DEFICIT

Reagan's standby tax faces tough fight in Congress

BY ANATOLE KALETSKY IN WASHINGTON

The U.S. Congress is almost certain to reject the "standby" tax increases of nearly \$150bn proposed by President Ronald Reagan in the budget for fiscal 1984 which he will formally submit to Congress later today. The warning came from leaders of both parties over the weekend - but both expressed strong support for the President's general objective of reducing the budget deficit to \$117bn by 1988.

They predicted that instead of the standby taxes, Congress would raise revenues by repealing the indexation of income tax brackets from January 1985 onwards.

The future of U.S. fiscal policy would then depend on whether the President used his veto to make good the promise he made in last week's State of the Union message, that he would "oppose any efforts to undo" the indexation provision.

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Mr. Ronald Reagan

fourth quarters of 1982 and 1983, followed by 3 per cent growth in the next four years. On these assumptions, and with a total of \$355bn in spending cuts and tax increases, the deficit would decline from 6.5 per cent of gross national product in 1983 to 2.4 per cent in 1988.

Mr. Domenici, the U.S. Treasury Secretary, conceded yesterday

that "there will certainly be a fight" over taxes and over the determination in Congress to cut defence spending plans by more than the \$35bn which the budget proposes over the next five years.

He said he hoped Congress would pass the standby tax proposal, which would increase taxes by \$45bn a year from 1985 onwards if the deficit remained above 2.5 per cent of GNP and the economy was growing.

Failure to pass these tax increases would "so worry the people in the money markets that they would keep interest rates up," he said.

But Senator Domenici said repealing indexation would raise about the same amount of revenue in coming years. Congress would raise taxes because "interest rates must come down by 2 more per cent for us to get a real recovery," he said.

Representative Dan Rostenkowski, the chairman of the House Ways and Means Committee, which initiates all tax legislation, also said that the Congress is "very serious" about repealing indexation and said

Continued on Page 16

Trade deficit may top \$90bn, Page 4

Iraq asks for \$7bn loan as oil exports decline

BY PATRICK COOKBURN IN KUWAIT

IRAQ has asked for a loan of \$7bn from Saudi Arabia, Kuwait, Qatar and the United Arab Emirates (UAE), according to diplomats in Geneva.

The request was made by Iraqi president Saddam Hussein on a visit to the Saudi capital of Riyadh earlier this month. It is in addition to loans of more than \$25bn made by the four countries to Iraq since the start of its war with Iran in 1990.

Iraq needs the money because of a drastic fall in its oil exports from 3.2m barrels a day in 1980 to less than 650,000 b/d currently. It can now export crude only by using a pipeline across Turkey.

Saudi Arabia is sympathetic to the Iraqi request, diplomats say, but Kuwait, Qatar and the UAE are reluctant to give more money while none expects the money already committed to be repaid and all have seen their oil revenues decline over

the past year. Kuwait would also like to see a settlement of its long-running border dispute with Iran.

Saudi Arabia may be more sympathetic to Iraq since the failure of President Saddam Hussein in 1987 to increase oil exports and credit. It has recently arranged for a \$500m syndicated Eurodollar loan, a credit for military and other supplies from France and a \$210m three-year credit for grain purchases from the U.S.

A \$2bn supplier credit, agreed by Japan in the mid-1970s but little used by Iraq, is also being drawn upon.

Estimates of the loans already made to Iraq by the four Gulf states since 1980 range up to \$33bn, a portion of which was in the form of goods and services such as oil products.

Iraq is cutting back its ambitious development programme in order to give priority to its defence needs, but will still need money from the

Arab oil states to continue to resist Iraq.

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Saudi Arabia may be more sympathetic to Iraq since the failure of President Saddam

OVERSEAS NEWS

Clark to seek new party mandate

BY NICHOLAS HIRST IN WINNIPEG

MR JOE CLARK, former Canadian Prime Minister, is to resign as leader of the Progressive Conservative Party but says he will be a candidate for his old job at a leadership convention to be called in the next few months.

His resignation as parliamentary and party leader of the opposition has to be accepted formally by the parliamentary party and the national executive at meetings this week.

Clark's resignation came after a

third of the delegates at the party meeting in Winnipeg voted in favour of holding a leadership review. He needs only a simple majority to stay in power. But his advisors had believed that to quieten his critics and stave off a possible revolt against his leadership by Conservative MPs, Mr Clark needed to do better in the vote than he did two years ago, shortly after the defeat of his minority government, after seven months in power.

In the event the proportion of

votes cast against him was almost exactly the same, Clark felt he could not unify the party without a new mandate and called a leadership convention. Despite the respect he has gained for his decision, it is thought unlikely he will win his job back.

The question now is whether the Conservatives can unify the warring factions that have brought about Clark's resignation in time to capitalise on their high standing in the opinion polls at the next general

election expected in the middle of next year.

The election could bring in a new era in Canadian politics. Mr Pierre Trudeau, Liberal Prime Minister, now deeply unpopular, is expected to resign before it is held. Both major parties could be fighting with new leaders. With the Liberals in disarray the Conservatives saw their best chance of winning a majority government in 20 years, but that chance may now have been squandered.

Pledges of peace in Berlin

China and India try to settle border row

BY TONY WALCER IN PEKING

CHINA AND INDIA are attempting this week to take another step towards resolving their long-standing border dispute, but progress is expected to be slow. Officials claimed negotiations in Peking at the week end.

Since late 1981, officials have conducted two rounds of discussions on the vexed border question which arose from a brief war in 1962, when China occupied territory near the Indian-Pakistan border.

Herr Richard von Weizsäcker, West Berlin governing Mayor, and Herr Willi Brandt, chairman of the Social Democrats, noted that both the Wall and a divided Germany were the end results of Adolf Hitler's appointment as Reichs Chancellor 50 years ago.

Herr Helmut Kohl, the West German Chancellor, spoke of a special responsibility for peace borne by Germans because of their recent past.

The West German ceremony took place in the rebuilt Reichstag overlooking the Berlin Wall.

Almost within sight of the solemn ceremony, East Germany's leaders placed wreaths at the Monument to the Victims of Fascism and Militarism in dispute.

India has rejected a Chinese offer

effectively to exchange territory under dispute. China has said it is willing to forego its claim to about

120,000 sq. km. in the East if India recognises the Chinese claim to

30,000 sq. km. in the West.

Inquiry into cable car accident

By Kathryn Davies in Singapore

SINGAPORE IS TO HOLD AN OFFICIAL INQUIRY INTO THE ACCIDENT IN WHICH SEVEN PEOPLE WERE KILLED AFTER THE GINGER TOWER OF AN RIG RAN INTO AN OVERHEAD CABLE PLUNGING TWO CABLE CARS INTO THE HARBOUR.

Twelve people stranded in four other cars were rescued by helicopter. The cable car passenger were returning from an island resort close to mainland Singapore on Saturday. Survivors were trapped for more than six hours before the rescue attempt was made.

The inquiry is likely to focus on responsibility for the accident, as well as the seemingly excessive time taken to organise a rescue.

Implications of Singapore's tourist revenues could be serious because the resort, known as Sentosa, is a key attraction. Its exhibits include warships depicting the British survivors in the Japanese in 1942 and the reverse tables at the end of the war, a shooting range, and a display of the region's coral.

Nearly 20 tourists came to Singapore last year.

Delay likely on new S. Africa constitution

BY J. D. F. JONES IN JOHANNESBURG

THE SOUTH AFRICAN parliamentary session, which gets into its stride today, will be dominated by the task of implementing a new constitution to replace the Westminster-style system which dates from 1910.

It is doubtful, however, whether MPs will be able to complete the task in the time available. In this case - unless the session is extended into the second half of the

year - a new tri-cameral system, led by a Gaullist-style executive president, will not be in position at the beginning of 1984 as the government had hoped.

The constitutional amendment bills are not expected to be ready for at least seven months, and they will then have to pass through the parliamentary select committee, as well as the Assembly proper.

In both they are certain to be con-

tacted in detail by the official Progressive Federal Party (PFP) opposition and the new right-wing Conservative Party.

But constitution making will, nevertheless, dominate the session because the government is in the meantime negotiating outside the Chamber with the Coloured (mixed race) and Indian community.

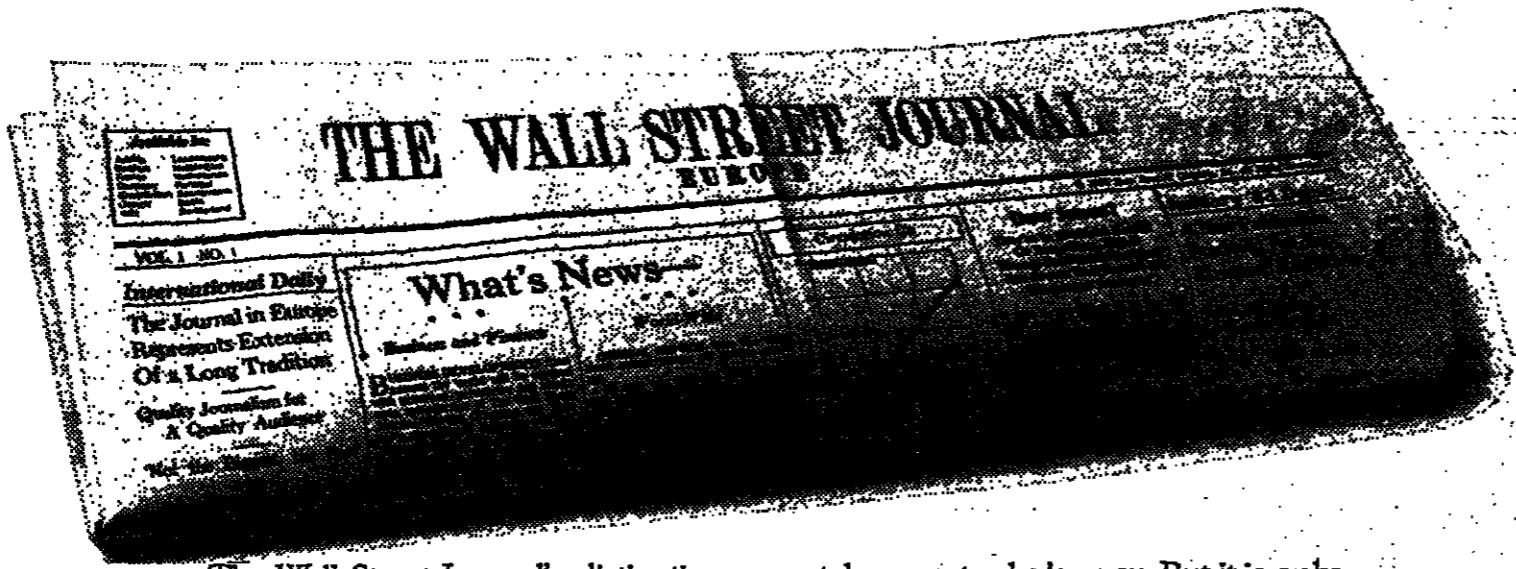
The (Coloured) Labour Party last month took a qualified decision to

co-operate with the government's constitutional guidelines.

The Coloured community has been split by this decision and the government will want to win over as many Coloured leaders as possible.

Equally important, the Government is believed to be bending to criticisms and preparing to develop a new policy towards the 'urban blacks.'

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STATISTICAL TRENDS: WORLD STOCK MARKETS

Only Japan shows real growth over 7 years

OF THE major equity markets, only Japan showed a real growth over the past seven years; a substantial upturn in the second half of 1982 on Wall Street only returned the value of U.S. equities to 50 per cent of their 1976 value, although the surge in UK markets brought the value of UK equities back to parity in real terms.

During 1982 a continuing fall in inflation rates and interest rates has come in most of the main industrialised countries, although interest rates remain high in real terms.

Currency movements in recent years have been dominated by the strength of the dollar until the last

Commentary by Our Economic Analyst, assisted by Financial Times Statistics Unit; charts and graphs by Financial Times Charts Department

quarter of 1982, when the dollar fell against the D-Mark, and French franc (though still showing gains over the year against these currencies), but continued to strengthen against sterling.

Germany and the UK showed considerable outflows of portfolio investment money during 1982 and 1983, while the U.S. received substantial inflows of portfolio investment.

To the international investor in a foreign equity market, gains can come from market movements, currency movements, or a combination of both; for the investor the best combination is from a rising equity market trend in the market in which he has invested, coinciding with the weakening of his own currency relative to the currency of that market.

The table of Relative Movements illustrates from the point of view of investors in the U.S., UK and Germany the ups and downs of the stock market alongside the

variations in the relevant exchange rates.

Currency movements can cancel out market gains as they did for U.S. investors in UK markets in the first half of 1981; or they can yield a market return, even when the equity market is flat, or they can reinforce an upward movement in the equity market to give substantial gains such as that for U.S. investors in Germany in the last quarter of 1982 or for UK investors in the U.S. in the same quarter.

Brokers Wood Mackenzie have analysed over a five-year period the returns in the world equity markets and their variability (a surrogate measure for risk).

For the local investor the higher the return, the higher the variability (risk), with the Hong Kong and Singapore markets showing the highest rates of return and associated risk.

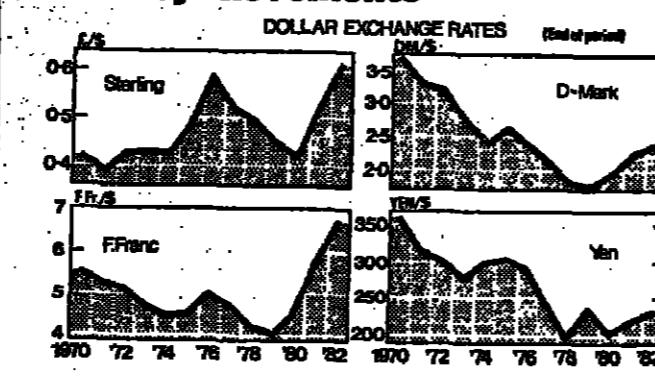
Fluctuations in exchange rates affect returns from equity markets, and when currency exchange rates are taken into account in this analysis the effect of currency movements can have a dramatic effect making the relationship between return and risk much less clear.

In 1982, high returns on bonds compared with cash were the rule in all the main markets except France, and only in Germany did returns from equities compare with returns from bonds.

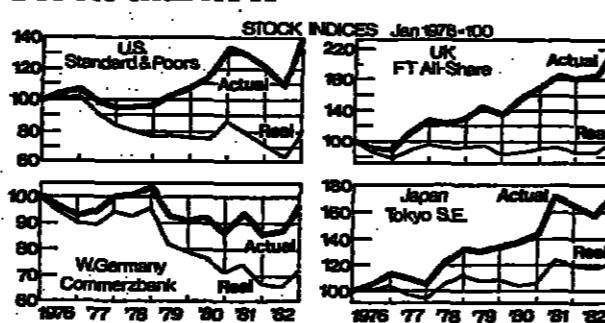
Apart from gold mines, the industrial sector that performed best in 1982 were data processing, the media, cars, and electrical and electronics, with substantial falls in steel and energy sources—the latter reflecting uncertainty over the price of oil. The upsurge in data processing was primarily led by the U.S.

Companies fell and insurance was sluggish—just matching the 5 per cent overall growth in the world equity market.

Currency movements



Stock markets



Rates of return

CASH* AND BONDS* Rates of Return, 1982

	Local	\$	£
U.S. \$	cash 12.85	13.88	34.67
	bonds 42.75	42.75	68.60
French Fr.	cash 21.49	2.54	11.43
	bonds 39.76	1.28	19.71
W. Germany DM	cash 8.83	2.83	21.43
	bonds 20.13	13.51	34.02
U.S. Sterling	cash 12.92	4.34	12.92
	bonds 48.19	25.49	48.19
Japanese Yen	cash 11.25	4.01	22.82

* Three-month Eurocurrency deposits.
† Sample government bond of 10-year maturity.
Source: Wood Mackenzie — International market returns

EQUITY MARKETS Rates of return 1982

	Local	\$	£
U.S. Standard and Poors composite	21.7	21.7	43.8
France CAC Générale	8.1	8.5	8.0
W. Germany Commerzbank	19.9	13.3	33.7
UK FT All-share	29.1	9.4	29.1
Japan Tokyo SE	5.7	1.1	16.7

Sources: Wood Mackenzie

REPRESENTATIVE MONEY MARKET INTEREST RATES

Bond equivalent yields on major short-term money market investments (end of month)

	U.S.	UK	W. Ger.	France	Japan
Nominal					
1976	4.75	14.38	4.80	10.00	6.75
1977	6.84	6.50	3.69	9.19	5.89
1978	10.57	12.50	3.70	6.44	4.64
1979	13.70	17.00	8.70	12.62	8.01
1980	17.60	14.75	10.20	11.56	9.80
1981	12.78	15.69	10.50	15.25	6.30
1982*	8.68	10.38	7.25	12.94	7.06

* Latest available.

Source: Morgan Guaranty

TRADE WEIGHTED INDICES

End of period (1975=100)

	U.S.	UK	Germany
1976	105.0	80.7	111.6
1977	99.0	84.8	119.8
1978	91.8	82.5	125.4
1979	92.5	89.0	117.6
1980	101.4	91.5	122.3
1981	107.2	90.9	122.3

Source: FT

PORTFOLIO INVESTMENT (NET FLOWS) (U.S.\$bn)

End of period

	1981	1982*	Q1	Q2	Q3
U.S.	In +10.0	+10.4	+18.4	+5.8	
	Out -5.4	-2.1	-1.8	-1.2	
Japan	In +9.3	+0.4	+3.6	+3.8	
	Out -6.1	-10.7	-5.4	-2.4	
W. Germany	In +0.4	-1.1	0.0	+2.2	
	Out -2.6	-6.5	-7.2	-1.7	
UK	In +1.0	-0.5	-0.9	0.0	
	Out -8.4	-11.7	-9.0	-7.2	

* Annualised.

Source: Wood Mackenzie

Source: FT

RELATIVE MOVEMENTS (% change on previous quarter)

	UK viewpoint	U.S. viewpoint	German viewpoint
	U.S. Stocks £/\$	Germany £/DM	U.S. DM/\$ Stocks DM/£
1980 1	-5.4 +2.6	6.3 -9.3	4.6 -2.6
2	11.9 -8.2	7.9 1.7	12.1 -9.6
3	9.8 -1.2	5.6 -4.1	7.3 1.7
4	8.2 -0.1	5.9 -7.5	8.2 0.6
1981 1	0.1 +1.5	5.7 -5.7	0.2 0.2
2	-2.5 +16.3	2.1 4.4	-14.0 2.6
3	11.5 +7.0	8.3 10.3	-13.1 2.5
4	5.5 -5.5	6.4 -2.2	12.4 5.8
1982 1	-8.6 +7.2	4.8 -0.5	-2.2 -4.8
2	-2.1 +2.2	4.8 -0.5	1.2 -2.1
3	9.9 +2.9	3.4 -0.2	12.1 -2.4
4	16.8 +4.8	7.9 11.4	6.3 16.8

Stock Indices used: U.S. Standard and Poors Composite; UK, F.T. All-share; Germany, Commerzbank.

Source: FT Statistics Department

Source: FT

Diversification strategy



Source: Wood Mackenzie

Source: FT

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WORLD TRADE NEWS

South Africa counts the high cost of self-sufficiency

BY BERNARD SIMON IN JOHANNESBURG

SOUTH AFRICA'S import replacement drive, for a long time an almost sacred part of the Government's economic strategy, is coming under increasing heavy criticism.

Even the Prime Minister's economic adviser, D. S. Brand, conceded last week that "we have perhaps a tendency to try to over-provide on the side of self-sufficiency... We have perhaps gone a bit far in some respects."

The most spirited attack has come from the National Maize Producers Organisation (Nampo), a vociferous and politically powerful group of maize farmers who are fed up with government protectionism. They locally produce truck and tractor engines, fertiliser raw materials and other farm requisites. They want to be

allowed to buy supplies from the cheapest source, whether in South Africa or abroad.

The motor industry also is worried by the recent spate of cost-cutting import replacement projects, notably diesel engines, axles and gearboxes.

Moves towards self-sufficiency were spawned by fears that the South African national defence force would be cut off by sanctions from foreign supplies.

This had a bearing on civilian needs when it became clear that plants needed longer production runs to make them reasonably viable.

The motor manufacturers prevailed on the authorities last year to allow a limited official inquiry into a formal local content programme for heavy trucks, similar to that in place for cars and light commercial

vehicles. The motor companies would prefer to buy components from the source of their choice. But if they are to be forced to import, they least want firm guidelines on the government's future import substitution plans.

The Government is caught between two stools.

On the one hand, it has actively encouraged import substitution in the past. The threat of trade sanctions and other "strategic" considerations have given birth to important sectors of industrial output, including the Sasol oil-from-coal plants, armaments factories, plastics, stainless steel and synthetic rubber.

On the other hand, Pretoria

is becoming increasingly aware of the costs of this policy. As Dr Brand said: "Any drive

towards self-sufficiency tends to raise costs, and to harm the competitiveness of our (non-mining and non-farming) export industries."

The difference between prices of South African and imported items is sometimes large, especially now that international markets are depressed.

For instance, the local price of polyvinyl-chloride (PVC) is R1,350 a tonne, compared with

around R600 currently on world markets.

But some key South African industries would not survive if they were not almost insulated from outside competition.

Mr Denys Marvin, managing director of Sasol, South Africa's largest chemical producer, noted recently that tight import controls have been a key factor in the expansion of

the local chemical industry. He said that if adequate steps were not taken to keep out cheap imports from the U.S. and Europe, Eximbank "at the very least, the question of building further high capital cost chemical plants in the Republic will receive more than the usual scrutiny."

Mr Marvin's warning—and similar complaints from executives in the paper and textile industries—comes amid signs that, at least for the time being, Pretoria has higher priorities than giving blanket protection to local industries.

Accumulations last year that exempt industries (particularly steel) were subsidised by the Government have made Pretoria a little harder against cheaper imported articles, argue those who favour more import liberalisation.

The Government refused earlier this month to allow fertiliser companies the 20 per cent price increases they were granted in terms of the price control formula for the industry. Instead, the rise was limited to 13 per cent and was based on prevailing international prices for ammonium.

The Board of Trade and Industries, which considers applications for tariff protection, has rejected a substantially higher proportion of requests since 1979 than in the previous four years.

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Tariffs and Trade (GATT) is one of the few international organisations of which South Africa is still a full member. The authorities are currently trying to modify GATT rules by replacing direct import controls (mainly in terms of permits) with means of permits with customs tariffs.

The plastics industry, for example, will soon submit detailed proposals on the level of duties it considers adequate to keep out competitive imports.

The success of the import replacement drive is mired in some controversy. While South Africa has been less dependent on the outside world for a number of strategic, industrial and consumer products, it still relies heavily on foreign suppliers for much of the plant to produce those items.

Move to boost Exim's lending authority

By Nancy Dunn in Washington

THE Reagan Administration is reported to be prepared to boost the Export-Import Bank's lending authority by a third. In its 1984 budget request, it called for credits of \$10.5 billion next year.

Demand for Eximbank financing, which promotes sales of U.S. exports, has been so poor that the bank has been unable to spend the full amount of its reduced budget over the past two fiscal years.

In fiscal 1982, it was allocated \$10.4 billion for direct lending, but it did not spend the full amount. In fiscal 1983, it will have \$3.8 billion, but bank officials again do not expect to spend the full amount.

However, the President, in his State of the Union message, said the U.S. "must have adequate export financing to sell American products overseas," and his Administration is reported to be prepared to back up the promise with a \$2.7 billion supplemental request to be issued later this year.

In the budget being introduced to Congress, the Administration will ask for only \$3.8 billion for direct lending. The supplemental request will come later in the year if, as expected, foreign demand for U.S. products and financing grows.

In an effort to make the bank more competitive with the EEC and Japan, Eximbank recently cut its interest rates for direct loans to middle income and poor countries to the minimum levels permitted under its agreement with the OECD countries.

SHIPPING REPORT

Speculative buying of second-hand tonnage picks up sharply

BY ANDREW FISHER

Over the next few weeks the Shipping Report will focus on major ship types. Bulk carriers, hard hit by recession, are reviewed this week. Future reports will assess the tanker, container, roll-on/roll-off, gas, car-carrying and offshore sectors.

BULK-CARRIER owners have taken a financial beating in the recession, with second-hand tonnage chasing reduced business. But despite flat freight rates, speculative buying of second-hand tonnage has picked up sharply.

Second-hand prices have risen by around 20 per cent in the last few weeks. Last week, the 27,000 dwt Irish Pine, built on the Clyde in 1973, went to a

London-based Greek buyer for nearly \$4m.

This was much higher than the likely price a few weeks ago. According to P. F. Basso, a leading firm of Oslo shipbrokers, overcapacity in the fleet has risen from 140m dwt to 160m dwt over the period, reflecting the worst post-war period."

It estimated the total bulk ore fleet at around 177m dwt against 173m dwt during 1981 when the freight market was still buoyant. But com-

bined carriers (able to take oil or dry cargo) made up only 17m dwt of this against 38m dwt.

Thus the pure bulk and ore carrier element in the fleet has risen from 140m dwt to 160m dwt over the period, reflecting the worst post-war period."

The main problem for the bulk market is steel, where world output has fallen sharply. Iron ore and coking coal, the main materials for the industry,

make up about 60 per cent of the major bulk shipping trades.

Japan is the biggest importer of bulk materials for steel, and its production could, said Basso, lead to Japanese mills redeivering 23 chartered ore carriers over the next few months.

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Last week's rates showed no big upturn, though London Coates reported some lift across the Atlantic. There is about 20m dwt of laid-up dry cargo ships which could return if freight rates moved swiftly to 750m tonnes.

It received 1983 iron ore trade could fall to 250m tonnes from 260m last year and 300m in 1981 and coal trade to 180m tonnes from 201m and 206m.

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U.S. trade deficit likely to top \$60bn this year

BY PAUL CHEERSHIGHT IN DAVOS

THE U.S. trade deficit this year is likely to be between \$60 billion (\$400m or £260bn) compared with \$44bn in 1982, according to Mr Malcolm Baldrige, U.S. Secretary of Commerce.

The widening deficit partially explains why the Reagan Administration is adopting an aggressive trade policy, directed both at improving access for U.S. products in overseas markets and countering the activities of those the U.S. sees as subsidised producers, both on the American and the export markets.

But the deficit is in the process of being corrected, Mr Baldrige said. He is in Switzerland attending the annual symposium of the European Management Forum.

The correction is helped by the weaker dollar. Without this, Mr Baldrige said, the deficit this year could be as high as \$90bn.

The size of the deficit, allied to the sharp decline in U.S. farmers' incomes over the past three years, lies behind the increasing vigour of the U.S. attack on the EEC's Common Agricultural Policy.

This has resulted in the EEC selling surplus overseas at subsidised prices; thus, in the view of the Reagan Administration, distorting the markets.

The U.S. is hoping, over a reasonable period of time, that there will be a narrowing of the gap between world prices and the EEC-subsidised prices on the markets, Mr Baldrige said. But he does not seek the dismantling of the Common Agricultural Policy (CAP).

Fall in Kuwait's trade to Iraq

By Patrick Cockburn in Kuwait

KUWAIT'S trade to Iraq has been badly hit by Baghdad's financial difficulties, according to transport companies here. They say that the overall level of trade, mainly transits and re-exports, was down by 30-40 per cent in 1982 compared with 1981.

Unions are using its own limited port capacity because of the war with Iran. Iraq has relied heavily on Kuwaiti ports to bring in supplies. Up to last April there was a boom in the trade with Iraq, one diplomat said, but in the middle of last year the number of letters of credit had fallen.

In 1981 some two-thirds of Iraq's import requirements, estimated to total 12m tonnes, came through Kuwait. This year the transit and re-export trade is unlikely to top 8m tonnes according to one transport company, though Iraq is bringing in some of its imports through Aqaba in Jordan and Damman in Saudi Arabia.

Iraq is still negotiating for the purchase of 2m tonnes of cement. Talks are going on with Romania, Turkey, Spain and Greece, with contracts likely to be signed in March or April.

World Economic Indicators

	Dec '82	Nov '82	Oct '82	Dec '81	% change over previous year
UK	241.4	241.9	240.7	229.1	5.4
	Nov '82	Oct '82	Sept '82	Nov '81	
U.S.	182.2	182.4	181.9	174.1	4.6
W. Germany	138.0	137.6	137.2	131.3	4.7
Japan	149.0	150.7	150.2	145.7	2.3
Italy	315.3	311.3	306.1	270.7	16.5
France	214.2	212.1	211.1	195.8	9.4
Belgium	164.8	164.3	163.0	151.9	8.2
Netherlands	155.1	155.1	154.4	148.4	4.5

NOTICE OF REDEMPTION

to the holders of Debentures payable in American Currency of the issues designated

9% Sinking Fund Debentures due March 1, 1985

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220	1189	2708	3600	4404	5347	6151	6862	7000	7225	7335	7445	7555	7665	7775	7885	7995	8105	8215	8325	8435	8545	8655	8765	8875	8985	9095	9205	9315	9425	9535	9645	9755	9865	9975	10085	10195	10305	10415	10525	10635	10745	10855	10965	11075	11185	11295	11405	11515	11625	11735	11845	11955	12065	12175	12285	12395	12505	12615	12725	12835	12945	13055	13165	13275	13385	13495	13605	13715	13825	13935	14045	14155	14265	14375	14485	14595	14705	14815	14925	15035	15145	15255	15365	15475	15585	15695	15805	15915	16025	16135	16245	16355	16465	16575	16685	16795	16805	16915	17025	17135	17245	17355	17465	17575	17685	17795	17805	17915	18025	18135	18245	18355	18465	18575	18685	18795	18805	18915	19025	19135	19245	19355	19465	19575	19685	19795	19805	19915	20025	20135	20245	20355	20465	20575	20685	20795	20805	20915	21025	21135	21245	21355	21465	21575	21685	21795	21805	21915	22025	22135	22245	22355	22465	22575	22685	22795	22805	22915	23025	23135	23245	233



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WORLD TRADE NEWS

Berlin plans March exhibition of computer aided design

BY LESLIE COLLI IN BERLIN

U.S. PRODUCERS and users of computer graphics hardware and software will be descending in force on Berlin in March for what is billed as Europe's first convention and exhibition for users of computer aided design (CAD) and management graphics.

The Americans are trying to break into a potentially large European market, which has few suppliers.

Britain's General Electric Company and Plessey, West Germany's Siemens, and France's Schlumberger, which are among the few European suppliers, are attempting to prevent U.S. domination of yet another branch of data processing. They are doing this, in part, by buying up U.S. CAD producers.

All the major U.S. computer graphic suppliers and many of the companies using the technology are sending specialists to Berlin to present the "state-of-the-art" to potential European users. These include draughtsmen, production planners, managers, technicians, researchers, technology planners, system analysers, and computer supervisors.

The organisers of the computer graphics event — from March 14 to 17 — the Berlin Com-

pany for Exhibitions, Fairs and Conventions (AMK) claims it can be compared in scope only with the annual meeting in the U.S. of the National Computer Graphics Association. It plans to make it an annual feature in the AMK schedule.

Some 40 speakers from the U.S. and West and East Germany, 12 from the UK and 29 from the rest of Europe and Japan, will discuss electrical and electronic CAD, management and presentation graphics, mechanical CAD, systems integration, management, plant and construction design, and the introduction of CAD systems.

AMK considers it something of a coup to have secured the participation of a Toyota representative, who will present a user's experience with computer graphic applications.

U.S. companies from Standard Oil and Union Carbide to Eastern Kodak will discuss the application of CAD to their companies. General Motors will present the role of computer graphics in the GM boardroom system.

East European specialists are showing unusually strong interest in the event. The Comos countries are estimated to have only 50 out of

the 7,500 turnover systems for computer-aided design. Eager as they may be, however, to obtain the technology, nearly all of it is on the Comos list of items禁 for export to the Soviet Union and Eastern Europe.

Market researchers estimate European sales in the computer graphics sector will duplicate the expansion 10 years ago in standard computers and will increase by up to 20 per cent over the next four years.

West German sales of graphic peripherals totalled DM75m in 1981 and are expected to rise to nearly DM 200m by 1986. Flotters accounted for about DM 120m in sales in 1981 and, according to a study, this figure could be expected to rise to DM 150m in the next four years.

Graphic software sales in West Germany were DM15m two years ago and could increase to up to DM 300m by 1986. According to a study by Dierck Deutscher, the West German market has the potential to expand to DM 1.1bn in the next four years, which would be divided up between peripheral hardware at 80 per cent and software at 20 per cent.

Algeria's railways in line for updating

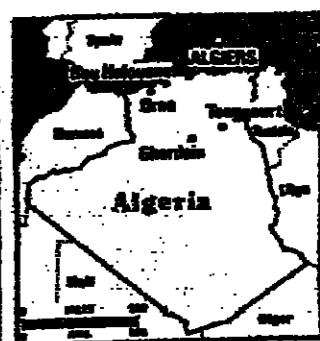
By Francis Gibb

IN THE early hours of January 27 1982 two trains crashed into each other at Bou Halaoua, on the only main railway line which links Algiers with the eastern city of Oran.

One hundred and thirty people were killed and 150 seriously wounded. This was the most recent in a series of fatal rail accidents, which highlighted the extent to which the network of Algeria's 2,700 kms of railways had been neglected since independence in 1962.

No new lines have been built since then; and existing lines and rolling stock are poorly maintained. One-third of the tracks were narrow-gauge, yet freight traffic had grown by more than 50 per cent between 1976 and last year, while passenger traffic had tripled.

The period had witnessed a massive increase in domestic air traffic, helped by a policy of cheap fares which put flying within reach of all Algerians.



Roads had also been improved and the number of cars and trucks increased dramatically.

However, rail improvements are now on the way for Algeria's ailing railways.

AT&T may own up to half of the system. As AT&T is in a particularly strong position.

AT&T has always insisted that cables terminating in the U.S. must use its electronics system.

British Telecom International will have the second largest share of TAT-8, which will be jointly owned by at least 26 telecommunications administrations.

If the number of contracts signed with foreign companies provides any guide, then Algeria's Societe Nationale des Transports Ferroviaires (SNTF) is in earnest. Most of these have been signed within the framework of inter-governmental agreements including France, Austria, West Germany, India, Brazil and the Soviet Union, among others.

Algeria and France signed a transport agreement last November. The main contract in the accord, won by France's Sodrefer, an affiliate of the Paris metro authority RATP, is for the design and construction of the Algiers metro, but French companies have also won other contracts elsewhere in this sector.

Austria has been very active, having used the rail sector as the spearhead of its penetration into the Algerian and Tunisian markets. Universal Hoch and Tiefbau is leading a group of companies who will rebuild and modernise the suburban network around Algiers at an estimated cost of \$200m.

Meanwhile the West German state-owned Deutsche Eisenbahn Consulting is helping SNTF to set up an engineering division and advising on the modernisation of existing lines. Italy's Italfarm and Belgium's Transurb Consult are active on the engineering side of a number of projects.

The expansion of the Algerian railway network has also provided Indian companies with their first major breakthrough there.

Indian state-owned companies, Indian Railway Construction Company and Rail India Technical and Economic Services, have won contracts to build new lines and upgrade old ones in south-east Algeria.

From Brazil, Transconsult Consultor, Temexa has won a contract to design the 750 km north-south loop which will link the cities of Touggourt and Ghardaia via the Hassi Messaoud oilfields.

The Soviet Union, meanwhile, is involved in a major project in the western highlands, building a track from Ain Mousera to Saida.

The United Kingdom has so far failed to show any great interest. A joint effort by W. S. Atkins and London Transport to secure the design and building contract for the Algiers metro failed on the face of French determination.

SNTF's aim is to modernise existing lines, which mostly run parallel to the coast and to build lines towards the south to improve services between the coast, where much of the economic activity is concentrated, and the interior.

It is also hoped that such projects will allow the flood of people moving from the hinterland to the crowded major cities in the north.

Other industries are being encouraged to set up in the south to achieve a more rational regional balance in the country's overall economic development.

As with other Algerian state contractors, SNTF is insisting that foreign companies help them train Algerian workers and engineers. The company expects its present staff of 18,000 to be increased by as much as half.

It also aims to increase the percentage of freight carried by rail from its present 15 per cent of all freight carried by land to up to 40 per cent.

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Three asked to bid on Atlantic cable

BY JASON CRISP IN LONDON

THREE COMPANIES have been asked to bid for a contract worth more than £250m (\$300m) for the first transatlantic telecommunications cable using optical fibres.

The three companies are American Telephone and Telegraph (AT&T), Standard Telephones and Cables in Britain, and Sutamco, a subsidiary of the French group Compagnie Generale d'Electricite. The tenders are to be submitted in mid-May and evaluation is expected to be completed by November.

The only undersea cables using optical fibre — hair thin strands of pure glass which carry thousands of

telephone calls in pulses of laser light — are experimental so far. Eventually the new cable will be able to handle 40,000 calls at a time.

All three companies may eventually supply part of the system. As AT&T may own up to half of the system, it is in a particularly strong position.

AT&T has always insisted that cables terminating in the U.S. must use its electronics system.

British Telecom International will have the second largest share of TAT-8, which will be jointly owned by at least 26 telecommunications administrations.

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UK NEWS

UK car output fell in 1982 for third successive year

BY KENNETH GOODING

BOTH BL, the state-owned car company, and Ford suffered a fall in car production last year, but compensated to some extent by increasing commercial vehicle output.

In contrast, General Motors' Vauxhall subsidiary pushed up car production by no less than 81 per cent from the 1981 level. But output from its commercial vehicle subsidiary, Bedford, failed to keep pace with the overall improvement of the market, rising by 7 per cent against the 17 per cent for total UK production.

Talbot UK, owned by the Peugeot group, saw car output plummet 52 per cent in 1982 because of problems over financing for its contract to send car kits to Iran. These now seem to have been resolved.

Commercial vehicle production under the Dodge badge from Karrer Motors, jointly owned by Peugeot and Renault, fell 24 per cent last year as the Dodge Spaceman, extensively used by the Post Office and British Telecom, was phased out.

Statistics from the Society of Motor Manufacturers and Traders confirm that UK car output remained below 1m, having fallen for the third successive year. The 1982 total was back to a level not seen since the mid-1970s.

Ford's 10.4 per cent drop in car

production was due to the phasing out of Cortina production at Dagenham, where it has been replaced by the Sierra, and a steady fall in exports. Ford is now supplying its Far East network from its Japanese associate, Toyo Kogyo, rather than from the UK plants.

BL could not quite make up for its failure to meet UK market share and volume targets it had hoped for 20 per cent of new car sales but achieved only 18 per cent by increasing export sales. So its output of cars slipped 2 per cent.

The 17 per cent rise in total commercial vehicle output last year must be seen in the context of 1981 being the worst since 1949.

Ford contributed most to the recovery with a 35.5 per cent jump in commercial vehicle output. During the year it reduced the prices of some versions of its best-selling Transit van and improved the specification of others.

The 6.7 per cent rise in BL's commercial vehicle output came mainly from the revival at Freight Rover, which makes the Sherpa van. However, at the heavy end of the business, Leyland vehicles took a long while to recover from the effects of the six weeks' strike – a protest about its rationalisation and redundancy plans – at the beginning of last year.

Vehicle production UK

	Cars		Commercial vehicles	
	1982	1981	1982	1981
BL	300,000	288,000	34,000	25,000
Austin-Rover	224,000	245,000	11,000	10,000
Peugeot-Cinclair	22,000	24,000	6,000	5,000
Range Rover-Land Rover	22,000	24,000	10,000	11,000
Leyland Vehicles	12,000	10,000	14,000	12,000
Total BL	450,100	413,400	60,000	50,000
Ford	350,000	320,000	110,000	90,000
Talbot/Dodge	60,000	55,000	6,000	5,000
Vauxhall/Freight Rover	65,000	55,000	10,000	10,000
De Lorean	1,000	1,000	1,000	1,000
Car Bodies	1,200	1,200	7,000	7,000
Leyland	1,000	1,000	1,000	1,000
Bedford	572	545	1,000	1,000
Other	100	100	100	100
Total	807,070	794,000	200,700	180,000

Source: Society of Motor Manufacturers and Traders

NEW CORPORATE PLAN OUT NEXT MONTH

British Steel faces 5,000 more job cuts

THE BRITISH Steel Corporation's rapidly dwindling workforce (90,000 at the last count) has less than a month to wait before being confronted with new plans, drawn up by Mr Ian MacGregor, BSC's chairman, that seem certain to provide for at least another 5,000 job losses this year.

Some 10,000 of BSC's present complement is already working on borrowed time following a grim slate of redundancy announcements in the closing weeks of 1982.

Any comfort offered by the Government's decision to maintain steelmaking at all five of BSC's integrated plants, is fast dissolving.

Mr Patrick Jenkins, the Industry Minister, announced on December 26 that steelmaking at all the plants would continue, though he added that the decision did not guarantee any jobs. However, the full impact of the wide brief given to Mr MacGregor to cut and save, within those parameters, is only now beginning to dawn.

The BSC chief is scheduled to present his ideas, in the form of a new Corporate Plan, to the Government next month. It is certain to propose heavy cuts throughout the organisation, including at the Ravenscraig plant in Scotland, which Mr MacGregor has been prevented from closing down completely. He estimates this decision will cost the Government £100m a year, at current levels of demand. The fact that

the British Steel Corporation's chairman, Mr Ian MacGregor (right) is due to present his Corporate Plan to the Government next month. Peter Brace reports that it is certain to propose further heavy cuts in the workforce throughout the corporation.

BSC's losses are now running at £1m a week, up from £7m in September, makes the run-up to presentation of the plan even more ominous.

Mr MacGregor's ultimate target is to take BSC to break-even. Before the collapse of the market last summer, the break-even target was 1983. This has been set back at least two years, and the external financing limit of £36m, imposed on BSC by the Government, has been well and truly breached.

But the Government is committed to running down the EFL to nothing by the time an EEC deadline to end steel subsidies comes into effect at the end of 1984-5 financial year.

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investment, seemed to form the basis of his optimism. Observers believe, however, that Mr Jenkins has no hard evidence beyond the improvements in the rate of exchange, to support him.

There are no signs, in the absence of a retaliatory budget, of an improvement in demand from Britain's major steel users, the motor and engineering industries. The inward investment Mr Jenkins referred to, before the select committee, is the possibility that Nissan might build a car plant in the UK. As BSC's owners, Mr Jenkins said, the Government was entitled to take a broader view of the market than Mr MacGregor.

Mr MacGregor made it clear that he and the Department of Industry had disagreed on future trends in the market and he is likely to draw up his plan accordingly.

Mr MacGregor is thought still to want to close everything but the continuous casting machines at Ravenscraig, at a cost of 2,000 jobs.

BSC Light Products, with operations at Stocksbridge and Tinsley Park, near Sheffield, is also likely to face cuts. The division makes narrow strip for razor blades, wire and road vehicle springs. At least one of BSC's three triple works in south Wales is also to be under threat, and Mr MacGregor's throwaway remark to the select committee – that BSC was operating two strip mills too many – may raise fears beyond Ravenscraig.

Improvements in the strength of sterling, relative to the D-Mark, improved productivity and inward in-

Employers to consider water strike arbitration

BY PHILIP BASSETT, LABOUR CORRESPONDENT

WATER authority employers are expected today to meet officials of the Advisory, Conciliation and Arbitration Service (Acas) to consider whether the pay dispute with their 29,000 manual workers can be put to arbitration.

As Britain's first national water strike enters its second week, both Government and employers yesterday indicated that a move to binding arbitration might be the only way out of the dispute.

Mr Tom King, Environment Secretary, said of the strike: "We have to find a more sensible way – and a more sensible way is mediation or arbitration."

Mediation has already been tried. The offer produced by the Acas-appointed mediator, Mr Ian Bu-

chanan, of 7.3 per cent over 16 months, was roundly rejected by union members last week in a consultation exercise mounted by the three manual water unions.

Binding arbitration is provided for in the industry's procedural agreement and is the final stage of the method for resolving disputes.

Mr King placed the onus for moving to arbitration squarely on the unions.

After today's meeting between the employers and Acas, pressure for the unions to go to arbitration is likely to be stepped up.

The employers do not want to make the reference themselves, and after last week's overwhelming vote against the offer, neither do the unions.

Government considers nuclear advertising

FINANCIAL TIMES REPORTER

THE GOVERNMENT, concerned at what it considers to be a one-way propaganda traffic on behalf of the Campaign for Nuclear Disarmament, is to consider whether to proceed with an advertising campaign to explain its views on nuclear deterrents and disarmament.

The advertising agency J. Walter Thompson is expected to put its proposals for such a campaign to Mr Michael Heseltine, the Defence Minister, in the next two weeks.

A public debate now seems likely to take place over the propriety of public funds being used to fund an advertising campaign by the Government in a politically sensitive area.

However, the tide of protest against the siting of cruise missiles in Britain has failed to engulf the Social Democratic Party.

At a meeting over the weekend of the party's "parliament," the Council for Social Democracy, the leadership succeeded with surprising ease in defeating proposals for total opposition to cruise missiles and for an immediate nuclear freeze. Only two speakers mentioned the demonstrations at Greenham Common, a proposed base for the missiles.

The council did decide to approve a proposal that companies should not be able to contribute to political parties without the prior agreement of their shareholders. The SDP receives most of its funds from individuals.

TENDERS FOR GREATER LONDON BILLS

1. The Greater London Council hereby invites tenders for the following bills:

14th May 1983, 21st June 1983, 18th July 1983, 21st August 1983, 18th September 1983, 22nd October 1983, 19th November 1983, 17th December 1983, 21st January 1984, 18th February 1984, 21st March 1984, 18th April 1984, 22nd May 1984, 18th June 1984, 21st July 1984, 18th August 1984, 21st September 1984, 18th October 1984, 22nd November 1984, 18th December 1984, 21st January 1985, 18th February 1985, 21st March 1985, 18th April 1985, 22nd May 1985, 18th June 1985, 21st July 1985, 18th August 1985, 21st September 1985, 18th October 1985, 22nd November 1985, 18th December 1985, 21st January 1986, 18th February 1986, 21st March 1986, 18th April 1986, 22nd May 1986, 18th June 1986, 21st July 1986, 18th August 1986, 21st September 1986, 18th October 1986, 22nd November 1986, 18th December 1986, 21st January 1987, 18th February 1987, 21st March 1987, 18th April 1987, 22nd May 1987, 18th June 1987, 21st July 1987, 18th August 1987, 21st September 1987, 18th October 1987, 22nd November 1987, 18th December 1987, 21st January 1988, 18th February 1988, 21st March 1988, 18th April 1988, 22nd May 1988, 18th June 1988, 21st July 1988, 18th August 1988, 21st September 1988, 18th October 1988, 22nd November 1988, 18th December 1988, 21st January 1989, 18th February 1989, 21st March 1989, 18th April 1989, 22nd May 1989, 18th June 1989, 21st July 1989, 18th August 1989, 21st September 1989, 18th October 1989, 22nd November 1989, 18th December 1989, 21st January 1990, 18th February 1990, 21st March 1990, 18th April 1990, 22nd May 1990, 18th June 1990, 21st July 1990, 18th August 1990, 21st September 1990, 18th October 1990, 22nd November 1990, 18th December 1990, 21st January 1991, 18th February 1991, 21st March 1991, 18th April 1991, 22nd May 1991, 18th June 1991, 21st July 1991, 18th August 1991, 21st September 1991, 18th October 1991, 22nd November 1991, 18th December 1991, 21st January 1992, 18th February 1992, 21st March 1992, 18th April 1992, 22nd May 1992, 18th June 1992, 21st July 1992, 18th August 1992, 21st September 1992, 18th October 1992, 22nd November 1992, 18th December 1992, 21st January 1993, 18th February 1993, 21st March 1993, 18th April 1993, 22nd May 1993, 18th June 1993, 21st July 1993, 18th August 1993, 21st September 1993, 18th October 1993, 22nd November 1993, 18th December 1993, 21st January 1994, 18th February 1994, 21st March 1994, 18th April 1994, 22nd May 1994, 18th June 1994, 21st July 1994, 18th August 1994, 21st September 1994, 18th October 1994, 22nd November 1994, 18th December 1994, 21st January 1995, 18th February 1995, 21st March 1995, 18th April 1995, 22nd May 1995, 18th June 1995, 21st July 1995, 18th August 1995, 21st September 1995, 18th October 1995, 22nd November 1995, 18th December 1995, 21st January 1996, 18th February 1996, 21st March 1996, 18th April 1996, 22nd May 1996, 18th June 1996, 21st July 1996, 18th August 1996, 21st September 1996, 18th October 1996, 22nd November 1996, 18th December 1996, 21st January 1997, 18th February 1997, 21st March 1997, 18th April 1997, 22nd May 1997, 18th June 1997, 21st July 1997, 18th August 1997, 21st September 1997, 18th October 1997, 22nd November 1997, 18th December 1997, 21st January 1998, 18th February 1998, 21st March 1998, 18th April 1998, 22nd May 1998, 18th June 1998, 21st July 1998, 18th August 1998, 21st September 1998, 18th October 1998, 22nd November 1998, 18th December 1998, 21st January 1999, 18th February 1999, 21st March 1999, 18th April 1999, 22nd May 1999, 18th June 1999, 21st July 1999, 18th August 1999, 21st September 1999, 18th October 1999, 22nd November 1999, 18th December 1999, 21st January 2000, 18th February 2000, 21st March 2000, 18th April 2000, 22nd May 2000, 18th June 2000, 21st July 2000, 18th August 2000, 21st September 2000, 18th October 2000, 22nd November 2000, 18th December 2000, 21st January 2001, 18th February 2001, 21st March 2001, 18th April 2001, 22nd May 2001, 18th June 2001, 21st July 2001, 18th August 2001, 21st September 2001, 18th October 2001, 22nd November 2001, 18th December 2001, 21st January 2002, 18th February 2002, 21st March 2002, 18th April 2002, 22nd May 2002, 18th June 2002, 21st July 2002, 18th August 2002, 21st September 2002, 18th October 2002, 22nd November 2002, 18th December 2002, 21st January 2003, 18th February 2003, 21st March 2003, 18th April 2003, 22nd May 2003, 18th June 2003, 21st July 2003, 18th August 2003, 21st September 20

TECHNOLOGY

BRITISH AIRPORTS AUTHORITY OPTS FOR INNOVATION IN INFORMATION

Gatwick's flight of micros

BY ALAN CANE

THE BRITISH Airports Authority is to install a £250,000 system for flight information at London's Gatwick airport in a project which breaks new ground in computer technology.

Travellers passing through the airport, now fourth busiest international airport in the world, from next November will watch the flip-boards and television monitors for news of their flights in the usual way... but behind the scenes a new era will have opened up in information handling.

The new system: • is built of nine microcomputers, each costing only £1,000 but linked together to behave like one massive computer.

The old and obsolete system which is being replaced runs on a pair of minicomputers—a technique which was itself a breakthrough only a few years ago—which are now proving impossible to maintain effectively.

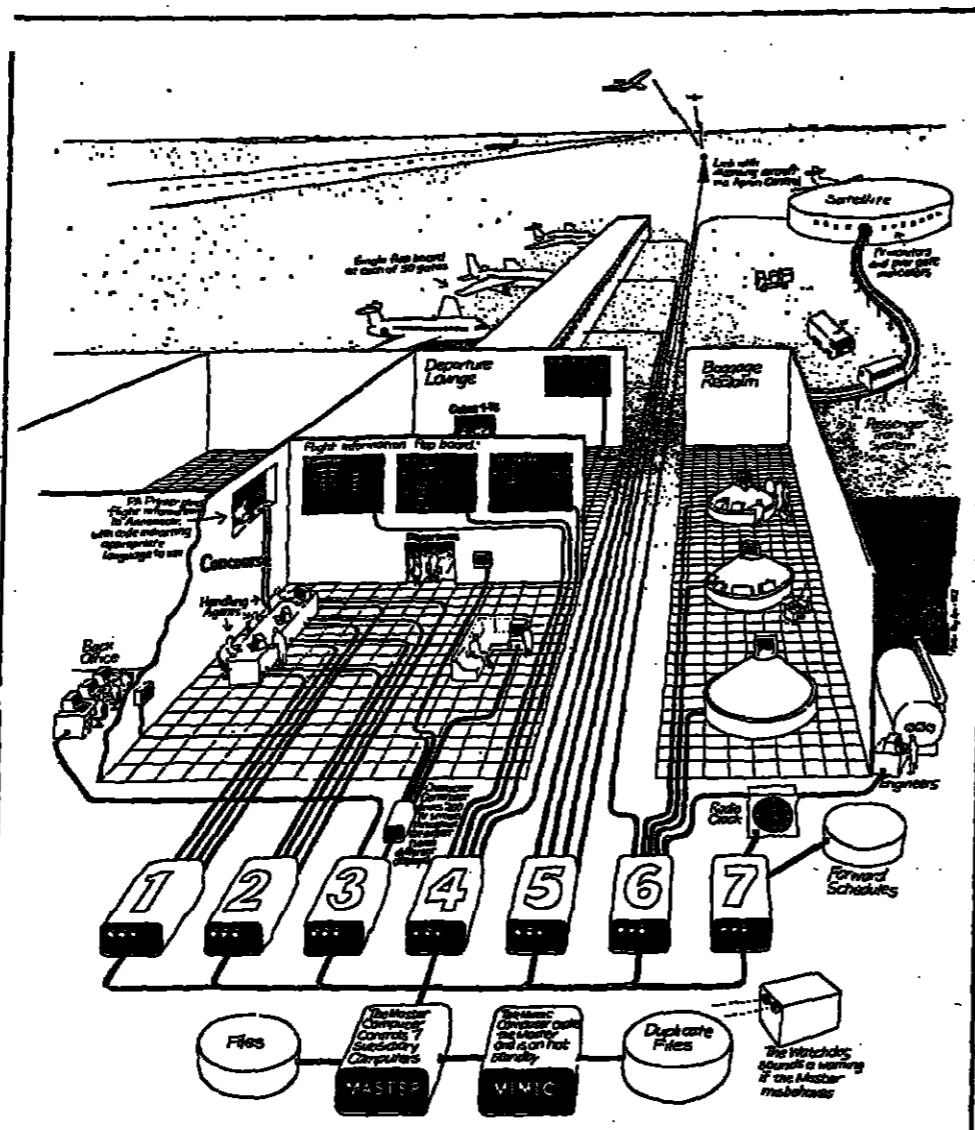
• has been awarded to Digits, a small systems company in the Covent Garden area of London best known as a retailer of microcomputer systems. It is an authorised dealer for the IBM Personal Computer.

Started by Mr Alan Wood and a number of colleagues who used to work for Data Logic, a leading UK systems house, Digits was the Gatwick contractor against a number of leading UK electronics and computer companies on price.

Mr Steve Feldman, manager for special systems at Digits said: "All the bids were around the same for software costs—about two thirds of the value of the contract. Our total bid was lower than the rest because we specified low cost microcomputers."

Mr Stan Reynolds, BAA electronics engineer with responsibility for the new system, said: "The bid was so low that a very careful look at the system Digits carry out computer simulations to convince us their ideas would work." Mr Reynolds said he was "85-90 per cent sure that the authority was not taking an unnecessary risk in implementing such a revolutionary system.

• the system is built around a local area network (LAN), a method of moving information from one computer to another in a small geographical area quickly, with a very low



Artist's impression of the Digits system to be installed at Gatwick with the master and minicomputers in the foreground. The new passenger transport system can be seen, top right

failure rate and at a reasonable cost. LANs have been seen as the answer to a number of information transfer problems in the automated office and factory but there are a very small number of successful implementations.

Digits is using an LAN called EINet, a proprietary system from the U.S. company Digital Microsystems (DMS). Each of the microcomputers in the system is a DMS 64 kilobyte

machine based on the Z80 processor.

The flight information system will feed flight times and warnings to the public monitors and flip-boards but it will also provide specialised flight information to other airport staff—the baggage handling department and the catering department for example.

It tells public address announcers in which language to make announcements.

Resilience is vital in such a 24-hours-a-day system and Digits believes it has ensured this by using paired master computers each with their own files. A third computer outside the system acts as watchdog and raises the alarm if the master and its mimic go astray.

The seven subsidiary com-

panies duplicate each other's efforts so that in the case of failure, most facilities remain live.

'PRINT ON DEMAND' MARKET SET FOR GROWTH

Why 'Xerox this book' will soon sound less daunting

SOME \$600m will be spent this year on printing, according to Mr Robert Adams, President of the Printing Systems Division of Xerox Corporation, but less than 2 per cent of that will be taken up in "electronic printing."

Within five years or so, however, it could be as high as 20 per cent and the writing will be on the wall in letters of fire for traditional print shops.

"Electronic printing" is a term coined by Xerox for a combination of computer technology, laser technology and xerography, the printing technique which made Xerox's fortune.

Mr Adams says: "There isn't another company as interested in paper as Xerox. The printing systems group has been in existence for about five years and now it is one of the fastest growing parts of the Corporation."

"Last year it turned over \$300m—small stuff for a \$9bn company but it is growing at 50 per cent a year."

Mr Adams said there were two driving forces. First, the knowledge that greater volumes of information were being created electronically—"hard copy originals might simply become unavailable to us" and the need to exploit further the corporation's xerographic techniques.

The result was the 9700 electronic printer.

The 9700 electronic printer has now become generic. In its latest realisation it links a xerographic printer ("deep down inside it's the 9400 copier," Mr Adams says) coupled to electronics which

enable it to accept text in electronic form—and now diagrams and photographs.

The idea is that complete documents can be printed at the touch of a button and "on demand."

One application already being put in practice in the U.S. is motor car driver manuals. With the number of options available, these have become a manufacturer's nightmare.

The result was the 9700 electronic printer.

Now one U.S. manufacturer gathers information electronically about each individual model and it passes along the transfer line and prints out a version of the manual, specific to the individual car, at the end.

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Robert Adams

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In the UK, customers for the

new machine include HM Stationery Office, Robert Maxwell's British Publishing and Communication Corporation, and already installed a 9700 without the graphics scanning capability but has a further five systems on order.

The range includes the 9700 at about \$220,000 together with a further \$70,000 for the sophisticated software to carry out text handling and graphics control, the slower 8700 at about \$180,000 and the bottom end 2700 at \$14,000.

The system can be linked together so that documents prepared in head office on the 120 page a minute can be transmitted down a telephone line to be printed out on one of the smaller machines in the regional offices.

Colour is not yet a feature of the system and is "still some way off," according to Mr Adams, but Xerox is well advanced in colour xerography and the development of such a machine would open the way for full colour in-line printing.

It means that small printing shops might have to buy such a machine or go out of business. Large companies would offer a bureau service based on more capacity on their machines.

Cost comparisons are difficult according to Mr Adams, but electronic printing seems to have the edge over conventional offset lithography up to print runs of 1,000 or so. The cost of the 9700 family of machines will in any case decline in real terms, Mr Adams says.

Energy Cutting the cost of steam heat

Restobell Engineering, a supplier of specialist engineering products to industry, has extended its steam product package with the introduction of a new range of "continuous recovery sets," which, it says, can cut energy costs considerably by recovering steam.

A wide range of units is available to handle all sizes of application. The full range comprises 24 standard units available with receiver capacities from 22 gallons to 200 gallons.

"Payback" time of an installed unit can be as little as 12 weeks and typical savings of \$15,000 a year may be expected from a user with an annual fuel bill of \$150,000, the manufacturer says.

A special feature of the receiver on the CRS units is the epoxy resin internal lining which gives outstanding resistance to treated boiler water, overcoming problems encountered with traditional galvanised units.

Restobell is in 973 2821. **Instruments**

Temperature spread monitor

Orange Instruments has announced its SM290 temperature spread monitor. This microprocessor based instrument monitors the temperature spread in gas turbines and diesel engines and similar applications. It can read up to 10 temperature inputs, compare them with the average and give alarm and trip outputs if set levels are exceeded. More on 0664 22230.

COMPUTER OUTPUT ON MICROFILM

Eurocom for IBM mini users

EUROCOM DATA, the National Westminster Bank bureau

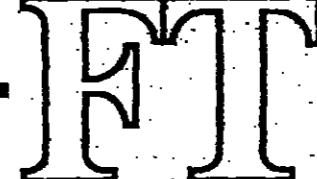
specialising in the production of computer output on microfilm (COM), has introduced a new service aimed at users of IBM minicomputers and other mains that provide data in comparable formats.

The company says that the new service will offer the same integrity of data and the same confidentiality as its present services in which data is

not have to be in a particular order. The system will read

customer's tapes. To ensure this, handling of the customer's floppy disk is almost entirely automatic. Up to 10 floppies are kept and transported in a special case, two of which are loaded directly into an automated IBM reader. This moves each floppy in front of the read head which checks it and then reads the data into a Kennedy tape drive.

Up to 110 discs can be dealt with on each run and they do



FINANCIAL TIMES CONFERENCES

Automated Manufacturing Adopt or Decline?

LONDON: 21 & 22 February, 1983

When, how and even whether to automate are key questions facing senior management in industry today. Developments in manufacturing technologies have made it possible to automate virtually any production process. The implications in terms of competitiveness, flexibility and cost benefits are far reaching. This major conference will be addressed by some of the world leaders in industrial robotics and automated manufacturing processes including:

Mr J F Engelberger
Unimation Inc

Sir Monty Finniston

Mr Donald K Grierson
General Electric

Mr D H Roberts
The General Electric Company plc

Mr Frank T Curtin
Cincinnati Milacron Inc

Mr Toshikiko Koga
Fanuc Mechatronics SA

Mr Bjorn Weichbrodt
Asea AB

Mr M Bright
Kearney and Trecker Marwin Ltd

Mr Dick Daubenmire
IBM Europe

Ing Cesare Bracco
Fiat Auto SpA

Tel: Financial Times Limited, Conference Organisation, Minister House, Arthur Street, London EC2R 5AX. Tel: 01-521 3555 Telex: 27347 FTCONF G

Name

Company

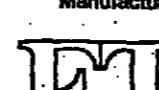
Address

Telex

Tel:

Automated Manufacturing Adopt or Decline?

□ Please send me further details of the "Automated Manufacturing—Adopt or Decline?" conference



A FINANCIAL TIMES
INTERNATIONAL
CONFERENCE

BOND DRAWING

CASSA PER IL MEZZOGIORNO U.S.\$20,000,000 6% Guaranteed Bonds 1985

S.G. WARBURG & CO. LTD. announce that the redemption instalment of U.S.\$1,200,000 due 1st March, 1983, has been met by purchases in the market to the nominal value of U.S.\$1,200,000 and by a drawing of Bonds to the nominal value of U.S.\$1,121,000.

The distinctive numbers of the Bonds, drawn in the presence of a Notary Public, are as follows:

1379 to 1387	1402 to 1411	1429	1446 to 1452	1463 to 1486
1481 to 1810	1811 to 1820	1821 to 1830	1831 to 1840	1841 to 2020
2021 to 2030	2241 to 2250	2258 to 2262	2267 to 2271	2373 to 2392
2397 to 2400	2406 to 2420	2427 to 2428	2432 to 2450	2456
2461 to 2478	2564 to 2597	2583 to 2594	2595 to 2596	2891 to 2896
3004	3089 to 3107	3114 to 3143	3168 to 3185	3201 to 3202
321	3221 to 3227	3228 to 3237	3242 to 3242	3243 to 3242
3478 to 3490	3504 to 3505	3507 to 3515	3522 to 3553	3568 to 3600
3626 to 3629	3631 to 3645	3648 to 3650	3656 to 3660	3671 to 3757

On 1st March, 1983, there will become due and payable upon each Bond drawn for redemption, the principal amount thereof together with accrued interest to said date at the office of:

S.G. WARBURG & CO. LTD.,
30, Graham Street, London, EC2P 2EB,

or one of the other paying agents named on the Bonds.

Interest will cease to accrue on the Bonds called for redemption on and after 1st March, 1983, and Bonds so presented for payment must have attached all coupons maturing after that date.

U.S.\$2,300,000 nominal amount will remain outstanding after 1st March, 1983.

The following Bonds previously drawn for redemption on the dates stated below, have not as yet been presented for payment:

1st March, 1977

5541

N.B. the Bonds drawn 1st March, 1977 become prescribed 1st March, 1983

640 to 645

655

1103

1st March, 1981

521

10551

1st March, 1982

BUILDING AND CIVIL ENGINEERING

Call to improve material exports

A HARD-HITTING report recommending ways in which British manufacturers of building products can improve their sales performance against overseas competitors is published today by the Building Economic Development Committee.

The report, prepared by Industrial Market Research, charts the inroads which have been made by foreign manufacturers in a number of traditional British building product markets and the failure of some home-based companies to take full advantage of export markets.

It suggests a number of measures that might be adopted by manufacturers, government and public purchasing bodies to improve the economic performance of the industry as well as assist the country's trade balance.

It suggests that public purchasers of building products should specify goods built to British Standards. These

standards, says the report, should be established at levels which would encourage both public and private sector sales in the home market. They should also be sufficiently stringent to enhance the reputation of the product in export markets.

The report also stresses areas where British companies might take steps to improve their own performance. The six products examined in the report are: wooden doors and frames; kitchen units; particleboard; ceramic tiles; cladding; and decking; and air conditioning units.

It says: "UK manufacturers of the products examined in the study have generally adopted a policy of following trends rather than initiating them and this has often led to competitors developing new market opportunities and gaining a foothold in the UK."

ANDREW TAYLOR

Plant hire unprofitable

HIRING OUT of plant earth moving equipment is unprofitable in present conditions, according to a review published by the Construction Plant-hire Association.

Third in a series dealing with the economic viability of sectors of the construction plant industry, it covers a number of commonly used items of earth-moving plant and mirrors the findings of the two previous reviews of plant hire rates—or both.

The letter states: "It is evident that the majority of firms have been unable to fund the eventual replacement of these machines out of hire revenue and, in some cases, nothing has been contributed from machine revenue even towards indirect overhead costs."

Pointing out that the purchase of new machines has already been severely curtailed, the association recommends further thinning-out of plant holdings by mothballing plant breaking for spares and, where possible, selling secondhand plant abroad.

Reductions in numbers of available machines would increase activity levels and raise the revenue per machine retained in use; this would be likely to lead to increased hire rates for machines, and revenue improvements for plant dealers.

TONY FRANCE

The Association says that the common practice of quoting "inclusive" hire rates, which include the machine and the virtually inescapable and rising costs of the driver, and often of consumables (such as fuel, oil,



Built in 1769 for the young King George III to observe the transit of Venus, the Royal Observatory at Old Deer Park, Greenwich, is being totally restored and converted by the Leger Group as its new headquarters. Cyril Lesser, group chairman, is pictured in front of the observatory. Following completion in October this year, the telescope area will be made accessible to the public, and a small astronomical history museum created

Budget policy attacked

JOHN COX, president of the Institution of Highway Engineers and chairman of Tarmac National Construction, has added his voice to the growing criticism of Britain's construction industry by the Government's construction budget policy.

While Mrs Thatcher puts the blame for this year's underspending on capital projects firmly on the shoulders of local government and the contractors, Mr Cox accuses the spending departments of producing enormous budgets in the first place, and then compounding the error by unreasonable rigidity on annual cash limits.

"Two years ago," says Mr Cox, "contractors were accused of making big profits in road building because their prices were 7 per cent above industry estimates. Last year our prices were 16 per cent below the Minister's estimates and we were blamed for underspending. Is it

TOM SEALY

possible that any contractor can swing his prices by 23 per cent and survive?"

"I suggest that the estimates themselves are wrong. Because the Department of Transport is managed by administrators it is no longer able to take the engineering dimension into account when drawing up its estimates. This has far-reaching effects. Our workload is tied to ministerial budgets. If they are wrong, it affects the numbers of contracts placed and the workload suffers accordingly."

But this problem is made worse by the Government's refusal to carry over unspent cash at the fiscal year end. "Our industry is subject to the vagaries of our climate," comments Mr Cox. "The end of March as a cut-off date is totally inappropriate to budgets associated with weather-sensitive operations like road building."

G. E. WALLIS & SONS

has been awarded contracts totalling over £11.5m. The largest contract for £3.4m is a £2.6m contract for the conversion of the Old Cinema into a theatre and concert hall. The western division based at Newport, Gwent, has announced contracts worth over £5m, including a block of 76 flats and bed-sitters in Cardiff, an extension to a hospital in Merthyr Tydfil and improvements and alterations to existing council housing in Risca.

Building and civil engineering

public house and multi-storey car park, Mowlem Northern are the principal building subcontractors to the management contractors, Conder Midlands, of Leek, Mowlem is a £100m/71 Valued at £1.5m the work comprises 33 two-storey houses, 24 two-storey flats, 14 bungalows and a single-storey community centre. The Doncaster-based civil engineering division has won a £517,000 contract for the removal of a surface water drain at Ford Street, Doncaster, City Council. At South Ferby, Humberside, the division has a £384,000 contract to build a single carriageway, two-lane bascule bridge, carrying the A1077 across the River Ancholme and Ancholme sluice. The client is Humberside County Council. The project, being undertaken by William Morrisons, will include a 5,700 sq metres supermarket, a bus station, library, Hinton & Sons.

BRITISH SOLVENT OILS has started its range by introducing a new mould release oil for rapid process formwork applications using semi-dried concrete mixes. Called Extracore QR, the company claims that the product gives an efficient, rapid and positive separation of the form from the mould without leaving surface marks, particularly where metal moulds are used. More on 0272 298389.

By using new manufacturing techniques and materials, SHOR-FORM of Haywards Heath, Sussex, claims to have developed a prop system which is both cheaper and lighter than its competitors. The prop has a completely enclosed thread and is protected both inside and out with an antirust paint. A feature is the captive "G" pin manufactured from high tensile steel. The prop complies with BS 4074:1982 and is available in BS Prop sizes 0 to 4. More on 0444 412556.

CONTRACTS

£11.5m building work for Wallis

ment of stone domes on the Victoria & Albert Museum, Canterbury City Council has awarded a £2.6m contract for the conversion of the Old Cinema into a theatre and concert hall. The western division based at Newport, Gwent, has announced contracts worth over £5m, including a block of 76 flats and bed-sitters in Cardiff, an extension to a hospital in Merthyr Tydfil and improvements and alterations to existing council housing in Risca.

Building and civil engineering contracts worth £6m have been won by MOWLEM NORTHERN. The biggest, worth £2.5m, is for a major redevelopment scheme in the centre of Grantham, Lincolnshire. The project, being undertaken by William Morrisons, will include a 5,700 sq metres supermarket, a bus station, library, Hinton & Sons.

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11

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THE ARTS

A Map of the World/Lyttelton

Michael Coveney

The Indian novelist Victor (not Ved) Mehta arrives in a film studio to protest about the distortion of his work by a Greek director. He emerges from the depths of the Lyttelton stage as if from a tomb. He is scarcely welcome but the actors assure him they are doing their best, and with sympathy. He settles for that.

It is a poignant moment in a play which the author, David Hare, has directed himself. Since I first saw it at last year's Adelaide Festival, *A Map of the World* has lived with me as one of the very best new plays of recent years. The setting appears at first to be a luxury hotel in Bombay where delegates for a conference on world poverty have been convened by UNESCO. Victor is one of them. His presence is monitored by the Senegalese, who dislike his novels and their popularity in the West on account of the jokes.

An American film actress, Peggy Whiston, is also staying in the hotel. So are two journalists, booked in to cover the conference, Elaine from CBS and Stephen from a British left-wing literary magazine. The waiters jump the minute Victor enters the cool and discreetly

lavish lobby snapping his fingers for champagne.

One of the many stylistic pleasures of the play is to note how the polished phrase-making slips into the convention of apostrophised declamation. For the conference is the subject of the film in question. And, like the skin on an onion, the action is assiduously peeled by both the incisively surgical writing and the large-scale gestural devices of switches of stage realism.

Just as a scene of increasing artificiality between the two journalists reaches a peak of absurdity, Mr Hare cuts with insouciant swagger to the floor of the film set. The stage is transformed, a crew emerges from the wings, the hapless Angelis (Stefan Gryff) shakes his head in despair, and a grumble about textual fidelity and personal mannerisms. It is a sure sign of the play's richness and assurance that the separate worlds of interpretation and real argument are so distinctly laid out.

The plot is thickened by the intrusion of personal fallibility. Victor tumbles in the face of the "all fiction is lies" argument — eloquently expounded by John Mathiliza as the

she will sleep with whoever wins a private debate in this predominantly public context.

Hayden Griffen's superb design and Nick Bid's taut and pregnant soundtrack contribute in no small measure to sustaining the show's tension. But the play itself has so many arguments built into it, so many ideas casually dropped like plants in a minefield of subtle misunderstandings, that this seductive presentation works as both corollary and bonus to the main business.

As in *Adelaide*, Roshan Seth gives a stunning performance as Victor. It begins as a display of good manners and picks its way through many fascinating by-ways before ending as a sepulchral, resigned and defeated figure.

In the small role of Peggy — Mr Hare has a very special line in elusive, impetuous femininity — Diana Quick is perhaps a trifle too much in control, but she has some very fine moments. Bill Nighy's Stephen is unfortunately garbed and inaudible, although he certainly looks the part and I particularly liked the way in which his accent of lower-middle class origin betrays itself in conditions of emotional conviction.



Michael Coveney

Philippa Davies/Wigmore Hall

David Murray

Miss Davies is now the faun of the Fires of London, and much admired in that capacity. Her solo recital on Friday included music by the Fires' presiding spirit, Peter Maxwell Davies; one expected her to have a special authority with it, and in fact the Nocturne performed here for the first time (though written almost four years ago) was intended for her. It employs the alto flute, on which Miss Davies' densely suggestive tone is

especially enhanced, and she luxuriated in its trills and tremoli. The Nocturne has at bottom a lazy, lolling rhythm, curiously like some late Faure barcarolle, and I thought her rubato sometimes left it too vague; her expressive subtlety made a potent impression nonetheless.

She was crisp and engaging with Maxwell Davies' slightly earlier *The Kestrel Paced Round the Sun*, a lucky spin-off from his First Symphony that reveals further charms at each hearing. With her accompanist

D, which one was always glad to

The Rehearsal/Yvonne Arnaud, Guildford

Michael Coveney

The latest work of some of our leading dramatists — Stoppard, Frayn and Hare — has found new impetus in the use of theatrical artifice. As a broad method of creating drama there is nothing new under the sun. In England you can trace this theme right back through Restoration tragedy and Shakespeare to the morality plays of the 15th century. In our own day, the leading and most persistent exponent in Europe has been Jean Anouilh.

The Rehearsal (1950), presented at the Yvonne Arnaud, Guildford, for a four-week run before a national tour, in Lucienne Hill's standard translation, is set in an 18th-century chateau. The guests of the Count and Countess assemble in full period to rehearse a production of *Marivaux's Le Double Intrigue*. Anouilh's confection develops its own dramatic power along emotional patterns analogous to the Marivaux play. Beginning as frothy costume drama, it darkens to the black comedy of middle-aged rivalry, drunken truth-telling and the proposed deforation of an innocent young girl who has been hired as a child-minder.

"Life lacks form; it is the business of art to give it some" — someone declares, but Yvonne Arnaud turns this theory on its head in the remarkable last scene where Hero (Dindale Landen) pours out his heart to young



Philippa Davies

Arts Guide

Music/Monday. Opera and Ballet/Tuesday. Theatre/Wednesday. Exhibitions/Thursday. A selective guide to all the Arts as they appear each Friday.

Music

LONDON

English Chamber Orchestra conducted by Norman del Mar with Cecile Chauvet, piano. Mozart (Mon). Barbican Hall (538 6891).

Barbara Leigh-Hunt, narrator with Philip Dogham, tenor, Claire van Kampen, piano and the Coal String Quartet in an evocation in words and music of the English countryside. Works by Vaughan Williams, Gurney and Delius. Purcell Room (Mon).

Philharmonia Orchestra conducted by Simon Rattle with Itzhak Perlman, violin. Grainger, Dvorak and Rachmaninov. Royal Festival Hall (Tue).

Konzertfestival (71/211): London Early Music Group, John Dowland and Monteverdi and their contemporaries (Wed). Marjana Lipovsek, alto. Erik Werba, piano. Purcell Room (Thu).

London Sinfonietta conducted by Gunther Schuller. First British performances of Nick Thorne's *From the Dying Earth* and Schuller's Octet. Queen Elizabeth Hall (Tue).

Royal Philharmonic Orchestra conducted by Antal Dorati with Claire Bloom and Christopher Gable, speakers. Barber, Walton and Stravinsky. Barbican Hall (Tue).

London Mozart Players conducted by Harry Blech with Mirella Uchida, piano. Haydn, Mozart and Smetana. Royal Festival Hall (Wed).

Alfred Brendel, piano. Beethoven Sonatas cycle. Queen Elizabeth Hall (Wed). All seats sold.

Similarly every Monday Financial Times journalists turn their attention to the building and engineering fields with particular emphasis on recently-awarded British and international contracts, general industry news and feature articles on major developments in these important economic sectors.

*

International Property Review

Every Friday the Financial Times publishes a detailed review of the activities in the UK and international property markets.

Specialist FT writers look at the background to the week's headline-making news, profile leading personalities and examine trends in the property development market.

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*

January 28 - February 3

Orchestre de Paris — Chamber Music Cycle conducted by Daniel Barenboim with the Orchestre de Paris soloists and choir conducted by Arthur O'Kean: Brahms, Kodaly (Mon) Salle Pleyel (563 8873).

Concerto Lamoureux soloists and 20th century music conducted by Michel Cals: Rivier, Jolles, Bleuse, Honegger (Thur) Salle Chopin-Pleyel (563 8873).

Musikverein (658130): Alfred Brendel, piano. Beethoven sonatas (Mon). Academy of St Martin-in-the-Fields, Handel, Mozart, Barok, Arsenyev, Ricciotti (Wed).

Carnegie Hall (Elmar Oliveira, violin recital. Perlberg, Bloch, Brahms, Beethoven, Paganini, Sarasate (Mon). (247 7450))

Avery Fisher Hall: New York Philharmonic Zubin Mehta conducting. Yehudi Menuhin violin. Mozart, Schoenberg, Elgar (Tue). (874 2424).

Concert Hall (Kennedy Center): National Symphony Orchestra, Mstislav Rostropovich conducting. Bella Davidovich piano. Burton, Vaughan Williams, Tchaikovsky. (254 3776)

WASHINGTON

Lincoln Festival Strings: Corelli, Purcell, C.P.E. Bach, Haydn, Shostakovich (Mon) TCM-Charlet (281 1983).

David Lively: Mendelssohn, Brahms, Ravel (Mon) Salle Gaveau (553 2030).

Martine Arroyo recital: Handel, Scarlatti, Schubert, Negro Spirituals (Mon) Théâtre de l'Athénée (742 6777).

PARIS

Orchestre National: Corelli, Purcell, C.P.E. Bach, Haydn, Shostakovich (Mon) TCM-Charlet (281 1983).

David Lively: Mendelssohn, Brahms, Ravel (Mon) Salle Gaveau (553 2030).

Martine Arroyo recital: Handel, Scarlatti, Schubert, Negro Spirituals (Mon) Théâtre de l'Athénée (742 6777).

CHICAGO

Orchestra Hall (220 S. Michigan): Chicago Symphony, Claudio Abbado conducting. Hildegard Behrens soprano. Wagner, Schubert, Tchaikovsky (Thur). (435 8122).

F.T. CROSSWORD PUZZLE No. 5,085

ACROSS

- Whereon gymnasts, and wherefrom musicians, perform (10, 4)
- Egg-shaped vessel in Old English (5)
- Choker a foreigner left inside (8)
- Fish left in a hat ... (7)
- ... or trooper from a snobbish person (4-3)
- Scale given by a Conservative member (8)
- A French name a soul corrected (8)
- 1 I met lots making a seasonal decoration (9)
- 20 Upright in posture before court (5)
- 22 Showing favouritism to relatives or citizen with open return (7)
- 23 Doctor left in tree to shiver (7)
- 24 Knitted fabric to join firmly (9)
- 25 ... and blow! It's a garment (5)
- 26 Bait to pass on to fish needs tender treatment (6, 8)

DOWN

- Party members following mouths in *cooms* for prayer (8)
- 3 Harry, but turning up in theatre nightily (5)
- 4 Watchful old boy takes on a retainer (8)
- 5 Source of enlightenment from church at bottom of hill (8)
- 6 Arrive with solemn, old German count (9)
- 7 A large room erected for worshipping God (5)
- 8 Quiet ceremony on board for crew (7)
- 9 Cheap alloy used in mixed combat (8)
- 15 Symmetrical, but having two sides (9)
- 17 Deliberate on a range of knowledge, but be surpassed (9)
- 18 Boministic as a trumpet at nicely with fish around (9)

London Choral Society/Elizabeth Hall

David Murray

The excellent London Choral Society performed under Simon Rattle with the London Sinfonietta on Saturday (sponsored by Capital Radio), and the whole evening was a resounding success. The first half of it went with a bang, with the Sinfonietta's *Adagio*, taken at a fast tempo (the E.C.O. reading fast) and the *Andante* and a *near-trundling* *near-trundling*, rose to its true height.

Golding's notes reiterate the point of exaggerating its offbeat stresses to a theatrical scale.

It was exciting, and so was his sharp-edged reading of the *Requiem*.

The Choral Society appeared

for Stravinsky's *Mass* and his *Requiem* *Canticles*. That

provided further dividends

compared with David Atherton's *Stravinsky* Festival just now.

Ideally the *Mass* wants truble

the most delicate tact and the

Requiem a lovely effusion.

The central *Adagio*, taken at a just tempo (the E.C.O. reading fast) and the *Andante* and a *near-trundling* *near-trundling*, rose to its true height.

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the only insipid performance in

the Festival, Rattle capitalised

on the dramatic diction of the

adult chorus to render the

music far tauter, even to the

point of exaggerating its offbeat

stresses to a theatrical scale.

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never suffered from war damage.

In Lower Mount Street, a crucial part of the Georgian plan of Dublin, grotesque damage has been done by the erection of a series of unbelievably mediocre office blocks.

I was appalled to see the

damage that continues to be

important on the Georgian south

side of the city and even in the

very heart of the flourishing

south side there are two major

Georgian houses in Upper

Mount Street that have lost roof

and will soon be in grave

danger.

On a more positive note the

major restoration of the Royal

Hospital at Kilmainham (Dublin's Chelsea or Invalids) pro

ceeds space under the careful

eye of architect John Costello.

This great early

FINANCIAL TIMES

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Monday January 31 1983

Trade with the Soviet bloc

THE U.S. vice-president, Mr George Bush, starts his talks with European leaders today. His overriding preoccupation will, rightly, be the issue of how Nato is to present a united face to Moscow. Success in this will require all the cohesion the alliance can muster. It is all the more important that Nato is not this year distracted by secondary rows, as it was in 1982 over the Siberian pipeline.

In this context, it is fortunate that Nato allies are no longer at odds over whether to lift economic sanctions on Poland. For the moment they share a common perception that General Jaruzelski's recent actions do not merit removal of sanctions.

Issues

In the same context, however, it is disquieting that the U.S. should have let its allies know — via a letter this month from Mr George Shultz to European governments — that it wants to see some agreement on Nato's economic strategy towards the East by the next western summit in May. The Secretary of State is, in effect, calling on the economic strategy studies Nato launched last summer. But U.S. pressure in the form of artificial deadlines could well backfire.

These studies, on East-West trade, credit, energy and strategic technology flows, constitute the broadest effort ever by Nato to define its economic relationship with the East. They were launched on the understanding that there would be no prejudging of conclusions until the basic analysis was in. European officials do not expect the first factfinding stage to be completed before mid-summer.

The issues are serious, precisely because they seriously divide the U.S. and Western Europe. The trade credit study, underway in the OECD, must resolve the argument between the Europeans — who believe they did enough last year by raising to 12 per cent the minimum rate on government-guaranteed credit to the Soviet Union — and the Americans, who regard this as phoney, because Moscow has been getting rates as low as 5 per cent on some deals with Western Europe.

This argument reflects a basic difference. Unlike the Europeans, the U.S. does not offer interest rate subsidy on any of its exports. Most of its exports to the Soviet Union are agricultural, sold for cash and lying in any case outside the OECD credit accord.

All these specific studies need to be slotted into two broader exercises — a statistical analysis of general East-West trade by the OECD, and a Nato investigation of the security implications of this trade — before sense can be made of the whole.

Procrastination on an East-West study amounts at the 1982 Western summit was in part to blame for the pipeline row a year later. U.S. concern over lack of a western economic strategy did not begin, and will not end, with Mr Reagan. The questions raised by the U.S. and now under study are valid and deserve answers without undue delay.

It could be easier this time. Dr Fitzgerald is in power and is likely to be around for a while. Already he has shown himself willing. Gradually the fences between Dublin and London are being mended. Mr Francis Pym, the British Foreign Secretary, recently met his Irish counterpart, Mr Peter Barry, and the fringe of a meeting of the European Community Ministers. Mr Barry will hold talks with Mr James Prior, the Northern Ireland Secretary, later this week. All sorts of other opportunities for Anglo-Irish meetings, including between Mrs Thatcher and Dr Fitzgerald, exist over the next few months.

Nothing very dramatic could or should be expected this side of the British election. But it is a matter of building the foundations now in order to be able to move when the election is out of the way.

Chance

It is sometimes forgotten, sometimes decided and sometimes deliberately overlooked that the British Government does have a policy towards Northern Ireland which goes beyond direct rule and the maintenance of the status quo. It consists of encouraging the recently elected consultative Assembly to play a larger role in Ulster's affairs and bringing the communities in the Province closer together.

It is important that the need to develop the Assembly should be stressed in the British election manifesto. Anything else would mean back to square one or worse. Yet if the Assembly could be developed while there is at the same time a chance of improving relations with Dublin, there might be new prospects for a settlement.

The theme is not new. Yet one or two other factors are. For the past two years or so the Irish Republic has been going through a period if not of political instability, at least of political uncertainty, with one insecure government succeeding another. It now looks as if Dr Fitzgerald's coalition with the Labour Party in Dublin might have staying power, in spite of its slender majority. That possibility is increased by the troubles within the Fianna Fail opposition where Mr Charles Haughey continues to cling on to the leadership against the odds. It may be that there is now an Irish administration with which London can talk over the longer term.

The greater political uncertainty indeed is in Britain for there is likely to be a British

IT is not yet six months since Mexico rocked the banking system by declaring that it could no longer meet payments on its \$35bn foreign debt, but already the world's governments and financial institutions have evolved a radically new approach to handling international debt problems.

As the table shows, the new approach has been used in a number of cases and doubtless it will be put to the test again in the months ahead. At least, however, the solutions now being applied to cases as varied and serious as those of Mexico, Brazil and Yugoslavia are likely to prove more effective than the more relaxed approach of international banking in the crisis-ridden days of last September's International Monetary Fund meeting in Toronto when even some hardened central bankers were beginning to wonder whether the system could survive intact.

The new approach to debt rescheduling differs from the classic rescheduling in two basic ways. First, it involves an unprecedented inter-action between commercial banks, the IMF and governments of industrialised countries. Secondly, ways have been found to ensure that the countries which are unable to afford the chance of raising new loans from the banking system just at the moment when they need them most.

The new "package deal" formula for solving debt problems does not offer a miracle panacea, but it would be scarcely possible to exaggerate the fundamental changes that have taken place in the way the world copes with sovereign debt problems.

The multi-billion dollar rescue package now being worked out for Yugoslavia is both typical

and pace-setting in this respect. Orchestrated by the International Monetary Fund, the latest move of the U.S. Government, it involves just about the most comprehensive package yet seen. New money and rescheduling by both Western governments and commercial banks, bridging finance from central banks and new loans from the IMF and World Bank are foreseen in a scheme where each single element is dependent on everything else.

Of course, Yugoslavia is a special case because of the strategic political importance of a non-aligned communist country bordering on the European bloc. This explains why Western governments have been so willing to shoulder their part of the burden. But it is worth remembering that it is still less than two years since Poland embarked on a tortuous series of negotiations with them at rescheduling more than \$7bn of

debt owed to Western governments and commercial banks in 1981. A feature of these early talks was that commercial banks and governments were very limited and there was virtually no prospect of Poland receiving any extra loans at least from the banks that year.

Even as late as last year central banks had to be dragged into providing a total of \$810m in short-term credit to Hungary after its national bank lost more than \$1bn in deposits from commercial banks and governments such as Iraq, Libya and the Soviet Union. This was followed by a \$200m loan from a select club of leading commercial banks which also required considerable effort to complete.

The rescue packages now being arranged involve a full panoply of co-operation, but this new relationship between commercial banks, governments and official institutions has not been wrought without considerable heartache. The first inkling many commercial bankers had of the extent of the changes was as recently as November 16 when Mr Jacques de Larosiere summoned top executives of leading commercial banks to a meeting in New York.

He told them that Mexico would need an additional \$5bn in commercial bank credits this year if its economic recovery programme were to be viable.

For Argentina the "residual financing requirement" was to be \$1.5bn. This came as a shock to bankers who are still withholding medium-term loans from Turkey almost five years after its debt crisis broke. Their conservative instinct tells them that rescheduling automatically

Western nations agree on \$1.3bn
Yugoslav credit

BY DAVID BUCHAN
PRESIDENT WESTERN BANKS
IN LONDON, TALKS ON
THE YUGOSLAV CREDIT
ARE BEING HELD IN
THEIR HEADQUARTERS

Cuba's need
for funds

BY DAVID BUCHAN
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THE CUBAN CREDIT
ARE BEING HELD IN
THEIR HEADQUARTERS

Brazil and IMF
reschedule
\$1.2bn
of debt

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THE BRAZILIAN CREDIT
ARE BEING HELD IN
THEIR HEADQUARTERS

Uruguay hopes
to reschedule
\$500m in debt

BY DAVID BUCHAN
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IN LONDON, TALKS ON
THE URUGUAYAN CREDIT
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THEIR HEADQUARTERS

MAJOR RESCUE PACKAGES BEGUN SINCE MEXICO

	Total debt	IMF package	BIS bridge	New bank loans	Bank rescheduling	Government loans	Government rescheduling
MEXICO	\$35bn	\$3.5bn*	\$1.5bn	\$5bn	\$19.7bn†	\$4.6bn‡	—
ARGENTINA	\$35bn	\$2.5bn	\$500m	\$1.1bn (bridge) + \$1.5bn	\$5.5bn	—	—
BRAZIL	\$35bn	\$6bn	\$1.2bn	\$4.4bn	\$4bn	\$1.23bn‡	—
YUGOSLAVIA	\$19bn	\$6.5bn†	\$500m‡	\$750m§	\$1bn	\$1.3bn	Expected
ROMANIA	\$10bn	—	—	—	—	—	\$220m
ECUADOR	\$4.5bn	—	—	—	—	—	—
CHILE	\$1.7bn	\$900m	—	—	—	—	—
CUBA	\$5bn	—	—	—	—	—	—
URUGUAY	\$3bn	\$400m	—	—	—	\$500m expected	—

*Excludes drawings under IMF's compensatory financing facility. †Requested. ‡Short term credit from U.S. Treasury. §Precise amount currently under discussion. §Includes \$2bn in emergency loans from the U.S. in 1982 and \$2bn in export credits for 1983 now being negotiated. || Includes short, medium and long term debt maturing up to end 1984. Other countries expected to begin new debt rescheduling talks soon include Zambia, Poland, Bolivia and Sudan. Protracted talks continue in other cases such as Costa Rica.

It would become all the harder to keep commercial banks in line if the IMF programmes failed in Mexico, Argentina or Brazil. That could happen for reasons largely outside the Fund's control as a sharp drop in the oil price could wreck Mexico's precarious finances. The weak world economy could prevent Brazil from reaching its ambitious target of a \$50bn trade surplus this year, the fragile links in Buenos Aires could fall apart leading to a political vacuum in Argentina. The problems of any of these countries could be compounded by social unrest as living standards fall.

Privately, some IMF officials admit that even now it is hard to coax banks into participating in the rescheduling packages. In the longer run some argue that it

path taken by its larger brother cousin in Latin America. But if that does happen, there is not always been easy. It has been an argument for saying that at had become a casualty of the new regime of individual banks to decide whom to lend to and how much. As that freedom has disappeared in cases such as Mexico and Argentina, so it has become more difficult to decide whom the new regime of other borrowers is. Whether creditworthiness has not yet plumbed such depths.

This has been most complex in the case of Venezuela which is now having serious difficulties refinancing its short-term debt of \$8.75bn.

Banks which have already had to re-lend short-term loans to Argentina and Mexico are all too willing to say no to Venezuela, at a time when the price of oil is falling. And Venezuelan borrowers are incurring arrears even on interest payments because of sheer bad management.

As yet, there is no evidence that Venezuela's problems reach the point where it is forced down the same rescheduling

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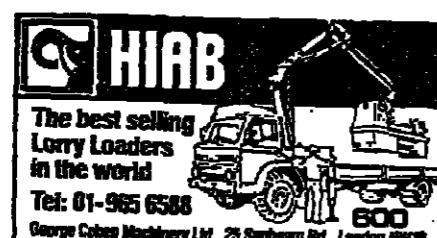
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FINANCIAL TIMES

Monday January 31 1983

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THREE DIE IN ROCKET ATTACKS

Beirut violence as talks stall

BY IHSAN HIJAZI IN BEIRUT AND ROGER MATTHEWS IN LONDON

FIERCE artillery and rocket battles erupted around Beirut yesterday in the worst outbreak of violence since the Israeli invasion of Lebanon last summer.

The capital reverberated to the sound of explosions as Christian militiamen and Druze Moslem forces traded fire over a 50-square-mile area. At least three people were killed in the predominantly Christian area of East Beirut and there was extensive damage to property.

In a separate incident an Israeli soldier was killed and three others were wounded when their patrol was ambushed on the south-eastern edge of the city. An Israeli military spokesman said the attackers fled into West Beirut which is controlled by a multinational force drawn from the U.S., France and Italy. A small British contingent is due to be deployed soon.

The latest outbreak of violence followed a massive car bomb explo-

sion on Friday which destroyed a building in eastern Lebanon used by Palestinian guerrillas. Syrian troops and leftist militia. Up to 30 people are believed to have been killed by the blast.

The fighting is thought to part reflect the failure of talks between Israel, Lebanon and the U.S. to make any progress towards a withdrawal of all foreign forces from Lebanon. Some leftist Lebanese leaders believe Israel is attempting to create an effective three-way partition of the country.

The attack on the Israeli patrol yesterday is also likely to cause fresh problems in relations with the multinational force. Israel has repeatedly accused U.S. troops of failing to contain guerrilla elements operating from West Beirut. On at least two occasions troops from the two sides have come close to a confrontation.

Mr Shimon Peres, leader of the Israeli Labour opposition party, re-

called yesterday for a withdrawal of all occupying forces from Lebanon. He said the country had to become exclusively Lebanese, but he wanted the retention of a multinational force to protect the civil population.

Mr Menahem Begin, Israel's Prime Minister, meanwhile gave his answer to the U.S. and other governments which have been urging Israel to halt settlements on the occupied West Bank.

He said Israel had a "perfect and inalienable" right to live in the West Bank and promised that he would do nothing to stop the drive to build more settlements there. At the same time Mr Begin invited King Hussein of Jordan to join in peace talks.

King Hussein told President Ronald Reagan last month that the continued building of Jewish settlements on the West Bank, seized from Jordan in 1967, was a major obstacle to a more positive Arab response to the U.S. peace initiative.

Mr George Shultz, U.S. Secretary of State, gave a pessimistic account of the Lebanon negotiations during his flight to Japan at the weekend. He told reporters that "big gaps" remained and warned Israel that "just trying to push people around all the time is not the way to do it."

Tension between Christian militia and Druze forces has grown steadily since Israel's invasion last June. Intermittent fighting has been going on for several months with the Druze accusing the Christian Phalange of attempting - with Israeli help - to seize control of villages in the mountains south and east of Beirut.

Mr Walid Jumblatt, the hereditary leader of the Druze, yesterday described the Phalange militia leaders as "a bunch of criminals" who should be put on trial. He accused them of responsibility for the massacre of hundreds of Palestinians and Lebanese in Beirut last September.



Kohl will ask Bush to seek summit

By James Buchan in Bonn

CHANCELLOR Helmut Kohl will today impress on Mr George Bush, the U.S. vice-president, West Germany's urgent interest in a summit meeting between the Soviet and U.S. leaders to give impetus to talks on nuclear disarmament in Europe.

Mr Bush will hold official talks in Bonn today the first of an 11-day tour of western Europe. It will take in the five countries which could be called on to station new U.S. intermediate-range missiles from this autumn should U.S.-Soviet talks on these weapons in Geneva produce no agreement.

Mr Kohl said in a newspaper interview yesterday that he would once again point out "how important it is for us that U.S. President Reagan and Soviet General Secretary Andropov meet - after careful preparation and without propaganda."

"I believe that, in the end, the decisions can only be made at the highest level with the details are negotiated at Geneva," Herr Kohl said. A summit "could bring a breakthrough or a decisive push forward."

The Soviet intermediate range arsenal and plans to install as many as 108 U.S. Pershing 2 and 48 cruise missiles in Germany, if the Geneva talks fail, have emerged as the dominant issues in the campaign ahead of the West German general election in March.

Fears that there might be no agreement have prompted some West German political leaders to back away from the so-called "no option," the final U.S. position which makes a total dismantling of the Soviet missiles aimed at Western Europe, a condition for not deploying new U.S. missiles.

Herr Kohl said yesterday that he believed that the zero option was "the most desirable of all options," but that there could be no "all-or-nothing policy."

Some officials in Bonn have suggested that a clear statement of U.S. readiness to negotiate seriously can do no harm in the excited state of West German public opinion.

Mr Bush said last week that while he was carrying out new proposals on intermediate-range weapons, he would attempt to convince sceptics in Western Europe of the U.S. commitment to real negotiation at Geneva.

Mr Bush will also listen carefully to the "innermost feelings" of the Western European leaders.

Editorial comment, Page 14

THE LEX COLUMN

Milking a cow in Knightsbridge

Generally speaking, it might be thought dangerous for a flagship to be detached from the rest of the fleet - especially if it were the main source of rum and ammunition. Unless, of course, the flagship was tending to lead the other hundred or so assorted vessels in the wrong direction.

The argument over Lourinh's call for Harrods to be demerged from House of Fraser has come to the surface again. Last week Fraser confirmed that it could not, after all, meet Lourinh's 90-day deadline for presenting a demerger proposal.

The timetable is now unclear - the board will call an extraordinary general meeting "as soon as possible." But Lourinh is keeping the pressure on, and a group of major institutional shareholders in Fraser has commissioned its own review from accountants Coopers and Lybrand.

surplus has been channeled into developments elsewhere in the Fraser group. But, with profits stagnating, there is not much evidence at present that recent new investment has been very profitable.

Officially, House of Fraser has not yet decided whether to recommend a demerger plan. In practice, the continuing presence within the group of Harrods as a cash generator seems to be fundamental to its plans which include an £80m five-year capital investment programme. The rump of Fraser could hardly afford this, unless it were mainly financed by the disposal of other assets.

For a demerger to make sense, any damage done to the prospects for the remainder of the group will have to be more than compensated for by extra value placed upon an independent Harrods by the stock market.

At £150m House of Fraser is capitalized at £230m by the market (individually a discount of 50 per cent to book net worth). Would the stock market be willing to put a fancy rating like a 15 or 20 times p/e on an independent Harrods? It is hard to accept, and, anyway if Harrods is making more than £15m pre-tax the overall impact would not be especially great.

Perhaps even more significant is that Harrods has been a major source of cash for the Fraser group. In the late 1970s it was paying dividends of as much as £10m a year, easily outstripping the dividends paid by Fraser to its own public shareholders. In fact, in the five years ended 1981-82 the total dividends paid by Harrods to its parent were £7.1m, though it must be understood that the last two years of the period included special payments to reflect disposals, notably that of the D.H. Evans store in Oxford Street for £25m.

So Harrods is not just a flagship, it is also a cash cow. Capital spending on Harrods itself has been modest compared to its cash flow. The store should now be advertising the break-up of a much more coherent company. This is a matter of tactics rather than strategy.

When making representations to the Monopolies Commission in 1981, during the investigation of its proposed takeover of Fraser, Lourinh failed to emphasize any special proposals for Harrods. At that time Fraser drew the particular attention of the commission to the extent to which Lourinh withdrew surplus funds from its subsidiaries.

But Lourinh himself argued that a merger with Fraser would provide it with UK earnings to offset the effects of the recession on other subsidiaries.

Cash cows are not a bad idea for everyone, it would seem.

On this basis, the fancy multiple could be applied to a much bigger earnings figure. True, this would leave a strapping rump, but although Fraser's profits would be small it would have assets of well over £300m and comparatively moderate gearing. Fraser would be forced to stand on its own feet, and in the meantime, the argument runs, the stock market would value it more on the basis of assets than of earnings.

But such arguments will give the institutional case committee plenty to ponder on. Lourinh's emphasis on House of Fraser's asset values is crucial to its case - but how much does department store really worth in today's depressed High Streets? And however much juggling is done with the shape and size of Harrods as a company, it will remain true that the size and earning power of the Knightsbridge store itself are largely unaffected. The stock market will not easily be persuaded that making Harrods bigger will necessarily make it more profitable.

Campaign

Nevertheless, it is interesting that both sides can agree that a separation is practicable (even though they disagree on its financial desirability). One reason is that Harrods has never been integrated with the rest of the Fraser chain - in management and merchandise it remains distinct. That is what has encouraged Lourinh to choose this demerger proposal as its latest convenient weapon in its long campaign against the House of Fraser board.

Lourinh's enthusiasm for the idea appears to be of fairly recent origin. There is certainly some irony in the fact that a group put together in such a higgledy-piggledy way as Lourinh should now be advocating the break-up of a much more coherent company. This is a matter of tactics rather than strategy.

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BARLOW RAND LIMITED

("BARLOW RAND")

TRANSVAAL CONSOLIDATED LAND AND EXPLORATION COMPANY, LIMITED

("TCL")

(Both companies incorporated in the Republic of South Africa)



JOINT ANNOUNCEMENT

CONSOLIDATION OF MINING INTERESTS

INTRODUCTION

Standard Merchant Bank Limited ("SMB") and Barclays National Merchant Bank Limited ("Barname") are authorized to announce that, subject to the approval of shareholders of TCL and to the fulfillment of certain conditions precedent, the boards of directors of Barlow Rand and TCL have agreed to implement proposals which will result in TCL acquiring the mining related business of Rand Mines Limited ("Rand Mines") in exchange for the issue of 2,500,000 shares by TCL. The effective date of the proposals is 1st January, 1983.

THE PROPOSALS

A high proportion of the Barlow Rand Group's investments in mining and related operations is already held through TCL. These operations are managed by Rand Mines, a wholly-owned subsidiary of Barlow Rand. It is desirable that the investment and management activities should be consolidated in TCL. The proposals are implemented, all of the Barlow Rand Group's activities in the mining industry will become vested in TCL and its subsidiaries. Rand Mines will remain a wholly-owned subsidiary of Barlow Rand and will retain its investment in TCL and its industrial and other interests.

EFFECT OF PROPOSALS

Implementation of the proposals will strengthen TCL's equity base and financial ratios, enhance its future cash flow and materially assist in financing the development of existing and future projects. The proposals are not expected to have any immediate material effect on the net asset values or earnings per share of either Barlow Rand or TCL. As a result of the implementation of these proposals, the effective shareholding of Barlow Rand in TCL will increase from 74.95 per cent to 74.55 per cent. The directors of Barlow Rand and TCL are of the opinion that it will be in the long-term interests of the shareholders of both Barlow Rand and TCL that the proposals be implemented. SMB and Barname, as advisers to Barlow Rand and TCL respectively, believe the proposals to be fair and reasonable to the shareholders of both companies. A circular convening a meeting of shareholders and containing full details of the proposals is in the course of preparation and will be forwarded to shareholders of TCL as soon as possible. A circular will also be sent to shareholders of Barlow Rand in due course.

Johannesburg, 28th January, 1983

Barclays National Merchant Bank Limited (Incorporated in the Republic of South Africa)
Standard Merchant Bank Limited (Incorporated in the Republic of South Africa)
Registered Merchant Bank

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World Weather

Month	1	2	3	4	5	6	7	8	9	10	11	12
January	14	57	11	52	11	52	11	52	11	52	11	52
February	17	63	12	54	12	54	12	54	12	54	12	54
March	14	57	11	52	11	52	11	52	11	52	11	52
April	17	50	12	51	12	51	12	51	12	51	12	51
May	12	55	11	50	11	50	11	50	11	50	11	50
June	12	55	11	50	11	50	11	50	11	50	11	50
July	11	52	11	52	11	52	11	52	11	52	11	52
August	11	52	11	52	11	52	11	52	11	52	11	52
September	11	52	11	52	11	52	11	52	11	52	11	52
October	18	54	11	52	11	52	11	52	11	52	11	52
November	24	55	11	52	11	52	11	52	11	52	11	52
December	12	52	11	52	11	52	11	52	11	52	11	52
January	12	52	11	52	11	52	11	52	11	52	11	52
February	12	52	11	52	11	52	11	52	11	52	11	52
March	12	52	11	52	11	52	11	52	11	52	11	52
April	12	52	11	52	11	52	11	52	11	52	11	52
May	12	52	11	52	11	52	11</					

DOUGLAS
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BUILDING CONTRACTORS
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SECTION II - COMPANIES AND MARKETS

FINANCIAL TIMES

Monday January 31 1983

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Bond market fails to escape the boom-bust cycle

BY PETER MONTAGNON IN LONDON

FEW PEOPLE believe more fervently in free market principles than international bond dealers. Yet the events of last week served once again as a salutary reminder to investment bankers of how free market forces sweep aside all those who attempt to stand in their path.

There could scarcely have been a greater contrast with the first three weeks of January, which saw the launch of almost \$6bn worth of bonds amid triumphant claims from seasoned bankers that 'the Eurobond market has finally come of age.' Last week, only one new bond was brought to the market, and that not until Friday, while another, the \$40m convertible issue for Hanson Trust, was withdrawn.

All this was little more than a repetition of the old boom-bust syndrome that has beset the Eurobond market since its early infancy. It would be tempting to argue that the setback which saw secondary market prices of seasoned issues fall by around a point on the week was simply due to a changing perception of the outlook for interest rates.

True, the market did suffer from the sharp rise in the U.S. money supply of ten days ago. Mr Paul Volcker, chairman of the Federal Reserve, also warned that there was little further room at the moment for a cut in interest rates and financial market's reaction was cool to President Reagan's State of the Union message on Tuesday night.

But this is only part of the story. For the Eurobond market the real problem throughout last week was the sheer weight of billions of dollars worth of unplaced paper put on offer at low yields early in the year in anticipation of falling rates.

By the end of the week some of this paper was beginning to move, but very slowly, and at prices far different from those originally offered. For example, the 10% per cent World Bank paper due 1993 which had originally been issued at

par was trading at 96% for a yield of 11.46. Amoco's \$50m seven-year paper, originally issued at a yield of 10.68, was trading at a yield of 10.77.

Partly paid issues had fared even worse, with Coca Cola's 9% per cent issue trading at a yield of 10.85,

almost a full point over the issue yield of 9.875.

A similar fate befell General Electric's 9% per cent bonds, which were trading at 10.70

cents, and share prices tumbled.

Even before last August's crash,

however, the KD bond market had been affected by the Souk. There

were seven new public issues in the KD bond market during the first

half of last year, bringing the total

outstanding volume of KD bonds issued since 1974 to KD 500m

(US\$1.7bn).

The new issue market closed

down last June with a KD 1m 12%

per cent five-year deal for the

Österreichische Kontroll Bank,

lead-managed by the Kuwait For-

BY ALAN FRIEDMAN IN KUWAIT

THE KUWAITI Dinar (KD) bond market, like every other part of Kuwait's financial community, has been hit by the US\$80bn post-dated cheque crisis, stemming from the collapse last summer of the Souk al Manakh, the country's official stock market.

The collapse occurred when post-dated cheques used to buy and sell Souk al Manakh shares, were presented for payment prematurely and share prices tumbled.

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ign Trading Contracting and Investment Company, one of the three Ks which dominate the market.

The major problem for the KD bond market last summer was that investor interest was being diverted to share dealing on the Souk al Manakh, where premiums on forward share purchases reached levels well above 100 per cent.

Retail investors do not really exist in the KD bond market and institutional investors were more interested in the Souk than in bonds. The Kuwait Investment Company, another of the three Ks, had to abandon plans to launch a 13 per cent bond for a European borrower last July because of this.

One leading Kuwaiti new issue manager said: "How could I dare offer a 13 or 14 per cent yield to someone who was making a 30, 50 or 100 per cent return on the Souk al Manakh?"

Now that the Souk has crashed, all of Kuwait is obsessed with the KD 27bn of post-dated cheques. They will have to be discounted, but Kuwaiti law suggests there could be a wave of bankruptcies unless the Government and the courts are flexible.

As a result companies and banks

which might participate in the KD bond market are busy trying to persuade auditors to sign their balance sheets. Underwriting new bonds is a luxury few in Kuwait have time to consider.

Not only do many in Kuwait not know how much they are worth, but they are also afraid that if a bond came to market now, there would be political repercussions because of the exposure of capital at a time when the Government is injecting liquidity into the system.

The secondary market is doing reasonably well because of the shortage of new paper and the dramatic fall in short-term KD interest rates over the past few months.

Private sector debt complicates Latin American rescheduling

BY OUR EUROMARKETS CORRESPONDENT

"COUNTRIES never go bust but

companies do" is an old adage now

providing some food for thought among those bankers caught up in Latin America's rescheduling saga.

In two cases, Mexico and Chile, the problems of the private sector are coming very much to the fore.

For Chile this is simply because the bulk of its \$17bn foreign debt is owned by the private sector. Rescheduling discussions were resumed on Friday in New York between leading commercial banks and Chilean officials who have already said that the country will have to reschedule some \$2.5bn in private-sector debt falling due this year and next.

So far the talks have been held and secret, but bankers admit that Chile's case is very difficult, not least because it involves the private sector. Any rescheduling that does occur will be difficult without some form of state guarantee and this in turn would be hard to elicit

from a government that is strongly committed to free market economics.

In Mexico's case the private-sector debt, which amounts to \$14bn excluding the \$6bn debt of the newly nationalised banks, is now in the limelight because today sees the end of the temporary peso deposit scheme for interest payments.

From tomorrow private-sector borrowers are scheduled to resume interest payments in dollars.

Even where better-off companies are concerned Mexican officials admit that some rescheduling of private-sector debt is now inevitable. Various proposals are being discussed by the advisory group of banks handling the public sector rescheduling, but details of a plan to allow Mexican companies to purchase dollars forward as a hedge against rescheduled debt have still not yet been announced in Mexico City.

KUWAIT'S POST-DATED CHEQUE CRISIS

Death of the dinar bond

BY ALAN FRIEDMAN IN KUWAIT

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INTERNATIONAL CAPITAL MARKETS AND COMPANIES

U.S. BONDS

Refunding seen as an acid test by nervous dealers

IN THE U.S. credit markets attention is now firmly focused on this week's huge auction of Treasury debt. The quarterly refunding has taken on the tone of an acid test for the market in the increasingly uncertain atmosphere.

Bond prices fell further last week as the long-awaited cut in the Federal Reserve Board's discount rate seemed to slip further into the future.

President Ronald Reagan said nothing to surprise, or reassure, the markets in his State of the Union message and Mr Paul Volcker, the Fed chairman, repeated his concerns about the budget deficit and inflation.

Reflecting Mr Volcker's concerns, prices at the long end of the government securities mar-

basis to yield 10.87 per cent. While banks, flush with new cash garnered from the money market rate, current accounts and certificates of deposit, are offering for the three-year notes, the market seems less sure about the outcome of the auction of the longer maturities.

However, the U.S. credit markets have a history of rallying into quarterly refundings and, as Salomon Brothers point out, investors are looking a significant positive yield increase to extend maturities.

Based on the when-issued trading levels on Friday, investors are being offered 90 basis points to extend from three to 10 years and a further 14 basis points to go from 10 to 30 years.

"At those levels the new 10- and 30-year Treasuries would represent unusually good value compared with new corporates which are yielding on 40 basis points 100 basis points respectively, less than long utilities," says Salomon.

In announcing details of the auction the Treasury also made a preliminary estimate of its borrowing needs for the second quarter. It suggested it would need to raise \$33bn in the second quarter last year.

The softness of the credit markets ahead of the auction has taken its toll on new corporate issues. Last week a mere \$550m of new straight issues was launched. Ford Motor Credit brought a \$50m issue of four-year, 11.25 notes to the market, while Abbott Laboratories, the U.S. health care products manufacturer, launched the major issue of the week.

Abbott brought a \$250m pack-

age off the shelf consisting of \$100m of 10-year notes, priced to yield 11.08 per cent and \$150m of 30-year, 11.8 per cent bonds priced at par.

Interestingly, the issue was another example of the workings of Rule 415 and the emergence of the "bought deal" in the U.S. markets. Goldman Sachs, Lehman Brothers, Kuhn Loeb and Salomon Brothers purchased the whole package from Abbott.

Paul Taylor

DEPUTY general manager, was president of AEIBC. Mr Savage has served AEIBC as executive vice-president and its chief treasurer officer. Following the combination of AEIBC and Trade Development Bank, Mr Edmund J. Safra will remain chief executive officer of certain of the banks being acquired from TDDB. Mr Safra has also agreed to serve, as soon as he is able to do so, as chairman of the board and chief executive officer of AEIBC. AEIBC is a wholly owned subsidiary of American Express Company. Robert A. Savage, executive vice-president, was elected treasurer. Formerly a vice-chairman of AEIBC, Mr Smith originally joined American Express as senior vice-president and treasurer in 1981, before joining the bank.

Responsible for AEIBC's private banking programme, Mr Chapman joined AEIBC as vice-chairman in March 1982. Before coming to AEIBC, Mr Chapman was co-chairman of Shearsons Australia, a merchant bank, and chairman of Shearsons Australia. Mr R. W. Brack has been appointed a director. Mr Brack is also the chairman of Telecommunications Australia, who he had been senior vice-president and

deputy general manager, was president of AEIBC. Mr Savage has served AEIBC as executive vice-president and its chief treasurer officer.

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STANDARD CHARTERED FINANCE. Standard Chartered Bank's finance subsidiary in Australia, has made the following changes: Mr G. W. Bottrell, chairman, has resigned from the board. Mr T. M. Attwood has succeeded him as chairman. Mr Attwood has been a director since 1976. He is also the chairman of Standard Chartered Australia, a merchant bank, and chairman of Shearsons Australia. Mr R. W. Brack has been appointed a director. Mr Brack is also the chairman of Telecommunications Australia, who he had been senior vice-president and

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INTERNATIONAL APPOINTMENTS

New Zealand Dairy Board changes

• Mr Murray Gough, managing director of ANCHOR FOODS and European director for the New Zealand Dairy Board, is returning to Wellington as one of the board's assistant general managers with particular responsibility for military products and responsible for markets in Europe, Australia, Africa and the Pacific. He will be succeeded by Mr Alan Pollock who has been assistant general manager (marketing) of the New Zealand Dairy Board in Wellington. Mr Pollock joined the New Zealand Dairy Board in 1977, and was previously general manager of Rheeza Industries, packaging supplier of the Dairy Board.

• Price Communications Corp. has elected Ms Ellen Straub Fader as vice-president and secretary of REPUBLIC BROADCASTING CORP., its wholly-owned subsidiary based in New York. Republic is acquiring broadcasting properties. Its first acquisition was the purchase of WCAU-TV, Fort Wayne, Indiana, from Westinghouse Broadcasting and Cable Corp. The subsidiaries of Republic include Wayne Broadcasting Corp., Clayton Broadcasting Corp. and Annandale Pan American Corp. Ms Fader is also vice-president and secretary of all of these.

• OVERSEAS UNION BANK has promoted the following officers: Mr Peter Chia Chan Sung, from sub-agent, New York agency, to manager and deputy agent, New York agency; Mr Winston Yang Tze Soon, from deputy manager, systems and methods, to manager, systems and methods; Mr Christopher Chan Guan Ngang from deputy manager to manager in the foreign department.

• Mr Henry W. Donaldson has been elected senior vice-president of U.S. TRANSMISSION SYSTEMS, INC., a unit of International Telephone and Telegraph Corporation's communications operations and information services group. He was director of USTS marketing and operations, responsible for marketing, sales, customer service and operations. He will continue to have overall responsibility for this function.

• Mr Werner L. Frank, one of three who founded Informatics in 1963, has resigned his position as executive vice president. As president of a new consulting business, THE WERNER L. FRANK COMPUTER GROUP, he will provide computer users, vendors and investors consulting services related to strategy formulation and development needs, especially in exploiting microcomputers.

• Mr Leonard J. Pieroni has been named president of S.I.P. ENGINEERING, INC., a Houston, Texas-based subsidiary of The Parsons Corporation. He was vice president and manager of business development of the company's petroleum and chemical division. Mr Pieroni succeeds Mr Ira J. Blanco, as president of S.I.P. Blanco, who will become a vice president and special assistant to the president of The Ralph M. Parsons Company. Mr Blanco will be assigned to Parsons' world headquarters in Pasadena. Mr Joseph E. Zeigler succeeds Mr Pieroni as manager of business development for the petroleum and chemical division of the Ralph M. Parsons company. Mr Zeigler was named vice-president in 1978 and mid-continent regional manager for Parsons, assigned to oversee all business development activities from the Mississippi River to Denver and from Canada to Mexico.

• Mr James P. Gage has been named president and chief executive officer of LIQUID CARBONIC CORPORATION, a Chicago-based subsidiary of Houston Natural Gas Corporation, on the retirement of Mr J. A. Edwards. Mr Gage served as executive vice-president of U.S. operations. Mr Edwards will continue as a director of Houston Natural Gas Corporation.

• The chairman of the managing board of H. W. J. the German property group, Dr Peter Lammermann, has been appointed senior vice-president of WESTDEUTSCHER LANDESBANK, RWI's parent company. Dr Lammermann will have overall responsibility for Westdeutsche Landesbank's property interests and mortgage business, including R. W. J.

• Admiral Thomas B. Hayward, U.S. Navy (ret.), has been elected to the board of LITTON INDUSTRIES. Mr Hayward, who retired in July as Chief of Naval Operations, held the highest un-

past four years and was a member of the Joint Chiefs of Staff. From 1976 to 1978 he was Commander in Chief, U.S. Pacific Fleet. He served as Commander, U.S. Seventh Fleet in the Western Pacific from 1975 to 1976.

• Mr Garrett A. Sullivan has been appointed president of NAP COMMERCIAL ELECTRONICS CORP., New York, a subsidiary of North American Philips Corp. Mr Sullivan, vice president of NAP Commercial Electronics Corp., replaces Mr Thomas R. Shepherd, who has resigned for personal reasons.

• Mr Royal V. Craig has been elected senior vice-president, production and engineering, RATCLIFF EXPLORATION COMPANY, NY, the exploration and production subsidiary of Ratcliff Drilling and Exploration Company. Mr Mason joined the company last year as vice-president engineering and acquisitions. His office is in Oklahoma City.

• Mr David W. Mitchell, chairman of the board and chief executive officer of Avon Products, Inc., has been elected a director of GETTY OIL COMPANY.

• Mr Homer G. Nester, vice president and controller of CESNA AIRCRAFT COMPANY, has been elected to assume the additional responsibility of treasurer.

• Mr Werner Zircher, managing director of Gulf Oil (Switzerland), has been given control of international projects at the London headquarters of GULF OIL COMPANY INTERNATIONAL, from December 1. He will be succeeded by Mr Hans J. Loeffel, chairman of the Swiss company and since 1978 head of Gulf Sweden.

• Mr Albert H. Spire, director of the Australian British Trade Association (NSW), has been appointed a director of B. WHEELAN INVESTMENTS PTY. and its subsidiaries, and its UK company, Rankwurth Enterprises Pty.

• C. R. BARD INC., New Jersey, has elected Mr David W. Pignone a group vice-president and an officer. He will become responsible for the USCI International division, the Bard Biomedical division and the USCI division, where he will continue as president. Mr Gerald J. Loeffel has been appointed vice-president and general manager of Bard Biomedical division.

• WANG LABORATORIES, Massachusetts, has made the following appointments: Mr Harry H. S. Chen has been promoted from executive vice-president to vice chairman of the board. He will retain his responsibilities as chief financial officer and treasurer; Mr John P. Cunningham has been promoted from

executive vice-president to president and chief development officer. Mr Jon P. Kropf, senior vice president, has been made executive vice-president, manufacturing.

• OZARK-MAHONING, a wholly-owned subsidiary of Pennwalt Corp., has been appointed Mr David J. Hellier vice president, marketing. He will be responsible for the marketing of sodium sulphate, fluorospar and associated products from Ozark-Mahoning's chemicals and mining operations. He succeeds Mr Ross Anderson who is retiring.

• Mr James D. Mason has been elected senior vice-president, production and engineering, RATCLIFF EXPLORATION COMPANY, NY, the exploration and production subsidiary of Ratcliff Drilling and Exploration Company. Mr Mason joined the company last year as vice-president engineering and acquisitions. His office is in Oklahoma City.

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THE WEEK IN THE COURTS

Owners can withdraw chartered ship only at moment of default

NOT UNNATURALLY, courts look askance at those who seek to take advantage of technical hiccup in the due performance of strict contractual obligations.

To be fair, businessmen themselves have recognised the inherent unfairness of alighting on technical lapses and do often provide for boatholes to escape the strict terms of their contracts.

It was little surprise, therefore, that the House of Lords in Afonso Shipping Co S/A v. Romero Pagan and Piero Pagan (decided on Feb 1, 1982) ruled that a charterer could not prevent the owners from exercising a right to withdraw their ship from charterers who, through no fault of their own, but as a result of a charterer's accident in communications with their bankers, had defaulted in payment.

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Companies and Markets

WORLD STOCK MARKETS

NEW YORK

1982-83		1982-83		1982-83		1982-83		1982-83		1982-83	
High	Low	Stock	Jan.	High	Low	Stock	Jan.	High	Low	Stock	Jan.
29	29	27	106	94	84	GT. Atm. Pac. Tcs.	94	51	51	Schlumberger	174
407	39	407	AGC Industries	394	22	Global Peabody	22	15	15	Scientific Atm.	154
274	184	214	AMF	187	62	Global Financ.	62	20	20	SCM	224
254	91	141	AMR Corp.	214	50	104	104	20	20	Sequoia Paper	241
576	254	214	ARA	36	34	Colgate Palm.	314	15	15	Seafirst	241
26	117	117	AVX Corp.	254	104	104	104	17	17	Motorola	254
414	264	124	Abbott Labs	264	104	104	104	21	21	Monsanto	154
244	157	157	Acme Cable	152	96	104	104	15	15	Monarch Mfg.	154
234	124	124	Acme Oil Gas	124	96	104	104	15	15	Moore McCormick	154
356	108	108	Advanced Micro	92	91	93	93	10	10	Morrison Knud.	154
475	354	354	Alcoa	114	114	Comp. Science	114	114	114	Morton Thiokol	154
324	214	214	Albion Corp.	114	114	Computerized	114	114	114	Murphy Oil	154
447	24	24	Albion Prod. & Chem.	114	93	104	104	104	104	Murphy Oil	154
337	24	24	Albany Int.	104	85	93	93	93	93	Neiman Marcus	154
454	24	24	Albermarle	104	85	93	93	93	93	Neiman Marcus	154
304	174	174	Alberto-Culv.	104	67	93	93	93	93	Neiman Marcus	154
32	174	174	Alco Alexander & Al.	81	54	104	104	104	104	Neiman Marcus	154
314	161	161	Alcoa	104	85	93	93	93	93	Neiman Marcus	154
341	207	207	Alfred Banchieri	104	85	93	93	93	93	Neiman Marcus	154
454	294	294	Alfred Corp.	104	85	93	93	93	93	Neiman Marcus	154
324	207	207	Alfredo Sestini	104	85	93	93	93	93	Neiman Marcus	154
154	61	61	Alpha Comms.	104	20	104	104	104	104	Neiman Marcus	154
181	61	61	Alpha Porta	104	44	214	214	214	214	Neiman Marcus	154
344	22	22	Alion	51	24	104	104	104	104	Neiman Marcus	154
174	174	174	Almax	51	51	104	104	104	104	Neiman Marcus	154
341	174	174	Almond Corp.	51	51	104	104	104	104	Neiman Marcus	154
324	174	174	Almond Corp.	51	51	104	104	104	104	Neiman Marcus	154
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341	174	174	Almond Corp.	51	51	104	104	104	104	Neiman Marcus	154
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354	174	174	Almond Corp.	51	51	104	104	104	104	Neiman Marcus	154
341	174	174	Almond Corp.	51	51	104	104	104	104	Neiman Marcus	154
324	174	174</									

SECTION III

FINANCIAL TIMES SURVEY

Vehicle Fleet Management

A decade ago virtually all companies bought and managed their own vehicle fleets.

Since then soaring costs and increasing sophistication in distribution have persuaded a growing number to hand over responsibility to specialists. The signs are that this trend will continue

By Hazel Duffy

THE PROLONGED recession has caused companies to examine all parts of their operations in an effort to discover cost savings. The management of car and commercial vehicle fleets, an essential tool in most businesses, is no exception.

Several specialist companies have been set up in the past decade to offer financial and management services in an attempt to persuade operators that there are alternatives to the straight purchase and in-house management that was previously almost universal.

Other well established companies in the rental and distribution fields have added these specialist services to their activities.

Salesmanship

At the same time, there has been a growing tendency towards greater sophistication in the whole distribution area. Transport managers in larger companies have been made well aware of the range of services that can be put together in complete or partial packages so that some of the distribution is managed by outside specialists.

All these competing offers can prove confusing to the manager who has to decide the best course for his company. As in all areas of high volume salesmanship, it is difficult if not impossible, to gain impartial advice. It was for this reason that the British Institute of



Mr. Jeff Johnson, director of fleet sales for Austin Rover with the range of vehicles offered by BL for fleets

survey sponsored by Lex Vehicle Leasing into the motor-habits of 1,782 companies shows that cash is still the most popular method of acquisition. According to the survey, 75 per cent of company cars are still purchased outright; contract hire—which is an all-inclusive type of leasing, embracing extras such as maintenance and insurance—accounted for 10 per cent of

differing claims about the popularity of each. Scan International, which operates in contract hire, estimates the total contract hire fleet in the UK at about 250,000 vehicles with growth potential of 7½ per cent to 8 per cent, while fleet management will be static. Gelco, which offers both services, estimates about 10 per cent growth for each.

The other side to the industry, apart from cars, is commercial vehicles where various types of fleet management schemes have again been growing.

Here contract hire is frequently used by companies which do not wish to have day-to-day management of their distribution requirements. The arrangement would include hire of vehicles and associated maintenance requirements, but the provision of drivers would still be the responsibility of the company.

Many larger companies would put part of their distribution operations out to contract hire arrangements, another part might be consigned to a total distribution package (including warehousing and ordering the system being custom designed), and yet part to an in-house distribution department.

Competition to secure contract distribution agreements, and contract hire, is intense among the transport operators. The recession has forced contraction in the industry, the survivors increasingly striving to convince companies they would benefit from full service contracts in an effort to tie them in to longer-term arrangements.

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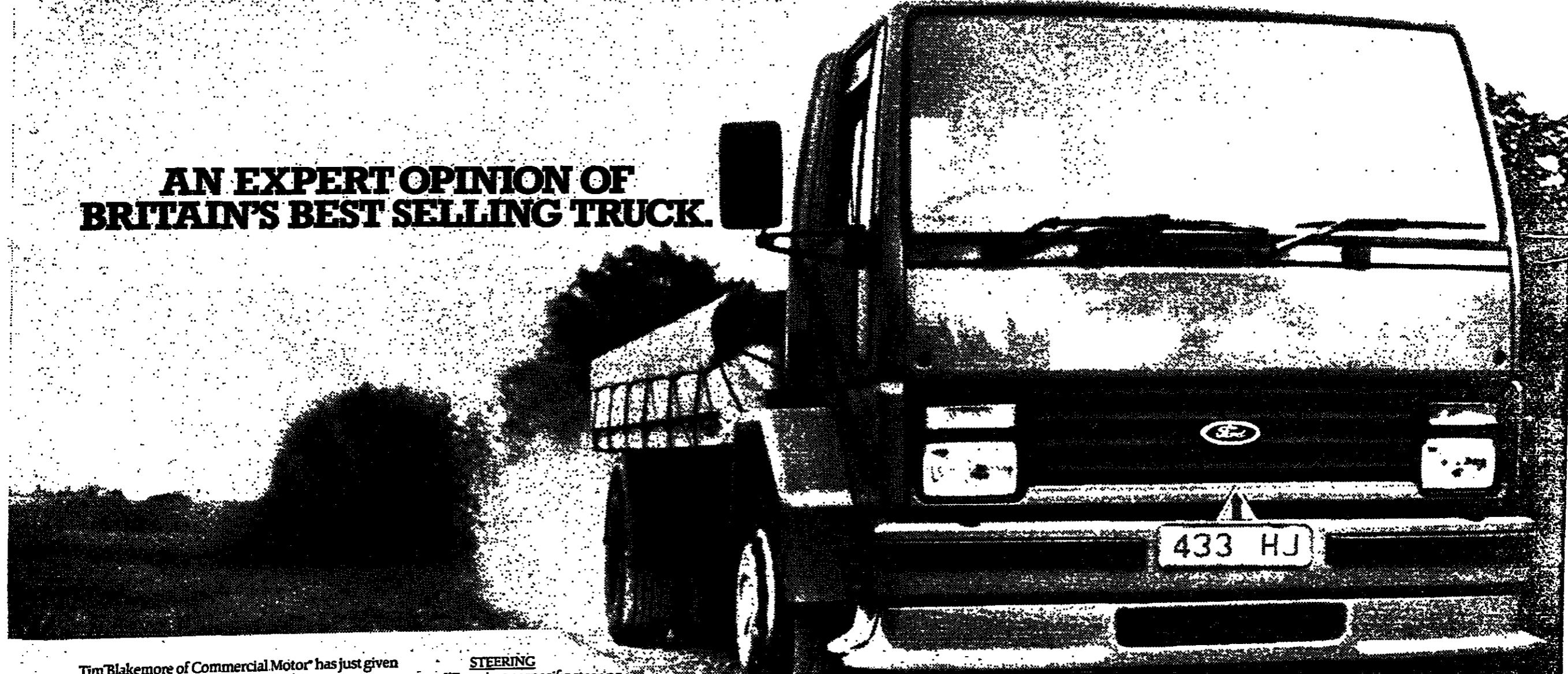
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Design: Philip Hunt

Editorial production: Mike Smith

AN EXPERT OPINION OF BRITAIN'S BEST SELLING TRUCK.



Tim Blakemore of Commercial Motor* has just given one of our 16 tonners a good pounding. Here are some extracts from his report:

SPEED

"The 1615 Cargo went round CM's 210 mile Welsh route at a cracking pace, achieving a remarkable average speed of 62.40 km (38.81 mph)."

BRAKING

"The braking could hardly be faulted. Peak decelerations and braking distances from 20, 30 and 40 mph were excellent, the pedal pressures required were commendably low and the Ford always stopped in a straight line."

STEERING

"Even in our specific steering tests this Cargo was exemplary. For a vehicle of this size good manoeuvrability is an important asset as is precise steering with the right degree of power assistance. In both respects this Cargo excelled."

FUEL CONSUMPTION

"The high average speed was not at the expense of good fuel consumption. The 1615's overall average was 13.08 mpg... first rate fuel economy for a 16 tonner."

VISIBILITY

"The Cargo cab has set new standards of all round field of vision for the driver."

SAFETY

"In some of the passive safety features built into this cab the Cargo surely leads the field."

"Six months after its launch Cargo became Britain's best selling truck. It won the 1982 Truck of the Year and Design Council awards; now it chalks up another successful test drive at the hands of an expert. Every one a strong

opinion on Cargo which is worth a great deal.

For more information, please fill in the coupon and we'll send you the complete road test.

*Commercial Motor September 11th 1982

Ford gives you more.



To Ford Motor Company Ltd, Dept. FTC3, Information Service, Freeport, Cirencester, Glos GL7 9BR. Please send me a copy of Commercial Motor's road test of the Cargo.

NAME

POSITION

COMPANY

ADDRESS

FORD CARGO BUILT TO COMBAT RISING COSTS.

6-32.5 TONNES

VEHICLE FLEET MANAGEMENT II

Despite the Government's hostility, the company car remains an important perk, reports John Griffiths

Deeply ingrained in the corporate scheme

A British Institute of Management Foundation survey of practices in 343 companies last year clearly showed up the extent to which "company cars" have become a major item in the accounts.

Over 90 per cent of companies allocated cars to managing directors and middle managers. Middle managers were given cars by 63 per cent, junior managers by 27 per cent; 78 per cent of companies provided their sales force's vehicles, and 30 per cent did the same for their service engineers.

This was with the recession well under way, and after the process of revising fleet sizes and slowing the tendency to award cars to lower tiers of personnel had already begun.

There are three clearly defined types of business car: straightforward "utility" vehicles, used as an essential tool of the trade by sales reps, mobile engineers, the public services and similar; the "perk" cars provided to managing directors, often for business use, but more often than not which is simply a part of the remuneration package; and "pool" cars, in theory for business use by whoever in the company needs them, but the costs and problems of which— together with much improved "standby" vehicles from rental and lease

companies—increasingly are turning them into a dying breed.

Contained in the BIM Foundation report was a very illuminating paragraph:

"The overall responsibility for company car policy is generally in the hands of the managing director or chief executive. It is significant that police, directors, and executives made at director level, for not only may large capital sums be involved but the decision to allocated cars of varying specification throughout the company may require quite a high degree of diplomacy. In many instances cars are perceived by their users as an indication of their status in the company hierarchy and for this reason policy is important enough to require endorsement by the board of directors."

Status

That paragraph underlines just how deeply ingrained the company car is in the corporate scheme, and was lent further emphasis in the report when it investigated the criteria for which type of car was to be allocated. While the amount of necessary business travel was the main criterion for junior and middle managers, status was the principal one higher up the management level.

Nevertheless, the extent to which it was the sole criterion had dropped in companies with the Foundation's previous survey carried out in 1979. But the number of companies who combined the status criterion with salary level has increased, suggesting that the perk car is becoming more entrenched as part of the remuneration package.

Currently, a slightly paradoxical situation has been developing whereby many head-hunting companies are using the offer of a particularly attractive car as part of the remuneration deal— sometimes even specifying the model in their advertising. In the increasing number of executives out of work is actually serving as a depressant of the company car market.

What remains clear is that, despite the Government's disapproval of much of the company car system— essential vehicles apart, it would still like executives buying their own cars, helped by lower overall personal taxation—the system is surviving remarkably well.

In no other country in the world is the company car as well entrenched as in the UK. That is a precious bonus of the tax advantage accruing to both employer and employee.

Nearly half of all new cars sold are to businesses— around 700,000 last year.

The private owner must pay for all his motoring out of taxed income. But the corporate purchaser can offset the vehicle against tax, and the employee who gets a company car for private use as well will be assessed for it in tax terms on a scale well below the actual value of the benefit.

This holds true still, despite the shifting of the tax-free "pool" which is still being slightly tightened by the screw-out by the Government, even though the full-scale assault it planned on assuming power in 1979 was beaten off by a chorus of protest from the Confederation of British Industry, the Institute of Directors and others.

The views on perks of the Chancellor, Sir Geoffrey Howe,



Mr Tony Semper, manager of Ford's Fleet and Leasing Operations with the Ford fleet range (from left to right) Granada, Fiesta, Sierra, Escort and Capri.

are not believed to have changed from two years ago, when he declared them to be "an inefficient and often wasteful way of rewarding effect."

The whole chaos might almost have been designed to set people enviously against each other and so bring our system into contempt."

Liability

Whether he might be preparing another frontal assault on the company car will become clear on Budget day, March 15. In any case a further slight tightening of the screw will come on April 1, when the tax liability for the employee on his car will rise by a further 20 per cent.

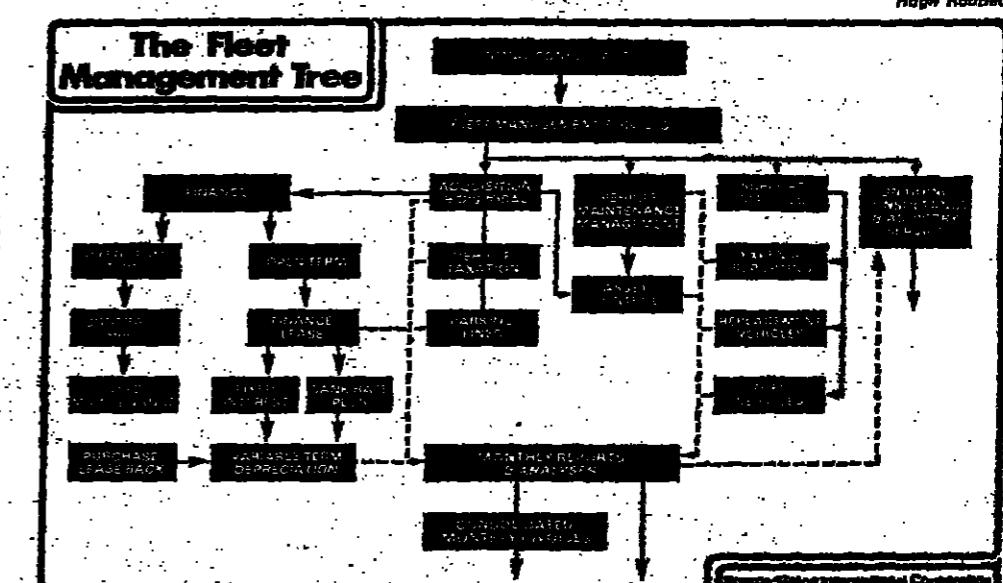
This follows a 20 per cent increase in the 1981-82 tax year, barely keeping pace with inflation—and a second, also of 20 per cent, last year. But if a 20 per cent increase over three years sounds a lot, it has been

on a scale benefit which in 1979 was estimated by the Inland Revenue to reflect only one third the true cost—for example to the private motoring of running a car.

Where the Government has brought more company car users into the tax net is by leaving at £2,500 per annum the salary threshold at which tax on the benefit becomes payable. The £2,500 figure, originally regarded as the break point between the workers and the "higher paid"—and similarly the point where "pool of trade" cars and perk ones began—has been left untouched for five years.

Even so compared with the private user, the company car man gets a bargain. Even with the impending 20 per cent increase, the assessed taxable benefit of a 1300 cc car up to four years old is £325, on one 1.3-1.8 litres, £425 and over 1.8 litres £625.

If the driver also gets free company fuel for his private motoring, all the above figures are doubled.



THE ABOVE chart illustrates the principle elements of services available under the generic term of fleet management, including contract hire and finance leasing (see left of diagram).

In this diagram, the cross-linkage with direct services for managing a client's own fleet (right) arises from GEC's unusual role in operating an extensive contract hire

division as well as management services.

In the contract hire field, there has tended to be a move towards all-cost disclosure in arriving at rental rates. Swan National, for example, now includes the true cost to the client of its own profit margin in setting out rental agreements.

In the fleet management scheme, the choice of financing, including cash and hire purchase, is open to the client company.

Under the fleet management scheme, consolidated

In the Sierra you'll find the best leasing package in the business.



The dynamically engineered new Ford Sierra is a car that puts man and machine in perfect harmony.

It will put your fleet transport operations in excellent harmony too.

It won't be long before the Sierra is turning in low running costs that will surprise you. For example, the 1.6 litre five-speed Sierra L does 47.9 mpg at a constant 56 mph and 36.7 mpg at a constant 75 mph. And service analysts project a figure of just 2.2 hours of routine service per 12,000 miles.

The hatchback Sierra can carry a big load as well. The back seats are split 60/40. With both folded there's a load capacity of 51.7 cu. ft. While a hinged passenger shelf safely seals off the boot.

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Post the coupon and let us prove how Ford and the Sierra can offer you the best leasing package in the business.

Government fuel consumption figures (mpg) (litres/100 km)			
Saloon model	Constant 56 mph (90 kph)	Constant 75 mph (120 kph)	Urban cycle
1.6 litre	47.9 (5.9)	36.7 (7.7)	23.0 (10.1)

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Cost pressures

CONTINUED FROM PREVIOUS PAGE

There are indications that they are having some success, although many companies continue to favour in-house distribution as the method over which they have the closest control.

The system chosen by any company should reflect considerations such as: interest rates, the cash flow position in the company, profitability, the importance of personal service, and many others. It might, for example, make sense for a profitable company to take advantage of the capital allowances on commercial vehicles by going in for outright purchase.

Other companies will be reluctant to make the initial commitment of purchase, and some will prefer that capital items be taken out of the balance sheet as offered by leasing (although this may change if Exposure Draft 29, the accounting standards proposal which aims to put finance leased assets back in the balance sheet, is adopted).

Whatever the method most suitable for a particular company, whether for cars or commercial vehicles, demonstrated a remarkable lack of knowledge by more than a

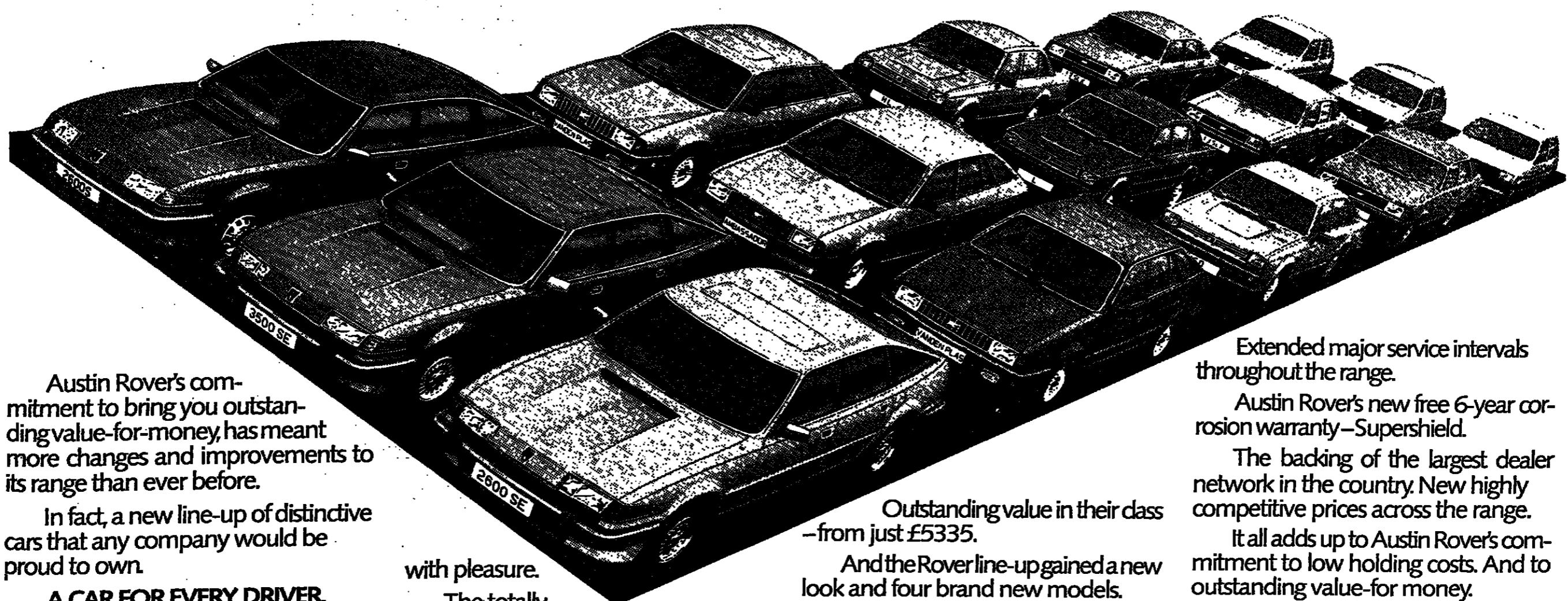
third of the managers interviewed, who did not know the various advantages and disadvantages between the main methods of acquisition. It also revealed that an even higher proportion are unaware of Exposure Draft 29 and its possible implications.

Other examples of lack of awareness on the part of managers with responsibility for fleet cars was demonstrated by an analysis of repair costs charged to companies which had recently contracted the management of their fleets to PPH Services, one of the world's largest vehicle leasing companies. One client had been overcharged on servicing and repairs by up to £20,000 a year.

Specialist fleet management operators, and contract hire companies, obviously have an interest in highlighting some of these facts. It does suggest, however, that the pressures to achieve cost efficiencies which have been an important ingredient in management practice in most areas in the past couple of years have not always been extended to the company's management of fleets.

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VEHICLE FLEET MANAGEMENT IV

Importers are now aiming for increased fleet sales

Financial Times Monday January 31 1983

Stronger marketing of foreign cars

THE MARKETING policies adopted by continental car manufacturers are aimed primarily at the status appeal of foreign cars. After all, when the bulk of the company car business is tied up by Ford and BL, the key selling point for an Alfa-Romeo or an Audi is the fact that it is different from the rest.

Many corporate giants, however, remain wedded to the Buy British concept and plump for a Ford, BL or Vauxhall car for their status-seeking senior directors. But an increasing number of smaller companies are being won over by continental car importers with special rates as well as the offer of something different to the run-of-the-mill Cortina or Granada. Advertising agencies, accountants and other professionals are especially keen to buy foreign cars for their admittedly small fleets.

One of the importers which has made a big impact in the past 12 months is VAG (UK), the London subsidiary which imports VW and Audi vehicles. VAG has doubled its penetration of the fleet market over the past year, with about 20,000 cars—20 per cent of its UK sales—now accounted for by fleet operators.

This rapid increase is a result of the setting up of a specialist fleet management department some two and a half years ago, while previously there had been no special effort directed at the fleet market. VAG has 8,000 fleet users registered with its dealer network, with its market broken down into various sectors depending on the size of the fleet.

More surprisingly, VAG has tended to be most successful at the smaller end of the market—operators with five to 25 cars—but VAG has also made some



The Renault 12—one of Renault's most popular fleet cars.

inroads into the large fleet (300 plus) sector. About 40 per cent of its sales are in the bottom end, with just under 30 per cent at the top end.

VAG's success at the top end of the market stems from the "status" gained by a senior manager who has an Audi 80, for example, rather than a Ford Granada. At the lower end of the market a VW, Golf or Polo also has considerable attraction.

However, it has made some moves to take the residual value problem that has made some imported cars less attractive to fleet operators in the past. This problem is that the second hand market for some specialist cars is not large enough—or sufficiently well-organized—to provide a stable market for fleet operators to sell used vehicles. Alfa-Romeo in the past year has virtually set up its own used car operation to establish a good

stake in the near future.

One advantage it believes it can offer is that fleet managers can often "down-size" by using the Alfa-Romeo status. For example, an executive may be more willing to take a smaller engined Alfa-Romeo than the larger Ford simply because of the status of having an Alfa-Romeo. Like VAG, Alfa-Romeo concentrates on the small and large ends of the market where it probably has most to offer.

However, it has made some moves to take the residual value problem that has made some imported cars less attractive to fleet operators in the past. This problem is that the second hand market for some specialist cars is not large enough—or sufficiently well-organized—to provide a stable market for fleet operators to sell used vehicles. Alfa-Romeo in the past year has virtually set up its own used car operation to establish a good

second-hand market and hence increase the residual value of its cars.

Alfa-Romeo also sees a growing demand for its cars from senior executives, especially in banking corporations, who are given the freedom to choose a particular car within a specific price range. It has increased its exposure to a prime target market by a recently agreed deal with the staff of the Professional Golfers' Association.

Renault's UK headquarters at Belfry, near Sutton Coldfield,

Renault has some 15,000 cars in the UK fleet market, at present, with expansion anticipated at about 13,500 by the end of this year. Its most popular fleet car is the Renault 15TS, which competes in the same market segment as the Cortina, Sierra and the Vauxhall Cavalier. It believes Renault reliability is a key reason why its cars are becoming more popular with fleet

managers, but also cites low operating costs and comfortable styling as other factors. Residual values for Renaults are also generally high.

The main continental car importers are keen to establish a presence in the car rental business as well as the corporate fleet management set-up. Alfa-Romeo has just concluded a deal to provide Godfrey Davis-Europcar with some £500,000 worth of vehicles—the Alfasud, in fact, Avis has a number of Audi and VWs among its car fleet, and VAG aims to have a stake in most of the car hire companies.

Under a recent deal with Henlys, the motor retailer, about 1,000 Renaults out of a total of more than 7,000 new cars will be provided by Henlys.

As part of their "drive" into the UK fleet market, the continental companies are improving their dealer networks and servicing facilities. VAG has some 400 UK dealers, a number of which offer express service for fleet operators. Alfa-Romeo has 215 dealers "strategically placed" around the country. It also does not believe in having too many dealers competing with each other since this can lead to the sort of trade margins discounts that importers are seeking to avoid.

Alfa Romeo has introduced a Serviceline which fleet operators (and others) can buy to increase protection. Renault has more than 400 dealers and 800 service outlets.

The marketing strategies of all the major continental car importers, therefore, appear to be to chip away at the shares of the main fleet market and use their obvious status appeal to capture the sales the UK assemblers cannot grasp.

David Churchill



The Ford Cortina—one of the Cortina range.

The departure of Ford's best-seller opens the battle for market share

Waiting to match the Cortina's success

FOR THE fleet business in Britain, 1982 was something of a watershed. The Cortina, the fleet's favourite car for many years, is out of production.

Ford now to its pre-eminence

position in the UK car market

the strength of the Cortina's

success—the car had been

Britain's best-seller in every

year but one since 1971. (In

1976 it was topped by the Ford Escort).

In its heyday the Cortina accounted for 12 per cent of total British new car sales and one quarter of Ford's output in Britain. And in recent years

seven out of 10 new Cortines

have been bought by companies.

Two years ago, when the first Cortina was launched, Ford

struggled to reach a 20 per cent market share. Today the group

would be disappointed with less than 30 per cent.

To achieve this growth Ford

carefully nurtured the fleet

market which in Britain doubled in size during the 1970s.

And when it comes to fleet

business, two elements seem to be essential: a large, well-spread dealer network and a broad range of cars.

Ford has about 1,200 dealers (including 800 main dealers)

and believes this puts any customer within five miles of one of its retail outlets.

At the same time the company

has a range of cars suitable

for anyone in a business

who needs or is entitled to

one from the most junior

to the most senior manager.

When Ford's research showed

how fast the fleet business was

developing, it made sure that all its dealers could offer the fleets very different customer franchises.

To sell to the corporation the

customer needs to be a specialist

capable of selling in a business-industrial environment who can understand his customers' business problems.

Ford has replaced the

Cortina with the Sierra, which

has a much more dramatic and

aerodynamic shape but whose

mechanical bits and pieces are

fairly familiar to the fleets.

And it is confident the fleets

will remain faithful because 20

fleet customers took part in the

Sierra development programme

and their advice was needed.

Start-up

In December the Sierra

launched three months pre-

viously and still in its start-up

phase of production, took ninth

place among Britain's best-sell-

ing cars. Ford expects that it

will battle away with the

group's own Escort for fourth

place throughout 1983. Last

year the new Escort's sales

were the number one side, with

106,942 registrations compared

with 135,745 for Cortina in its

run-out year.

However, Ford's major North

American rival, General Motors, the world's largest automotive

group, has other ideas.

It launched its "world car,"

the "J" car, a year ahead of

the Sierra—and the timing was

extremely fortuitous from GM's

point of view. It enabled the

Vauxhall Cavalier, also known

on the Continent as the Opel

Ascona, to become established

in time to take advantage of

the switch-over period when the

fleets would perhaps be reluc-

tant to buy the Cortina which

was going out of production or

to rush in with orders for the

Sierra until others had had

some experience of the new

comer on the road for a while.

In Britain the Cavalier has

been more successful than

Vauxhall dared hope. Early last

year the company forecast that

70,000 Cavaliers would be regis-

tered in 1982. In fact, the total

ultimately reached 100,051,

which gave the car fifth place

among the year's best-sellers.

It also helped boost Vaux-

hall's share of the UK new car

market—or to be more precise,

GM's market share because the

Vauxhall and Opel franchises

have now been combined in

Britain) from 8.1 to 11.7 per

cent.

GM intends to push that to

16 per cent by 1985 and

recognises that it could not hope

to achieve that level without

doing better with fleet business.

It has been recruiting experi-

enced fleet field staff to "speak

in their own language," and generally

attempted to improve the ser-

vice offered.

The company had a public

relations coup in October when

Swan National Rentals, the

UK's largest fleet manager,

joined GM's fleet management

team.

However, the group, the only

UK-based fleet manager, has

not been able to match the

Sierra's success in the UK.

It has, however, been able to

match the Cortina's success in

Europe, particularly in France

and Germany, where the

Sierra is the best-seller.

However, the group, the only

UK-based fleet manager, has

not been able to match the

Sierra's success in the UK.

It has, however, been able to

VEHICLE FLEET MANAGEMENT V

John Griffiths on the role of the fleet management specialists

Taking over from the amateurs

OVER A six-month period last year market researchers Makrotest dug around in 1,798 UK companies for their car fleet acquisition and operating policies. They came up with a can of worms. For example:

- More than a third of executives responsible for buying or funding their fleets appeared unable to identify the pros and cons of the four main acquisition methods—cash, finance leasing, contract hire or hire purchase;
- Over three-quarters of executives operating contract hire and 70 per cent operating finance leases were unaware of the terms of the four main acquisition methods—cash, finance leasing, contract hire or hire purchase;
- Some 48 per cent of all companies surveyed operating 10 or more cars still used hire purchase, potentially the most expensive form of acquisition (although cash remained the most popular route, with 75 per cent of all companies opting for it).

The findings for running and maintaining fleets were little more complimentary.

Tax bonuses

The survey was commissioned by Lex Vehicle Leasing and is published from direct comment on the abilities of many of the companies involved.

But it was impossible to escape the unstated conclusion that many companies have been nothing like so rigorous in examining the costs and efficiency of their vehicle fleets as they have been in undertaking cost-cutting and efficiency measures in the mainstream of their businesses under the pressures of recession.

To some extent this is a reflection of the way internal company fleet management has developed. Encouraged by favourable tax regimes company or other business car acquisitions have grown to the point where they account for almost five of every 10 new cars sold.

Quite apart from much increased "legitimate" business use—by salesmen and other forces in the field—the incorporation of "perk" vehicles into managers' and executives' remuneration packages had grown rapidly over recent years until stopped short by the business downturn.

So company managers have faced not only the handing of fleets much bigger in unit terms but also fleets of a

much more complex nature because in many cases management allowed executives to pick almost any vehicle they liked within a given price band—with some of the imported marques chosen displaying horrific depreciation rates.

Yet the man in control of this greatly increased overhead has often been ill-equipped to exercise it. The task has been seen as an extra chore for the finance director, as a convenient niche for an executive of advancing years whose mainstream business slot is seen as being better suited by a younger man, or entrusted to a well-qualified fleet manager whose qualifications, however, are much more related to effective distribution or sales force deployment than the hard economics of actually operating the fleet.

A number of developments have come together to throw the burden of fleet owning and operation into much sharper focus.

Fuel, maintenance and repair costs have, of course, escalated sharply; the steep inflation in new car prices of 1979 followed by fierce discounting in the car market as the recession bit, played havoc with residual values.

Companies for a time found themselves with exceptionally high replacement costs and where they delayed replacement to avoid heavy capital charges found themselves in a minefield of escalating repair charges.

Only in the past few months have the true costs of current fleet operating emerged, as inflation has dwindled and the replacement cycle begun of vehicles acquired during the early price-cut wars of 1980.

But one factor above all has turned the company fleet into a major headache.

In the manufacturing sector particularly companies have slashed workforces by 30, 40, 50 per cent or even more. But those lost employees have gone mainly on the shop floor: they were not car users. So while a company may have cut its workforce by 40 per cent, the need to keep its marketing and sales team means that the vehicle fleet may have dropped by only 10 per cent or less, with the result that the costs of the vehicle fleet have made a big jump towards the top of the overheads table.

In those circumstances it is perhaps not surprising that fleet management specialists perceive that conditions are ideal for expanding business among the many 6,000-plus UK companies operating fleets of 25 vehicles or more.

To date it must be said that

they are still only nibbling at the fringes of the 2.8m companies operating vehicles currently on Britain's roads.

There are a number of reasons for the relative slowness of growth.

First, external specialist fleet management is a U.S. concept unknown in the UK before 1972. It began in the U.S. as closed-end full maintenance leasing (contract hire in UK parlance). Over the years U.S. companies' growing preference for fleet operations based on lowest actual cost—rather than paying a premium for the known fixed costs of contract hire—has seen fleet management become dominant.

The UK in 1972 was, according to Mr Ivor Rowe, managing director and president of Geico, roughly in the same position as the U.S. 10 years previously.

With a maturing contract hire market seen by Geico as a natural stepping stone to fleet management.

But it was inevitable that breaking into an entirely new market would be an uphill slog.

First, they faced a chicken and egg situation. The essence of specialist fleet management is a comprehensive data base over a wide spread of managed vehicles in the operating country. So convincing customers of

Pride

"Pride of ownership" was also a significant element in the UK, although in the U.S. it had long since been replaced by a concern with simply making the best use of an asset prone to an awful lot of liabilities.

The pride of lay in the perception that a company should own and manage its vehicles. It was thus inevitable that company fleet managers would argue against letting in the specialists for the sake of their own credibility—and jobs. That now has faded.

What has not happened is the expected dwindling of contract hire business in favour of fleet management. Certainly, there

they abilities in the early days was difficult in the face of established hire and leasing competitors.

At the time the sophistication of computer processing was considerably less than now. But the pace of development in this field is still accelerating to the extent that the quantity and variety of data on every conceivable aspect of fleet management has opened up a huge gap between in-house company fleet records and the information available to the specialists. This increasingly augurs well for the specialist industry's future.

Method

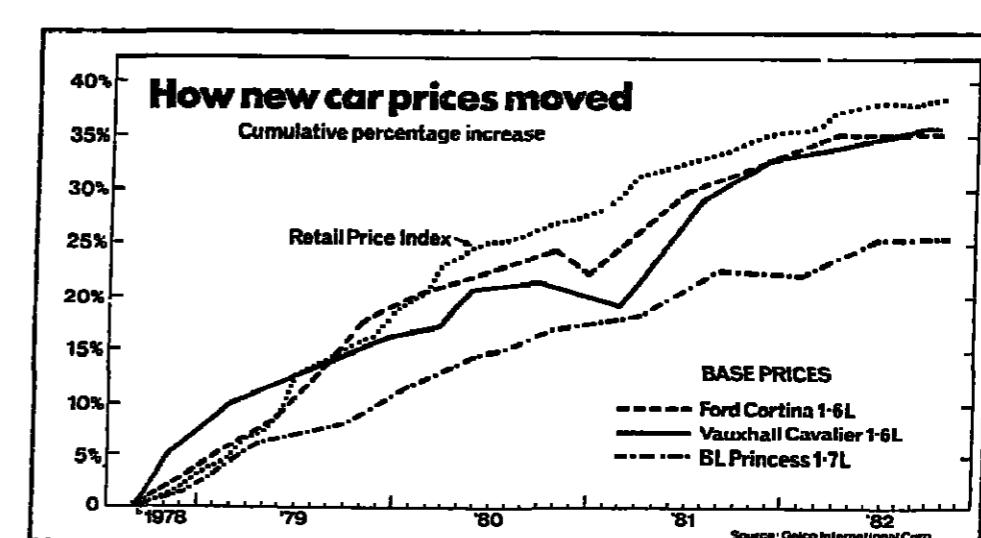
With new car prices now

expected to rise at less than the rate of inflation the expectation is that there will be more for continued growth by both sides of the fleet business.

Geico's forecast, for example, is that near-term growth for both should be in the order of 10 per cent per annum.

Whether or not a client company gets value for money out of going to a specialist depends obviously on the managing company's expertise. The concept itself is straightforward enough.

The managing company takes



method the client company chooses: selling the vehicles They deal directly with the several complete replacement cycles allows the management company to advise on which vehicles are best to purchase in terms of whole-life costs, as well as their suitability to a required function.

They also have extremely strong leverage at the servicing and maintenance level because cars are delivered through the dealer network in the normal way. Because all bills are sent directly to the management company—the client gets a monthly actual cost bill—the management company effectively has its own captive client.

Although there is much close co-operation with manufacturers in terms of buying and running cars, the majors in fleet management are independent of them. Because they are ordering cars per year running to thousands, they can obtain better discounts than even the 1,000-strong fleet-owning individual company.

Contained within the company's databanks are manufacturers' scheduled service times and parts costs which, together with a vehicle's previous history being on tap, allow close monitoring of whether or not charges are correct.

As part of the overall process the experience gained over

time is used to catch up.

The state of the art is now such," claims Roy Parker, general manager of Geico's fleet management operations, "that the investment needed to stay ahead of the game is so substantial that there is no chance of an individual company competitively going it alone."

THE NEW 1983 CAVALIER.

IT KEEPS ON GETTING BETTER.



CAVALIER GLS HATCHBACK

Profile: Lease Plan

Getting the sums right

LEASE PLAN UK, the contract hire and fleet management company, was set up in 1979 and is part of Lease Plan (Netherlands) which has subsidiaries operating in this field in Europe.

Lease Plan (Netherlands) is the largest leasing company in the Netherlands operates more than 30,000 cars and commercial vehicles throughout Europe with some 3,000 in the UK.

Lease Plan UK, with its head office in Ruislip, where it employs 20 people, offers three services to customers: contract hire; fleet management and a combination of the two which it calls "Open Calculation System". It does not offer commercial vehicles.

Mr Norman Donkin, managing director of Lease Plan UK explained: "The Open Calculation system" he said, "is the system which is at the centre of our marketing strategy."

Disclosure

"We, for example, will run a car for a fixed monthly rental with any combination of services such as maintenance, licensing, insurance or fuel.

"We also give the customer a complete disclosure of costs and how the rentals are made up. Then we can apply the fleet management approach and try to control costs. For example, if having done the initial calculations we offer a Vauxhall Cavalier to a fleet operator who changes his cars every two years for £200 a month and we find that it costs £180 a month to run we will refund the £20. It then costs £230 a month to run there is no extra cost.

"That means we have to get our sums right. We do it on a fleet basis and it is a unique system in the UK. It is, we believe, bringing together contract hire and fleet management.

"About two thirds of our fleet is operated on this basis. The other third is either contract hire or finance leasing. There can be variations in these two areas as well."

Lease Plan UK started business in 1980 and according to Mr Donkin the company is still in "strong growth phase" despite the recession.

The fleet nearly doubled in

1982 and while the recession

will inhibit growth in 1983 the company expects to add another 1,500 cars in the year.

Profitability of Lease Plan has been "modest" but will improve: "We are making an acceptable return on capital invested and are well satisfied with the development of the company."

The market is described by Lease Plan as extremely competitive with some companies quoting "suicidal rates".

"We are not in business to offer the lowest possible rental but a management service. We are in the middle price range and concentrate on the service element."

According to Mr Donkin the trend in the industry is away from traditional fleet management which left the decision to the customer. Therefore contract hire was likely to gain at the expense of finance leasing.

With finance leasing the leasing company supplies the cash to finance the purchase of vehicles but standard finance leases do not normally include the supply and disposal of the vehicles.

With contract hire, which can be either non-maintenance or full service, the leasing company buys, delivers and disposes of the vehicles involved.

Contributing to the growth of contract hire are interest rates, residual value and maintenance costs.

Companies have not tended to downgrade their fleets during 1982, Lease Plan claims. "The company car is so ingrained in the system that it would be very difficult for a company to downgrade for example from a Ford Sierra to an Escort."

Companies have, however, been trying to use cars which they believe to be the most cost effective and last year, with the Cortina being phased out, the trend was for customers to want the Vauxhall Cavalier, not the Sierra. "We have lots of Cavaliers coming into the fleet because the Sierra has been

leaving to catch on."

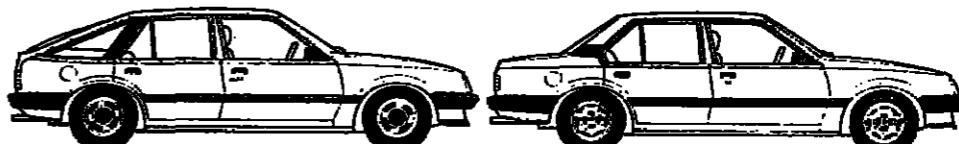
Lease Plan believes its growth in the market has been aided

because of introductions to multi-nationals for example by other Lease Plan subsidiaries abroad.

Lisa Wood

DOT FUEL CONSUMPTION FIGURES FOR CAVALIER 1600S 5-SPEED MANUAL TRANSMISSION: URBAN CYCLE 29.7 MPG (9.5 L/100KM); CONSTANT 56 MPH 51.3 MPG (5.5 L/100KM); CONSTANT 75 MPH 38.7 MPG (7.3 L/100KM).

HATCHBACK OR SALOON. Of course the option of Hatchback or Saloon remains. As do all the benefits of front wheel drive—a spacious interior, excellent road-holding and impressive traction in poor conditions.



ECONOMY. The 1600 GLS, with its new five speed gearbox, gives a remarkable 51.3 mpg, at a steady 56 mph. So, if you really want power, economy and value then the 1983 Cavaliers are a better choice than ever. To see the 1983 Cavaliers, visit your friendly Vauxhall-Opel dealer. You'll find him in Yellow Pages.



BACKED BY THE WORLDWIDE RESOURCES OF GENERAL MOTORS

VAUXHALL CAVALIER
Better. By Design.

VEHICLE FLEET MANAGEMENT VI

Profile: Wincanton

Cars the new growth area

CONTINUED success in the contract hire and transport activities of the Wincanton group, part of the Unigate dairy, food and non-food company, helped to produce improved profits for the transport services sector of Unigate in 1982-83.

The results were a record for Wincanton, the company said. The Wincanton group had a year of "excellent growth" and the expansion of its contract hire operations is to continue.

This was all welcome news for Unigate chairman and chief executive, Mr John Clement, who said the company's results as a whole were at "virtual standstill" in 1981-82, with turnover at £1,504m. Compared with £1,448m and trading profits at £46.7m compared with £40.6m in 1980-81, Unigate's commercial transport service activities, which comprised Wincanton and the specialist removers Girtspur Bullen, contributed a profit for the full year to the end of March 1982 of £6.2m.

Licences

The Wincanton group operated about 5,200 licensed vehicles in its transport, contract hire and self-drive fleets in the last financial year.

Wincanton Transport carries goods for Unigate companies and provides transport services for other manufacturers in a vehicle rental basis. These activities provide the major operations of Wincanton Transport.

The company reported "substantial profit increases" and a further increase in the size of its vehicle fleet to some 2,000 vehicles in the Unigate transport and vehicle rental fleet. New transhipment depots for chilled products were set up in Ulverston, Chippingham and Buntingford and new transport depots were set up at Dewsbury, Southampton and Darlington.

Immediately after the end of the financial year, Wincanton Transport acquired the Auto-Rental group at Strand. This added another 400 vehicles to the fleet and was a further example of the Unigate policy of acquisition "where appropriate" to support the development of the company's successful activities.

Wincanton Garages improved its profits in 1981-82 compared with the previous year. This was in contrast to the performance of the garage sector in general, where markets were depressed and profits in commercial vehicle sales especially weak.

The car contract hire fleet was increased to a total of over 3,200 vehicles and Wincanton Contracts, with its speciality in the rental of cars, has plans for more expansion.

The commercial vehicle contract hire business of Unigate is dominated by Wincanton Vehicle Rentals. This was based at Western Avenue, London, until last year, when it was moved to the site of the new chilled products transhipment centre at Brentford, Middlesex.

Wincanton Vehicle Rentals continues to invest in up-to-date lorries and trucks and last year opened depots at Milton Keynes, Dagenham, and Southampton. Further openings will take place at Bristol, Nottingham and Reading by mid-year.

This follows Darlington, where Wincanton Vehicle Rentals spent £3m to provide one of the most modern lorry transport depots in Britain. The company says it is on the look-out for further sites.

For the first time, companies were willing to have undertaken the £3m investment in the current depressed economic climate, but Wincanton has been fortunate to have access to funds which became available after Unigate sold its 15 milk creameries to the state-owned Milk Marketing Board for £57m in 1979.

Wincanton Transport, partly as a result of this investment, employs 3,500 people and has over 160 maintenance and transport depots in Britain.

One of Wincanton Vehicle Rentals' more unusual transport operations using contract hire vehicles is with the English National Opera. All the opera company's bulk transport needs are met by vehicles provided by Wincanton.

The English National Opera had previously operated a fleet of old, high maintenance cost trailers. There were not tailor-made for specialist opera transport operations



Peter Hemmingham, managing director Wincanton Vehicle Rentals, part of the Wincanton group.

and were difficult to operate in towns.

The opera company is to take its newly acquired Wincanton trailers to the U.S. when on tour there next year.

The vehicles are operated under Wincanton Vehicle Rentals' normal commercial vehicle contract hire arrangement. The sponsorship by the English National Opera is a separate arrangement and takes the form of Wincanton Vehicle Rentals becoming a corporate member of the ENO.

Mr Peter Hemmingham, the managing director of Wincanton Vehicle Rentals, is pleased with the developing relationship with the opera company and especially welcomes the ENO's meetings arranged at its corporate members can meet informally.

This is a sound source of business contacts, Mr Hemmingham believes, and the company is likely to reap the

benefits from further contract hire arrangements when these corporate members learn of Wincanton's role in providing a transport fleet for the opera.

Looking ahead to Wincanton Vehicle Rentals' business strategy this year, Mr Hemmingham says he expects that the company is "still looking for further acquisitions" in the fleet management and contract hire business.

With access to the funds of Unigate, the parent group, Wincanton Vehicle Rentals is not likely to be constrained by a shortage of capital. A more likely constraint, Mr Hemmingham says, is a shortage of good quality people to take on the work of growing with one of Britain's fastest growing contract hire and vehicle rental companies.

To help overcome this limitation, the company has a well-developed training period and participation in the reselling of their up-market cars. Again, a clear-cut candidate.

Lynton McLain

SPECIALIST vehicle fleet management in the broadest sense—the manner in which a client company's vehicle fleet is provided and operated—currently bears some relationship to politics at Westminster.

On the one side, the contract hire companies tend to throw mud at the companies specialising in managing a client company's own fleet. This is usually on the grounds that expert though they may be at minimising acquisition and operating costs for their clients—it is still the latter who carry the financial "can" if the management company gets it wrong.

The counter-fire takes the form of claim that while full-maintenance contract hire might remove the big risks for a client company—such as the 1980-82 crash in used vehicle residual values—the hirers hold in plenty of margin for themselves to cover the risks. So the end result is a higher net cost to the client.

Much like the electorate, potential client companies stand in the middle, wondering which way to jump.

Gelco International Corporation, with headquarters in Manchester, 20 branches, 120 employees, 7,500 accredited dealer/service outlets, 25,000 vehicles and a large room crammed full of computers under its control, is unusual in having a foot in each camp.

While two-thirds of its business is in management of clients' own fleets, a substantial portion of revenue comes from Auto Contracts Gelco, its contract hire division.

There is room, insists president, Mr Ivor Rowe, for both. They are complementary—not cut-throat rivals.

He quotes the example of two client companies: First, a manufacturing concern with two different production operations. One is price-sensitive, requiring strict budget planning and employing a high proportion of mobile sales and marketing staff. Its priority is fixed budgeting and the logical way of achieving it in terms of fleet costs is through contract hire.

The other runs a much less homogeneous fleet and is more concerned with its actual cost, a suitable case for fleet management.

Second, an auditing company. The partners want freedom of selection, freedom of financing period and participation in the reselling of their up-market cars. Again, a clear-cut candidate.

Profile: Gelco

A foot in each camp



Ivor Rowe, president, and his team at Gelco in Manchester: two-thirds of their business is in management of clients' own fleets but the company is also involved in contract hire

data for fleet management. But they employ managers whose cars are part of their remuneration packages. The partners want those vehicles as a fixed, clearly identifiable cost, much like the managers' salaries. Contract hire is again the obvious answer.

Gelco handles both sides of each company's vehicles operations. The essence of the business, says Mr Rowe, is that "if you want to pay a premium in order to fix your costs, it makes sense to use contract hire. If not then the sensible route is fleet management."

The analogy with insurance can be expanded for the larger client. A concern operating a large fleet does not insure it comprehensively, for the simple reason that the likely casualty rate among a large fleet will not justify the extra premium. The same consideration applies in the contract hire versus fleet management debate.

Sensible

What both sides of the industry do agree on is that the one route that is not sensible is for a company to wrestle with fleet complexities on its own, when its real expertise lies in other forms of business.

"As far as we're concerned, there's plenty of room for both sides to grow," says Mr Rowe, a 25-year veteran of the fleet and leasing business. "We call ourselves a fleet management company, offering a consultancy service, because we simply say to a client 'let's look at what you want, whatever the service,

because we don't have an axe to grind. We're not knocking contract hire or fleet management."

During the tax loophole-induced finance leasing boom, he says: "there were a lot of so-called fleet management guys who went into the business for the leasing revenue but who didn't really want the hassle of actually looking after cars. We have come from the other direction. We said 'We'll look after the vehicles, acquire them, manage them as used, look after maintenance and breakdowns for you. If you want financing as well—sure, have a finance lease. But if you don't we'll get the vehicles and finance them whichever way you want'."

Gelco's initial involvement with a client is usually an invitation to sit in on a cost-saving committee which goes through the normal sequence of looking at receivables, etc. They look at their inventories. They've got to sit down and look at what they do and what they have been trying to tell them for years: that the bigger their sales and marketing people have been trying to tell them for years: that the bigger their sales and marketing people who work for them is more often than not the damn car fleet."

By Gelco's estimates, says Mr Ian Buckley, general manager of Gelco's contract hire business, UK business is spending \$1m a year to acquire cars.

Given the recession, "how can they take \$1m out to buy motor cars?" The numbers are now so large they just have to come from them, face to face.

Gelco's fleet management

package covers controlling maintenance and repair costs, acquiring and disposing of vehicles, providing temporary replacements, finance as required and ongoing consultancy.

Given the total capital outlay each year on vehicles by the business sector as a whole, it is not surprising that a proportion of Gelco's customers opt for some form of direct leasing arrangement, says Mr Rowe. In this, Gelco has the purchasing muscle to obtain vehicles and services/repair parts at maximum discounts. Without these basic ingredients no company seriously setting itself up as a fleet management specialist could hope to survive.

Expertise

The major expertise in the business is more elusive: recommending the right cars best suited for a particular company's needs in the light of operating costs, spreading the model mix to avoid too much dependence on a single manufacturer, knowing via the data-banks, precisely where to go and when for best residual values, and—not least—ensuring that clients are not overcharged (referred to elsewhere in this survey) by servicing and repair outlets.

Mr Roy Foster, Gelco's general manager of fleets, claims that the combined result of this expertise can be a 37 to 40 per cent saving on the historical cost of a company's in-house fleet operation.

John Griffiths

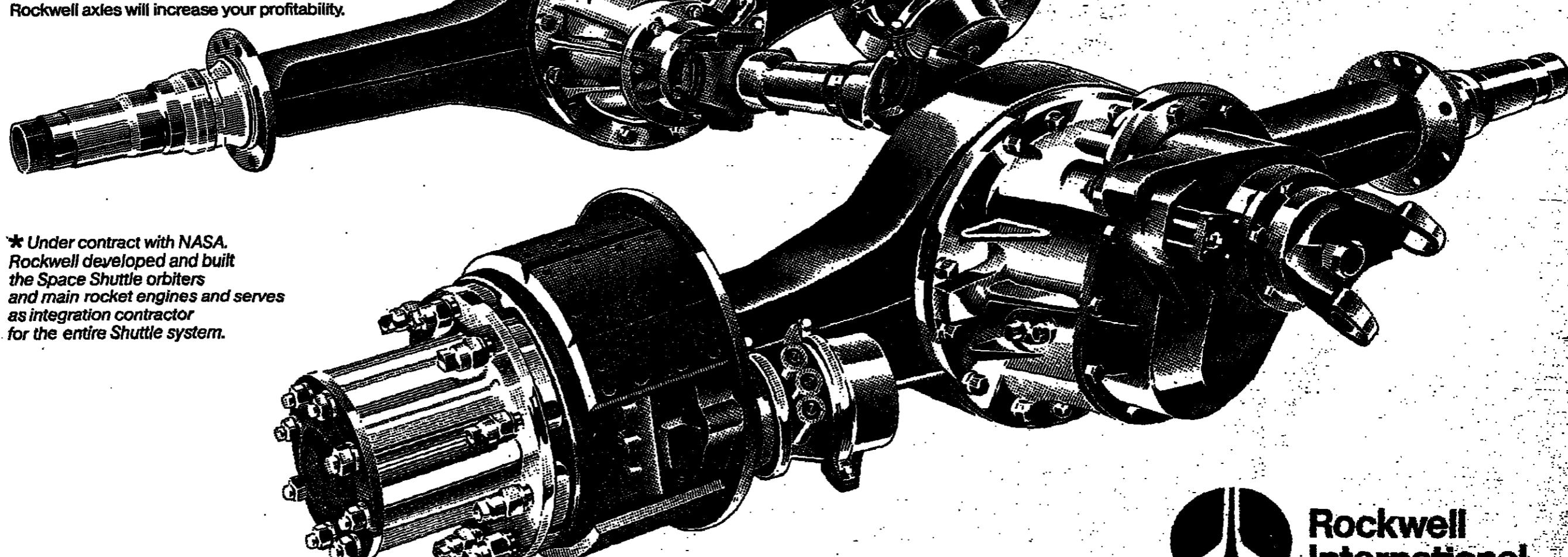
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Don't order a truck till you've seen all the ways Rockwell axles will increase your profitability.



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 Rockwell International

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VEHICLE FLEET MANAGEMENT VII



Mr James Mercer, executive director of Camden Motor Rentals: "most of our business is on a buy British basis"

Hugh Routledge

Profile: Camden Motor Rentals

Further growth expected

CAMDEN MOTOR RENTALS, a subsidiary of Mercantile Credit, was set up in 1957 as a rental and contract hire company.

Real growth of the company, based in Leighton Buzzard, began in 1962 and grew progressively to the current complement of cars and light commercial vehicles of about 5,200.

The majority of the fleet is cars — 65 per cent Ford with an increasing Vauxhall Cavalier content — with the light commercial vehicles being mainly related to car customers' needs.

The majority of the business is contract hire, mainly on two or three year contracts, with or without maintenance. Then customer can add AA/RAC membership, availability of replacement vehicles or fleet insurance. The latter is not usually demanded as customers cover this in their main insurance policies.

A very small part of the business is finance leasing. Mr James Mercer, executive director of the company, says there is a slight trend in his own business away from finance leasing.

This is borne out for the industry generally by a survey conducted by the British Rental and Vehicle Association which says that members generally

Profile: PHH

Computers help cut costs

CONTINUAL investment in new computer systems has been one of the key elements in the success of PHH Group, the American fleet management and executive relocation company.

This investment, which has also been strong in Britain, has enabled the company to restrict the costs involved in providing its mainly blue-chip customers with fleet management services, according to its chairman, Mr Gerry Gekle.

He said that the U.S. company was spending about £7.5m a year on research and development in this area. "No one else can afford to spend this kind of money on software, and it provides us with great economies of scale which we pass on to customers," he said.

Mr Gekle said the company bought cars in the U.S. worth more than £300m in 1981, has recently overseen a major restructuring of its finances during which its £45m equity base has been increased to more than £27m in the past three years.

After some early concern over the company's high debt-equity ratio, U.S. analysts have recently reappraised this in the light of the credit ratings of PHH customers, who assume risk on loans, with the result that it now has top ratings as a borrower.

Resilient

The company's structure has also proved extremely resilient to both inflation and recession, one of the points made by Mr Gekle during recent discussions with City analysts and portfolio managers.

The UK is important to PHH, as a financial centre and as its major overseas operating base which is likely to play an important part in further expansion into Europe. A further £3.2m has recently been invested in Britain and a £30m long term credit facility to fund leasing operations.

Much of the investment has been in new computer systems at PHH's UK headquarters in Swindon, from which 10,000 service outlets are controlled. The company, with a turnover of around £125m, has recently amalgamated its All Star petrol card concern and PHH Services into one company, PHH Limited.

This move is aimed partly at rationalising computer use and reducing overlap, with integrated software systems now dealing with the control of 20,000 vehicles and 120,000 All Star card holders. Savings achieved will, as always, allow

saw growth being in the contract hire sector.

Camden Motor Rentals does not do vehicle fleet management as such. "We have not had many inquiries from customers" says Mr Mercer.

Cost conscious

Customers however, he says, are increasingly cost conscious and, in his company's experience, this often means considering whether or not a three year contract, instead of one over two years, would be acceptable to their customers. Camden's customers to run fleets ranging from six cars to about 500.

Most of our business is on a buy British basis," says Mr Mercer. "We either buy from a manufacturer. We do not have many customers swinging over to foreign vehicles except for executives."

Last year Camden put out 2,700 new vehicles. "Ninety nine per cent go through our own hands," says Mr Mercer.

"We do not buy from a dealer and get him to deliver direct. The reason is we try to keep up standards of vehicles. This is because there is a problem with a car the customer contacts us."

In the financial year ended December last year Camden had

a turnover of £13.8m with profits described by Mr Mercer as "an acceptable return."

Camden has never made a loss. The cost of its cars on the road is £27.9m with a written down value of £20.6m. During 1982 the fleet has grown by 20 per cent with Camden targeting for a 25 per cent growth in 1983. "Disastrous is too strong a word to describe the effects on our accounts of resale of cars but there has been a complete turnaround," says Mr Mercer.

The company's relationship with Mercantile Credit is of benefit in that financial support and management and legal

expertise are available if wanted. "But generally we are a locally managed company," says Mr Mercer.

Within the Camden group there are four operating subsidiaries: Camden Motors Ltd, Camden Motor Rentals, Camford Cars and a small finance business, Camden Acceptances.

Camden Motor Rentals is an approved dealer for Ford, Vauxhall/Opel and Talbot/Peugeot. On the 5.5 acres site in Leighton Buzzard, Camden Motor Rentals shares some space with the Motor Rentals company's workshops.

Lisa Wood

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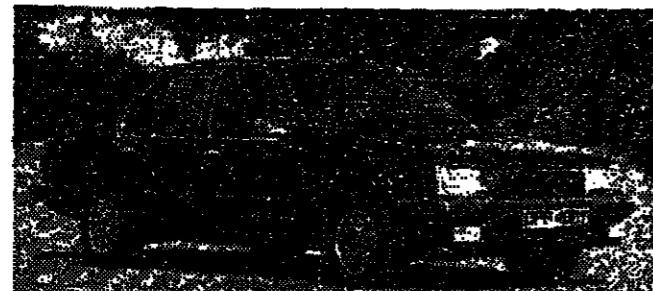
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VEHICLE FLEET MANAGEMENT VIII

Stuart Marshall assesses some of the top sellers to companies on this and the following page



The Cavalier CD saloon

VAUXHALL CAVALIER

A well-established newcomer

THE CAVALIER has become so well-established in fleet and private ownership in Britain that it is hard to realise it was only in the autumn of 1981 that it is a newcomer, ready to lock horns with Ford's all-conquering Cortina.

During that time it has revolutionised Vauxhall's fortunes (sized and whetted by another Opel designed range, the Astra) and last year it scored just over 100,000 registrations, making it Britain's fifth best selling car.

Cavalier was only General Motors' second front-wheel drive car and it is a tribute to that automotive giant's research and development arm that they got it right, first time. When I drove it just before its launch I commented on its flat, well-damped ride, which makes the Cavalier as comfortable to be a rear passenger in as it is to drive. It handles capably, with enough understeering tendency (that is, it wants to go straight) to be a good front wheel for stability in crosswinds but not so much that it makes a succession of sharp corners seem like hard work.

Four-door

The original two-door base price Cavalier has been dropped. It now comes as a four-door saloon with a good boot, or as a five-door hatchback with distinct Rover SD-1 overtones from the rear quarters. The transversely mounted 1.3 and 1.6 litre engines from their superiors in the Vauxhall range are now mounted by a 1.6 litre including 1,000 rpm in fifth) for relaxed motorway travel will exceed 114 mph yet return good fuel consumptions. In town, they are pleasant to drive because the engines develop a lot of torque (pulling power) at little more than idling speeds.

The Cavalier CD saloon

VAUXHALL CAVALIER

IN JUST over four weeks' time BL's Austin-Rover division will unveil its new and critically important mid-range car, the Maestro. Fleet buyers as well as family motorists are in Austin-Rover's sights. Will it hit the target? Let us examine the evidence so far as we can without breaking any confidences.

Leaked photographs of the car have been widely published—but not in the Financial Times—and it is common knowledge that the Maestro is cast in a similar mould to the Metro, though it is larger, with four passenger doors. BL has made no secret of the fact that Maestro's transmission is being supplied by Volkswagens.

I have driven Maestro. To be accurate, I have tried five different versions of it, from the base model to a fast, upmarket variant. It is an agreeable car in every way. In performance, it breaks no records but compares well with obvious mainland European competitors in the VW Golf/Opel Kadett class. It can also hold its head up in the company of cars in the next size class—the Sierra, Cavalier and Renault 18, to name but three.

BL MAESTRO

Equipped to be a world beater

camshaft engine that powered the Metro.

The fact that the Maestro, like so many mainland European cars, has major components from another carmaker has been admitted. BL makes no secret of the fact that Maestro's transmission is being supplied by Volkswagens.

In appearance, the Maestro is not going for it. The lines are stylish, though eminently practical, and it runs little risk of being confused with any of its class rivals. The best kept secret of Maestro concerns items of equipment of which it can truly be said they are not just original but world beaters. They will be widely copied—but Austin Rover are first and deserve every credit for them.

The fleet manager will approve of its servicing requirements and cost-of-ownership statistics. Those who drive it will appreciate its good ride, comfortable seats, excellent visibility and accept for one model—lively performance.

So will it be a hit with fleet buyers? It has a great deal going for it. The price will clearly be crucial, a fact

of which Austin-Rover is well aware. So will its build quality and in-service reliability. Austin-Rover have no illusions on this score. They have tried to design out of Maestro the minor snags that become sources of major dissatisfaction over the years. They are determined to ensure that any assembly defects are caught in the factory for rectification and put left to the dealers to put right or the customer to suffer.

My own view, based on a sampling of early production examples in quite demanding conditions, is that Maestro will win substantial fleet business. It may not topple Sierra or even Cavalier from the top of the heap, but it will give BL a slice of fleet business it has been missing for years due to lack of a competitive vehicle.



The Ambassador 1.7L

AUSTIN AMBASSADOR

Diplomatic way with bumpy roads

THE PRINCESS always looked

as though it had been planned as a hatchback and that last minute loss of nerve had resulted in its appearing as a saloon. Last year, BL dispensed with the notch and launched the Ambassador, essentially a Princess with a hatch instead of a boot lid but with other improvements, visual and mechanical.

Perhaps the most important change was small in itself but with an effect out of all proportion to its size.

A simple re-vamping of the hydraulics suspension so improved the ride that it is now possible to talk of the Ambassador as being in the same class as a Citroën for the arrogant way it triumphs over bumpy roads. Yet it allows very little roll to develop on cornering, a trait of sensible sports and passenger comfort—always a strong point of the Princess and even better in the Ambassador.

In appearance, a longer, slightly drooping nose, a general cleaning up of the body detail and matt black external trim made wonders. The Ambassador is a sharper looking car altogether than the Princess. Inside, there have been extensive changes to the fascia layout and trim and the family relationship with Metro (and the soon to be announced Maestro) is evident.

The hatchback opens on to a very large luggage space and fold-down rear partition combines to give the Ambassador a dual personality. It will carry up to five people in considerable comfort, or accommodate almost a light van load of bulky luggage. The seats are as plump and yielding as one would expect to find in a French car.

There are five versions of the Ambassador, two with the

Series 1.7 litre engine, three with it enlarged to 2-litres capacity, as used also in the latest Rover 2000. The former 1.7 litre engine has been dropped, presumably to avoid too much overlapping between the dearest Ambassador (the Vanden Plas power steering and costing £7,65 manual and £8,404 automatic) and the least expensive Rover, the £7,750 manual 2000.

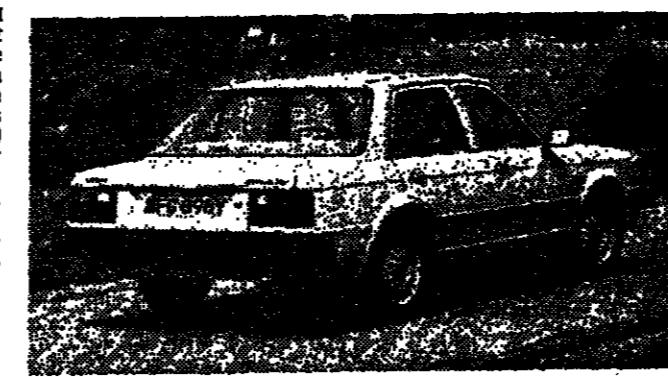
Power steering is standard on the 2000HLS and Vanden Plas but is a most desirable extra on the 2000HL and the 1.7 litre engined cars. It works so well that one is in doubt whether the Ambassador's steering is power assisted or just unusually light for a large and heavy-duty car. The sucking noise it makes when manoeuvring in and out of parking bays is the give-away.

Hard worker

It would be pleasant to be as complimentary about Ambassador's engine and transmission as I have been about the suspension but in truth it is little better than the Princess's. The 1.7 litre is a cheerfully hard worker, but needs a fair amount of gear shifting and the change is gritty rather than silky. There is more transmission noise than there should be in a car of this middle range.

The 2-litre engine is lustier and goes well with automatic transmission, changing smartly from middle to high at 65 mph when hurrying.

Fuel consumption is nothing special; a light foot is needed to get 30 mpg from a 2-litre manual but the very large 15 gallon tank gives a range of more than 400 miles between fill-ups.



The Acclaim HLS

Favoured by middle management

MUST SIZE always be equated with status? A strong argument against that proposition is the booming sales of the Triumph Acclaim to companies, for use in the main by middle managers who do much urban driving and prefer compact cars to a bulky one.

The Acclaim is a Honda Ballade (a Civic development not sold in this country) manufactured under license by BL Cars. It has front-wheel drive, a 1.3-litre overhead camshaft engine of advanced design, fully independent suspension and a choice of one of the nicest five-speed manual gearboxes money can buy, or a rather less satisfactory semi-automatic transmission.

BL, rather archly, called this the "Primate", presumably because it has three speeds. Unlike conventional automatics, the gearbox is linked to a torque converter but does not shift up and down according to road speed and the load on the engine. The driver has no shift for himself, though it is possible to leave the transmission in middle range all the time for leisure though not very economical progress. Normally, one shifts it—clutchlessly, of course, for the automatic version has only two pedals—into

low for starting, middle for and relaxed and an Acclaim would happily sustain 90 mph continuously on the autobahn.

Used thus, the Acclaim becomes livelier, but the two-pedal version does lack some of the bite of the manual gearbox car. Apart from being more pleasing to drive, the manual Acclaim is a better buy. The ride is a small amount of torque reaction when accelerating hard. It reveals itself as a slight tugging on the steering but only a heavy-footed driver will provoke it. The ride is firmly comfortable, the wind noise is muted and tyre thump moderate.

BL make the Acclaim's body shell from British steel and electronics add considerably less than 10 per cent to the price.

tries are home produced. Engine, transmission, suspension and the complete fascia are imported from Japan. The Acclaim is truly a joint Anglo-Japanese enterprise.

Because the Japanese drive on the same side of the road as we do, there have been no steering column problems and the layout of the controls appeals to traditional British tastes. For example, the traffic indicator switch is on the right hand side of the steering column, which to many of us still seems the natural place. The lighting switch is built into its end, a most convenient arrangement.

There is not much room in the rear seats of the Acclaim, especially if the front seats are set well back to accommodate long-legged people. The trim ranges from the adequate in the recently introduced L model to the standard one expects of a £10,000 executive saloon in the C class. The price range is £9,411 to £15,220.

Acclaim's Japanese provenance

—apart from its mechanical excellence—is the fact that a proper refrigerated air conditioning system (available in the HLS and CD models) adds considerably less than 10 per cent to the price.

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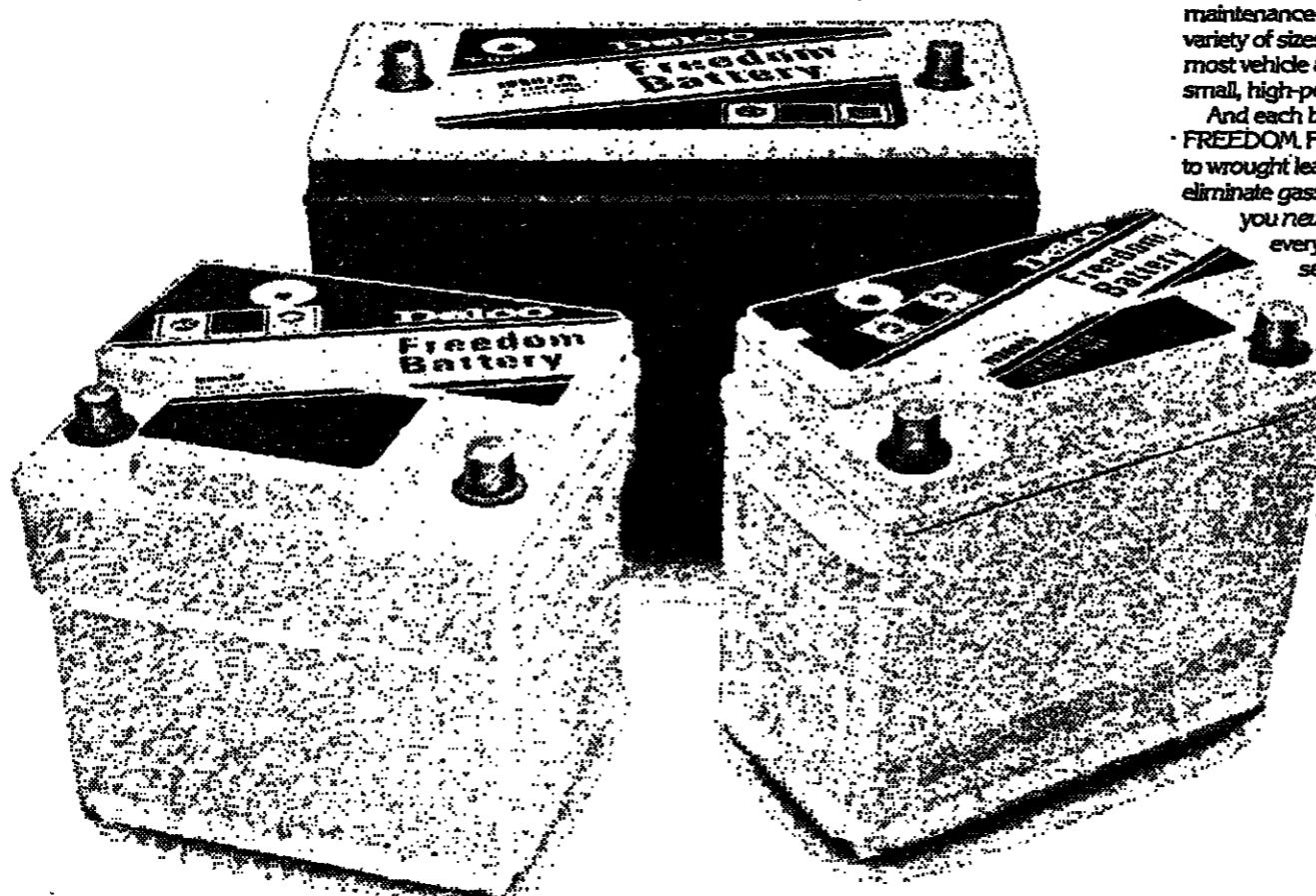
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VEHICLE FLEET MANAGEMENT IX

FORD SIERRA

Aimed at becoming the new top choice

IF EVER a car was all things to all men so far as fleet managers were concerned, it was the Cortina. With models ranging from the 1.3L to the 2.3 litre V6 engine, power steering Ghia, Ford had a version of the Cortina for everyone from the junior member of the sales force to the middle manager. Will the Sierra that replaced the Cortina last autumn take over as top of the fleet managers' pecking order?

It should. In every important respect it is a vastly better car than the Cortina, which had become mechanically outdated and visually boring. The Sierra keeps its rear drive layout, which appeals strongly to fleet managers though may be less attractive to private buyers, but has an excellent independent rear suspension instead of the Cortina's live axle. So the first thing one notices on getting into a Sierra is that the bumps that were all the too evident to those who travelled in Cortinas—especially in the rear seats—seem

not to be there any more. The ride is extremely good—soft enough to appeal to a Frenchman and firm enough to please a German—and the Sierra handles with a sophistication on rough, winding roads that will surprise even a driver of an ex-Cortina.

The steering (a power option is offered at extra cost only on the 2.3 litre and over models) is light and the smaller engined models are effortless to twirl in and out of city traffic. Power assistance improves the heavier and stiffer-tyred V6 engined Sierras.

On the motorway, even the 1.6L Sierra I drove up to the Motor Show last October was mechanically refined at bus-nessmen's cruising speeds though there was some wind roar from around the exterior mirror.

This is, of course, a problem with each model, low drag cars as the Sierra. The quieter the car is, especially the more obvious extraneous noise becomes. But the only minus point of any signifi-



The Sierra Ghia

ance I would award the Sierra is for its lack of directional stability on a blustery day. Sudden gusts are enough to shift it perceptibly from its course.

The seats of the 1.6L are nicely shaped and the driving position is good. The thick pillars and high headrests create a problem for shorter drivers, who find the only way they can see to reverse into a tight parking spot is to lower the window and look out.

All Sierras perform better than the Cortina equivalents. This is hardly surprising because the engines, though basically the same as before, have been updated and the car's wind-cheating shape creates much less aerodynamic drag, helping fuel consumption, especially at motorway speeds.

For buyers intending to do

FOR THE chairman of a company which cannot afford to buy him a Rolls-Royce and whose British-car-only policy precludes purchase of a Mercedes or BMW, there is only one choice—a Jaguar.

Jaguar would be the first to admit that they went through a bad patch a few years ago. Quality went downhill for a variety of reasons, slackness among suppliers being not the least important. When I asked business users of Jaguars nearly four years ago to let me know of their experiences, I thought the letters would never stop coming.

About one-third were ecstatic

about "a beautiful car that never goes wrong". Another third took a diametrically opposite view—"an unreliable monster that swallows money." And about 40 per cent admitted that their Jaguars had given them more than a fair share of aggravation but that when they ran properly, they were so super they would buy again, hoping for greater reliability.

Jaguar swear that the

problems are over. Their sales in the U.S. have zoomed skyward to far more than double the previous year's total, in itself a remarkable tribute to renewed customer faith in Jaguar's product quality. When I asked Jaguar-owning Financial Times readers at the end of last year for their views once again, the response was far more than before.

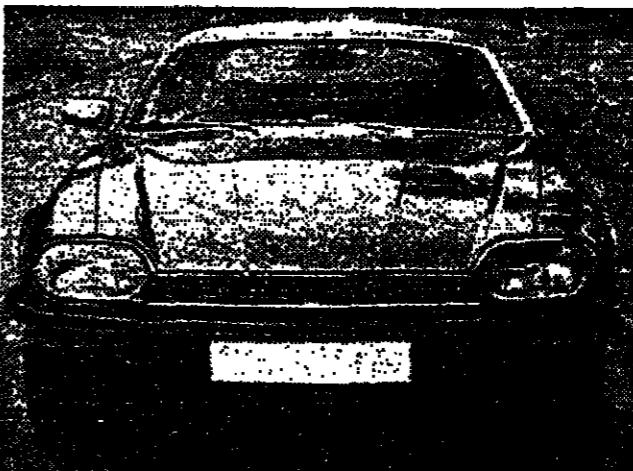
From which I deduce that the improvement in Jaguar's factory performance really is being reflected on the road, because the keenest writer of letters to motoring columns is the man whose costly car is a lemon.

In Britain, Jaguar sales—and I include Daimler registrations, too—rose from 5,688 in 1981 to 6,440 last year. A few may have been Rolls-Royce substitutes but, I believe, were bought on the strength of Jaguar's newly found quality and reliability.

The range is smaller than it used to be; just four Jaguars

JAGUAR/DAIMLER

Popular with chairmen



The Jaguar XJS

(three saloons and the XJS HE coupe) and five Daimlers, including the enormous limousine used mainly by undertakers and government institutions.

Crinkly grille

Mechanically, there is no difference between a Jaguar and a Daimler. Bodily, the crinkly radiator grille distinguishes the Daimler from the Jaguar. The poshest models, the Vanden Plas variants, are not available. The Daimler is a 4.2 litre straight-six engine, long in the stroke (and tooth) but of classic design, surviving only in a Jaguar. The 4.2 six goes into both Jaguar and Daimler (including a Vanden Plas) as does the magnificent V12 of 5.3 litres capacity. The V12 is not long for this world, I fear, but it will live on, cut in half, to form the engine for the XJ-40 Jaguar due in two years time.

A 3.8 automatic Jaguar I drove recently aroused the same kind of emotions as a Chippen-dale cabinet. It is a thing of beauty, no longer really up to form in a narrow sense, but representing a way of motoring people, either.

The V12 Jaguars and Daimlers have no peers for mechanical silence. Larger and heavier cars equal their close to 150 mph maximum speed only by being coarser and costlier, and they cannot seat five people, either.

The derrest V12 Daimler

Vanden Plas, air conditioned and fitted with every necessity for gracious living, costs under £27,000. Compared with the few cars that approach its

standards of performance and luxury, that is cheap.



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FORD ESCORT/GRANADA

Two for a wide range of customers

EMPLOYEES of a company with an all-Ford fleet for whom a Sierra may be considered too grand may well get an Escort. And middle managers seeking the status of a larger car will probably drive a Granada. These two cars represent opposite ends of Ford's philosophical scale.

The Escort has front-wheel drive and is an every way typical of the European small/medium car, cast in the same mould as the VW Golf. The Granada is big by European standards in both engine capacity (from 2-litres to 2.8-litres) and overall size, has rear wheel drive and fully independent suspension, as have most of its obvious rivals. So, too, has the Sierra, which shares some Granada power units.

The Escort, a well-deserved Car of the Year Award winner two years ago, was far and away the best selling car in Britain last year. It comes in no fewer than 31 different models, from a price-leading under £4,000 1.1L to a £6,700 fuel injected RS 1600.

There are three door and five door hatchbacks and two-door estates, soon to be supplemented by a much needed four-door estate. The engines are transversely mounted and transmissions are four-speed or five-speed manual gearboxes with



The Escort 1300 GL

months ago, are fine. Outwardly, the '83 model looks little different from a three or four year old car, but the completely retuned suspension gives a smoother and, especially, quieter ride, with tyre thump kept outside of the passenger compartment.

Given the choice of a 2.3 litre Sierra GL (47,332 for five-speed manual or three-speed automatic) or a £7,600 (28,158 automatic) 2.3 Granada, I would毫不犹豫地 go for the former—but then, I rarely need to carry five people in a car.

As one moves up the Granada range to the 2.8 litre models, which are all automatics except for the sporty fuel injected version, Ford's contention that it is the best of the German quality producers in performance and comfort if not in price becomes believable. At 100 mph and over on the autobahn a 2.8 Granada is most acceptable transportation.

Granadas are not particularly economical though if low fuel consumption is a priority, Ford offer a diesel. The original Peugeot 2.3 litre engined Granada diesel was slow and ponderous enough to have all diesel cars a bad name but the latest 2.5 litre engined car—still Peugeot powered—are a far better proposition. They are price competitive, too: a five-seat, power-steered Granada diesel estate at £7,976 would be good for a high-mileage company car user who had to have van-like carrying capacity on occasion.

ROVER

The MD's favourite



The Rover Vitesse

IF CHAIRMEN go for Jaguars and Daimlers, the Rover is a managing director's favourite mount, preserving the pecking order without causing for any real scandal. The Rover 3500 V8 is a Jaguar 2.4's equal in performance and, in its manual gearbox form, some way ahead of it in fuel economy.

The new Rover Vitesse—a 3500 with fuel injection and some aerodynamic modifications—comes much closer to the Jaguar V12 in performance and, in its manual gearbox form, some way ahead of it in fuel economy.

There is, of course, more to making a car ideal management transport than sheer performance and, if the Rover range can be criticised, on any score it is ride comfort. The Rover is of fairly simple design, with a non-independent rear axle and suspension damping of a firmness calculated to give optimum handling rather than a superior ride over poor surfaces. One notices its defects most clearly in the cheaper models which lack a self-leveling device on the rear axle. The recently introduced 2000, with a similar "O" series engine to that used in the Austin Ambassador, feels quite cobby over the average poorly maintained rural road.

The Rover, however, is a pleasing car for all that. Changes introduced a little over a year ago made it easier to set out of at the best, though reversing up a steep drive on a pouring wet night calls for some caution still. The facia was redesigned. The shoe-box type instrument

package, perched on the full-width shelf, is now more like a boot box. The gauges themselves are much more easily read than before.

For a large car, the front passenger does not get a lot of space because the central console is bulkier and the safety "bliss" in front of him further restrict knee room. It has an immense luggage area, however, with a foldable back seat making space for bulky items that are easily loaded through the hatchback.

Shines

Where the Rover 3500 really shines is on a long motorway journey, when its ultra-tall gearing (nearly 30 mph per 1,000 rpm in fifth) gives it seven league boots. The smaller-engined Rovers are not quite so long-legged, but still manage to cover the ground quickly and quietly, ground.

The SD-1 range of Rovers never did live up to British Leyland's expectations. Despite being chosen car of the year, it failed to achieve expected volumes because production was erratic and

For all fleet managers with an eye for figures.



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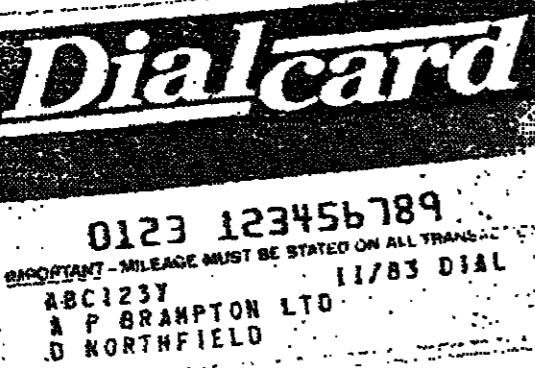
Fleet

Renault recommended by *Autocar*.

*Price (correct at time of going to press) includes 15% VAT, Car Tax and front seat belts. Number plates and delivery extra.

**Government Test Figures: Renault 18 TS: simulated urban cycle 28.3 mpg (10.0 L/100 KM), constant 55 mph, 50.4 mpg (5.5 L/100 KM); constant 75 mph, 37.2 mpg (7.5 L/100 KM).

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THE LAST decade has been a period of rapid change in the financing of vehicle fleets.

In the early 1970s the typical fleet car or commercial vehicle was purchased outright, often on money borrowed short or long-term from a bank, or obtained through a hire purchase agreement. From the mid-1970s the leasing boom took off, whereby vehicle users took advantage of tax rules to reduce the costs of a fleet.

In the case of cars, the advantages of leasing were even more marked initially, because the different tax rules on leasing a car or buying it outright were heavily weighted in favour of the former.

The past couple of years have seen a marked shift to contract hire, in which a specialist lessor offers an all-in maintenance service and often takes all the risk in disposing of the vehicle after use.

However, the pendulum may now be swinging back in favour of outright purchase, at least for profitable companies. Lease rates a year ago were running in a range as low as half the level of interest rates, according to the September Bank of England Bulletin. Since then, interest rates have come down, but leasing rates have not changed, so the relative attraction of leasing in purely financial terms has declined.

Options in the UK still have a long way to go to catch up with the U.S., where it is estimated that up to 80 per cent of company fleets are non-self-financed. But the proportion in the UK is growing steadily, and leasing and contract hire may account for something like 25 per cent of purchases.

For profitable companies, outright purchase can make a great deal of sense, since they can obtain the capital allowances.

Cars, by contrast, only qualify for themselves. Commercial vehicles qualify for 100 per cent first year capital allowances.

Cars, by contrast, only qualify for 25 per cent first year allowances (except when bought for business hire by companies like Avis, when the 100 per cent allowances still applies).

Profits

There are, of course, a variety of ways to fund outright purchase, either through retained earnings, raising capital or commercial debt or by borrowing, preferably medium term, from a bank.

Other considerations are now coming in to the picture. Leasing in the UK has developed as a means of the car market. Since 1972, buyers of assets have been allowed to claim 100 per cent relief in the year of purchase. Not all businesses have enough profits to cover that

relief, however, so they gain no relief in terms of cash flow from it. So businesses with high taxable profits—essentially, the banks—which would not normally buy anything like sufficient assets to match profits for their own use, soon began to buy assets and pass them over for the use of manufacturers and others through a leasing agreement.

In practice, this meant that the investment incentive was

shared, through the rates, between the lessor, who was deferring his tax liability until he had to pay tax on his rental income (which he could use to finance further leasing deals) and the lessee, for whom the rental would be much less than the burden of buying outright if he could not use capital allowances of his own.

The growth rate for all leased assets is indicated by the figures of the Equipment Leasing Association whose membership is dominated by the big banks and which claims

account for up to 90 per cent of the market (although a proportion of their deals will be to specialist lessors who will lease on the assets to end users).

In 1971, ELA leasing was £150m; in 1973, £340m; in 1975, £1.2bn; and in 1981, £2.7bn.

Commercial vehicles grew steadily as an integral part of the leasing market, reaching £154m in 1978 and £225m in

1979, a level at which it seems to have peaked for the time being. For after rising to £229m in 1980 it fell back to £223m in the subsequent year, as the recession began to bite.

Car leasing has been a more dramatic story. Slower to get off the ground, the way was cleared by two decisions of the special commissioners for taxation in 1975, which ruled that cars could be treated in the same way as other equipment.

Combined with local credit controls in July 1977, car leasing figures rose to £488m in 1978.

This proved the peak, since the Government acted to remove the anomaly whereby a leased car enjoyed a 100 per cent first year capital allowance and one bought outright only 25 per cent. This, in fact, took two budgets—in 1979 and 1980—since when the value of ELA car leasing has fallen back to £222m in 1981.

But the advantages of leasing are not solely tax based. One of the original attractions of leasing was that capital items could be purchased "off balance sheet." Neither the item, nor the associated contingent liability of paying rental appears on the balance sheet, so a company can appear less geared than it might if the item was included.

However, last winter the Accounting Standards Committee released an exposure draft for a new accounting standard on leasing, ED 29, which effectively proposes that leased assets are put back on both sides of the balance sheet.

This may tarnish the attraction of the pure finance lease, in which the lessor recovers the bulk of his costs in rental. However, it may have done something to boost the operating lease, in which the lessor takes more risk in terms of the residual value of the asset after its primary use.

Lump sum

Another key advantage of leasing is in terms of cash flow. Many companies do not have substantial cash resources to tie up in the lump sum purchase of a fleet and possibly the timing of the acquisition of the fleet and its replacement makes irregular demands. By leasing, the cost can be spread on a monthly basis over the life of the vehicle.

One form of finance leasing that grew in popularity in the late 1970s was the balloon lease, whereby the rental was tailored closely to the depreciation of the car over the period of use. So, over a two-year period, for instance, the payment might have worked out at about 50 per cent of the full cost, with the second 50 per cent payable

at the end of the period, when the car was to be sold or rate roughly the required amount.

This form of leasing has appeared less desirable over the past couple of years as second-hand values of cars have come under pressure.

Indeed, it is estimated that about 50 per cent of lease deals are now contract hire agreements, a more comprehensive form of leasing. The attractions are, first, that the specialist lessor can usually buy at a greater discount than all but the biggest of companies. At the same time the lessor maintains its resources and disposal of the vehicles. This saves management resources. Contracts can even be written with provision for replacement vehicles in the case of breakage.

Typically under contract hire, the rate will be fixed—which means that the fleet is not necessarily obtained at the lowest possible cost. It is the lessor who takes the risk on the disposal value of the second-hand vehicles. But the contract hire market has grown much more competitive than it was in the mid-1970s, and it is by no means unheard of for the specialist lessor to take a loss on selling prices; in those cases the user has obtained a captive and made money at the same time.



John Griffiths on how the motor trade can fiddle bills

The pitfalls of the repair bay

COMPLAINTS against the motor trade—over poor repairs and servicing, used car sales and other areas of the business—provide one of the biggest headaches for the Office of Fair Trading. The private buyer is, inevitably, most vulnerable, but even the alert in-house customer can be caught out.

Last year, 71,000 complaints were filed with the OFT. A few weeks ago, trading standards officials came up with a report suggesting that over £100m a year is extracted from consumers' pockets through malpractice.

The Consumers' Association, in one of its periodic investigations into vehicle servicing, found that 50 garages to which a vehicle was delivered were rigged with faults and set for repair, only two carried out the repairs to anything approaching a reasonable standard.

Even the Motor Agents' Association, which represents the vast majority of the franchised and "establishment" motor trade in the UK, admitted shortly before Christmas that its two attempts at a comprehensive Code of Practice were proving inadequate and that legislation to enforce standards was needed, particularly for non-MAA members.

The motor trade might place its hand over its heart and protest that the virtuous many are being tarred by the brush of the incompetent or unscrupulous few. But the weight of evidence clearly indicates that the pitfalls of the repair and service bay are both numerous and very varied.

Some examples: It forms a routine part of the job of an employee in one established garage to comb through work sheets prior to customers being invoiced. From her knowledge of "what the market will bear," she will pad the bill, mostly for trivial items not actually used, and for fractions of hours of labour—at up to £15 per hour—but nevertheless providing a significant bonus for the garage over the course of a year.

From her knowledge of the pattern of manufacturer warranty claims, she knows that certain models have various weaknesses, which receive little or no publicity. If a vehicle comes in for a repair related to, but not directly involving that weakness, she will lodge a warranty claim with the manufacturer for replacement of the supposedly "faulty" part—even though it has not been touched—in the almost certain knowledge that the manufacturer will not query it.

There are a lot of instances where the manufacturer, knowing this weakness, has advised the repairer to "pad the bill" if the part fails just after the warranty period has expired. The garage knows this; the client may well not. It is not unknown for garages to collect from both sides...

The above may involve total engine failure. The garage will naturally say that it will contact the manufacturer. The customer is told that the manufacturer will reimburse X amount of the replacement cost. The customer, with mixed feelings of being aggrieved and relieved, accepts. He may never know that the manufacturer in fact made reimbursement.

ment (but via the garage) in full.

Another model of car has been prone to the clutch lever mounting bracket weld shearing.

To the driver, the symptoms are all too indicative of a broken clutch. Some customers are likely to have paid for an unafforded "replacement" clutch instead of the few-minutes spot weld.

These are a few examples of outright frauds, and the extent in which they are practised remains unknown. There are plenty more, one of the commonest, even if most trivial, being the small charge for brake and wheel-bearing adjustment—even though self-adjusting brakes and adjusted-for-life bearings have rapidly become the norm.

There is a much larger area which is not actual fraud, but where a servicing dealership or garages is guilty of unnecessary and considerable expense of the client.

A fleet manager can be informed by such an outlet that a particular vehicle's engine is down on compression and in need of replacement. If the vehicle is moving towards the end of its replacement cycle and has high mileage, and even more so if the flow of technical justification is profuse, the chances are that the garage's recommendation will be accepted and a replacement authorised.

Just short of that, a garage's request to make a strip-down examination is at least likely to be acceded to. And it then becomes even more difficult to argue with a replacement engine recommendation—to which the garage can add strip-down costs on the old one.

The reality is that the loss of compression can be for much more minor reasons—a head gasket, for example; and that where an engine is suspected of being genuinely in need of replacement, the diagnosis can be made in about 30 minutes without the extra cost of strip-down inspection.

One leading expert in the fleet management field says the problem is that the majority of the larger garages use highly sophisticated service managers: good marketing people with a good command of technical jargon. "You need equally sophisticated people to deal with them."

In fact, as fleet management specialists and the large contract fleet managers also handle fleets of several thousand vehicles point out, considerably more is needed than that is needed.

The megabytes of stored computer information on the service histories of the tens of thousands of cars under their control are also an essential counter. It has been the accelerating ability to call up such records on a particular car instantly which is overwhelmingly responsible for establishing the credibility of specialist fleet management as a concept.

"There is still a high degree of opportunism on the behalf of garages," according to the manager of one team of computer-armed fleet management technicians.

"I'm not saying that all

garages will take advantage of you, but the pressures to do so are all there. This is because manufacturers use greatly lengthened service intervals."

Sometimes, however, companies need protecting from their own employees: an engine replacement was needed on a fleet Talbot Sunbeam. When the bill came through to the fleet management company, the price of the replacement engine was correct, as were the installation charges. It was also considerably more expensive than it should have been.

The explanation was that the user planned to buy it at the end of the replacement cycle. When he had delivered the vehicle to the garage he had said a larger, more powerful, unit was to be fitted. Eventually, the car was fired and ordered to pay the costs of installing the correct engine. In this case the garage was innocent—but in how many companies would that one have slipped through the net?

"It's become a two-tier system. What they lose in opportunities from us tends to be made up from the private customer and unaware in-house fleet operators. Your average customer still gets clobbered."

Telephone conversations between a garage and a fleet management technician stated at his computer console, with a vehicle's record in front of him, have some of the elements of a chess game. The garage outlines what it says needs doing, and what the technician closely questions. "What move and counter-move is made until a conclusion is reached."

"It's really meanin' it," observes Chris Burnell, Gelco's head technician. "Are the kind of services you get at the other end..."

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VEHICLE FLEET MANAGEMENT XI

Phillip Hastings on how the recession has hit the road haulage and freight industries

Public carriers take the hardest blows

THE FIRST people to feel the pinch in Britain's freight transport sector as the recession fed to declining traffic volumes were the public carriers.

As activity levels fell, so manufacturing and retail companies took their marginal traffic flows away from outside carriers and put them through their own systems.

This compounded a general trend during much of the 1970s towards the development of own account transport operations, with the result that during the first two years of the new decade some 10 to 20 per cent of the existing haulage industry went into business. Those problems were further highlighted by the fact that immediately prior to the last major rail strike it was estimated that 50-60,000 commercial vehicles were laid up in the UK.

Not surprisingly, sales of new commercial vehicles and fleet cars during the early 1980s also declined. Figures released by the British Society of Motor Manufacturers and Traders (SMMT) in fact showed that sales of new commercial vehicles during 1981, for example, were 20 per cent down on the previous year, 217,903.

Opportunity

Just recently, though, the picture appears to have brightened slightly for sales of both commercial vehicles and cars. Quite how much this is due to any recovery from recession and how much, at least in the case of the former, is due to the spin-off benefit to the road haulage industry of British Rail's difficulties, is not yet really clear.

However, according to the SMMT, new commercial vehicle sales in November last year were 8.7 per cent up on the same month in 1981 at 20,559. Sales for the first 11 months of 1982, at 215,619, were 5.5 per cent up on the 204,311 figure for the same period in 1981.

The importers' share fell from 32.7 per cent in November 1981 to 30.6 per cent in November 1982. For the first 11 months, the importers' share of total sales fell from 31.5 per cent in 1981 to 30.25 per cent in the same period of 1982, added the SMMT.

New car sales also showed signs of some recovery during 1982. Figures released by the SMMT put the number of new car sales in November last year at 116,320, some 10 per cent higher than for the same month in 1981. Sales for the first 11 months of the year, at 1,484, were 4.4 per cent ahead of the 1981 figure for the same period.

In the case of cars, though, importers increased their market share—from 55.2 per cent to 57 per cent for November from 53.5 per cent to 57.5 per cent for the 11-month period.

Even the slight signs of recovery suggested by improved commercial vehicle and car sales, though, have not yet been sufficient to really help the beleaguered freight transport sector in the UK. Prices have been forced down as surviving carriers fight for business while wages, fuel and other costs continue to rise.

Between 1978 and 1981, for instance, it has been estimated that the haulage industry's pre-tax gross margin on sales dropped from 4.6 per cent to 2.1 per cent. Last year the KCC Business Survey commented that in the year July 1981-82, 50 per cent of professional carriers operated at a loss.

Bankruptcies

Recent developments suggest that the problems of the road haulage and freight industries are hardly easing. Diesel fuel prices went up again towards the end of last year while lorry drivers all over Britain have been talking of taking strike action in the face of 1983 wage offers from employers ranging from 3.5 per cent to 5.5 per cent.

An even bigger problem for the freight transport industry, like most others, is that of cash flow. Many transport operators have suffered from seeing customers either going bankrupt, owing them considerable amounts, or simply delaying payment as long as possible.

In addition, customers are so hard pressed generally that they are, in many instances, not prepared to accept any increases in transport rates for 1983. In what is still very much a buyer's market as far as transport services are concerned, the customers are in a fairly strong position to ensure that is the case.

The view of many of them was summed up recently by the Freight Transport Association which represents the transport interests of over 15,000 companies throughout trade and industry in the UK. In addition to operating large fleets of commercial vehicles and company

THERE CAN be few but the most optimistic hauliers who are relishing the year that lies ahead. Last year was hard for most operators in the hire and reward sector and conditions have changed little.

Rising operating costs, the introduction of restrictive EEC legislation and static haulage rates have combined with the recession to undermine any benefit that might have come from the increasing amount of Britain's trade being moved by road.

The one bright spot this year, as far as the industry is concerned, comes from Westminster with the long-awaited announcement by David Howell that the Transport Ministry has decided to endorse the introduction of heavier lorries. Truck weights should rise from 32 to 38 tonnes in May.

This will at last give British operators parity with many of their Continental competitors but there is widespread scepticism about how much they will benefit. Some businesses complain that they are to no profit to start investing in new equipment and say that shippers will not be prepared to pay higher rates to support larger capacity.

Others believe that it will open the floodgates to foreign hauliers who already have larger trucks and have been waiting for this opportunity to increase their share of the UK market.

In fact, penetration of the domestic business has been relatively small but it has been growing. One of the reasons has been the imbalance of trade with European countries.

This was one of the most significant features of Continental operations last year and led to

Hauliers: costs rise while rates remain static and there are doubts about the apparent bright spot on the horizon

Views vary on heavier trucks



Renault's Saviem HL: it and other 38-ton lorries should be allowed into the UK later this year.

foreign companies slashing country's largest private international hauliers, F. B. Atkins, trailers with UK exports on the threat to lay up to 400 trailers unless the increase in empty trailers crossing the channel southbound has risen steeply.

Drivers' wages have continued to rise although this year many hauliers have offered no increase at all. At the same time driving time has been reduced through the introduction of the tachograph which limits the hours drivers can work under EEC legislation.

It is now estimated that the average profit margin for companies in the hire and reward sector has fallen to 1.66 per cent and the mood of many hauliers has been summed up by one Midland company which said: "We might as well shut the doors and sell

HOW UK GOODS ARE MOVED

	1980		1981	
	Bn tonnes per km	%	Bn tonnes per km	%
Road	95.9	63.2	97.1	64.3
Rail	17.6	11.6	17.5	11.6
Coastal shipping	28.0	18.5	27.0	17.9
Inland waterways	0.1	0.1	0.1	0.1
Pipeline	10.1	6.6	9.3	6.1
All models	151.7	100.0	151.0	100.0

Source: SMMT.

the depot for real estate rather than scratch around for that kind of return."

The root of these problems lies in depressed rates which have not risen on some routes for three years. The fragmented nature of the industry makes it difficult to get concerted action by companies to stop rates

between haulier and forwarder. Operators like Chris Hudson International, Ferrymasters and Norfolk Line contract in a lot of their haulage requirements and have found that by tying themselves up with manufacturers they can win substantial reductions in ferry rates by offering large volume business. This in turn allows them to offer substantial savings to shippers but immediately lay up vehicles.

In Birmingham the RHA says that its members have an average of 40 per cent of their fleet off the road. The Continental full load market has been particularly competi-

These companies have tended to move into the groupage or part load market and it is this business which has cut into the traditional airfreight market between Britain and the Continent.

Since Britain entered the EEC, border regulations have been reduced through the Confederation of British Industry still complains that delays that do occur are costing the industry £20m a year. Generally truckers can elude goods through customs speedily and this, along with flexibility and cheap rates, gives haulage a massive advantage over goods moved by air. Many airlines themselves have turned to trucking goods from one airport to another in a bid to compete with hauliers and freight forwarders offering road-based services. They have all been helped by the efficiency of Channel ports, like Dover, which receive 80 per cent of its revenue from the 40,000 yearly ferry crossings it can offer.

The distinction is blurred between haulier and forwarder, but the groupage market has generally been the preserve of the latter. Though they may not operate their own trucks the more substantial firms offer warehousing facilities where small packages can be dropped and grouped together for their final destination.

Although on the side of business has been growing, major operators like Hanjin International, which claims to move over 3,000 loaded trailers a year between the UK and the Continent, have found it difficult to make profits in the difficult circumstances.

Terry Macalister

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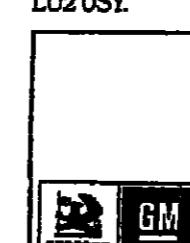
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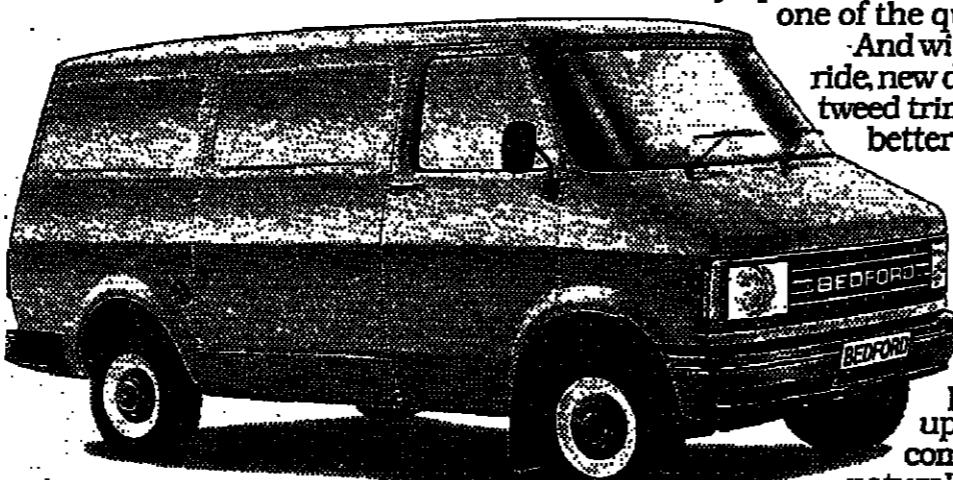
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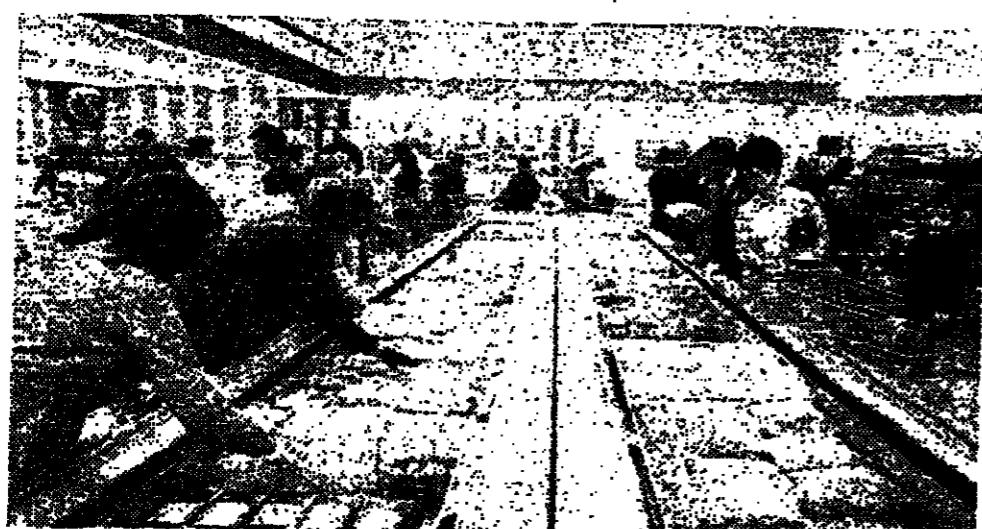
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VEHICLE FLEET MANAGEMENT XIII



Shoppers at a well-known supermarket: the growth of increasingly powerful retail chains has provided an impetus for the development of contract distribution

Restricted cash flows, changing distribution patterns and new technology boost bought-in services

Contract hire begins to gain acceptance

DESPITE an inherent reluctance among many UK manufacturing and retail companies to change radically their freight transport set-ups, the concepts of contract hire and contract distribution are steadily gaining wider acceptance.

Long-established in the U.S., for example, such systems have been slower to gain ground in the rather more conservative UK. Over the past three years, however, various factors including recession, restricted cash flows, changing distribution patterns, increasingly complex transport legislation, and the spread of new technology have all helped to boost the development of bought-in services.

Tracing the development of UK distribution, Mr Paul Rivett, the managing director of Marks & Spencer's Contract Services, said that before the 1980s services were provided by either companies concentrating on small parcels or general hauliers which looked after the transport of economic truck loads. Customers basically had to take what was on offer from these two types of transport operator or run their own operation.

During the 1950s and 1960s business and industry began to realise the value of money, such things as stockholding, and the value of service. Often dissatisfied with the services they were getting from outside operators, manufacturers and suppliers began switching over to 'do-it-yourself' distribution. They acquired their own fleets, warehouses, and general transport systems.

"Then there was an underlying growth in the late 1960s and early 1970s of people coming in and offering something different called 'contract hire' whereby customers paid a

fixed rate for use of a vehicle over a set period. That concept really gained steadily through the 1970s," Mr Rivett said.

Even with contract hire vehicles, though, customers were still in the main basically running their own transport operations. It is really only over the past few years that the concept of contract distribution has started to grow.

Not surprisingly, there is often confusion among customers over the different terms used by transport service and vehicle supply companies. The industry itself admits there are a number of grey areas where it is hard to nail down exactly what type of system or agreement is in force. Basically, the main terms are:

- leasing of vehicles;
- leasing of vehicles plus maintenance;
- contract hire of vehicles, plus maintenance, licensing, probably insurance, possibly vehicle replacement — a managed contract;

- contract distribution, where the provider examines the customer's overall distribution requirements and develops a system to operate on his behalf.

Leaving aside straight leasing, contract hire services are often seen as offering an attractive halfway house between owning and operating in one's own account. In switching over to contract distribution, however, there is a risk of switching over completely to an external system. The rationalised sector, many leasing and finance companies, and the private sector have all been actively developing this market in recent years.

The argument against contract hire is that it does not really rid the customer of his transport problems. He still has to employ his own drivers, schedule his own loads and so on.

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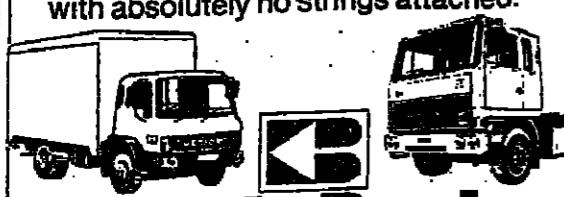
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Initiatives

Other observers of the contract hire/distribution scene are rather more cautious, believing that there will be growth in their sector but perhaps not at the rate some companies might wish.

Even so, there is undoubtedly an increasing trend among major British manufacturing and retail organisations towards engaging professional management to run their warehousing and distribution systems on a contractual and dedicated basis. This is exemplified by Marks & Spencer which has a series of contractors responsible for the consolidation, central warehousing and delivery of different merchandise sectors.

"Many other retail and manufacturing companies are moving in this direction, which allows the advantages of professional management, off-balance sheet financing and segregates some of the potential industrial relations problems from the manufacturing company's operations," Mr John Harvey, the UK managing director of distribution specialist SPD Group, claimed.

"From essentially the original own account networks and, more recently, by direct investment, a number of specialist operators have developed to give warehousing, inventory control, stock selection and delivery service across a wide range of retail trades.

Motion of the retail trade is significant because within this sector most of the major initiatives for the development of compatible handling systems, equipment, administration, data processing and unit handling have appeared to come from the purchasers of transport, rather than the providers of it.

Since the growth of increasingly powerful retail chains has meant that they — as opposed to manufacturers and suppliers — are often calling the tune when it comes to transport systems, much of the impetus for the development of contract distribution operations is likely to come from them.

"It could be that manufacturers' direct delivery will eventually disappear. Retailers will control the distribution field, using either outside contractors or by developing their own 'fleets' — the transport operations manager for temperature-controlled food distribution specialist Frigoscandia, Mr Barry Shropshire, said.

"I think there will be continued development of contract distribution, the operation of consolidated services on behalf of retailers. There may also be more of a move towards customer-dedicated vehicles."

Phillip Hastings

WHILE MANY contract hire/distribution service companies cater for a wide range of industries and products, there are others which specialise in particular trades.

Included in the latter category is Frigoscandia which principally operates transport and distribution services for the temperature-controlled food sector. It is also involved in a much smaller way with the movement of other temperature-sensitive products.

Frigoscandia has more than 30 years' experience in frozen and chilled food distribution, having been established in Sweden in 1950.

United Kingdom operations were started 11 years later with the opening of a cold store at Stratford, east London, where the company now has some 5m cu ft of storage space. Since the opening of its initial facility, Frigoscandia has gone on to set up five other cold store facilities in the UK — King's Lynn, (Norfolk), Liverpool, South Kirkby (Yorkshire), Bellshill (Glasgow) and Pontypridd (Bristol).

These stores now form the base for the company's UK operations, which over the years have been developed to include various other services, most notably transports. As well as operating within the UK, Frigoscandia operates transport services between the UK and Western Europe / Scandinavia. Lately, there have also been movements into some parts of Eastern Europe.

Concerned, the ratio is about 50-50 between bulk and retail traffic.

Frigoscandia's active interest in retail distribution really began in 1980, when it saw opportunities arising from the failure of a company called Warehousing and Distribution Limited which had set up in King's Lynn in the late 1970s to operate third party retail distribution on behalf of manufacturers and retail groups.

In addition to seeing the opportunity to exploit what it felt was a gap in the market as far as distribution of temperature-controlled foods was concerned, Frigoscandia also saw the move into retail distribution as a way of making better use of already established cold store and transport facilities.

Now, the company has about a dozen major contract distribution customers, most of whom

are manufacturers/suppliers but also including one well-known retail chain, the Co-op.

In what it describes as a "classic" retail distribution system, Frigoscandia operates on behalf of the CWS.

Involvement

"Our involvement starts with stock control. Once the Co-op lists a product we liaise with the supplier and keep control of the stock. Two telesales teams, one at our headquarters in Hoddesdon, Hertfordshire and another in Bellshill, contact each Co-op store in their region, take their orders and then process them through our com-

puter," Mr Jim Givens, Frigoscandia's distribution services manager, explained.

The company's computer system is based on a mainframe ICL 2904/50 at Hoddesdon, this having a degree of distributed intelligence in the form of ICL System 25 Business Computers at each of the cold stores.

By feeding order requirements into this, either from the telesales team or by direct link from a customer's computer, comprehensive instructions are transmitted to the cold store. In this way, the right mix of products is assembled in the correct order for loading. Full management information is provided from available stock levels through to customer invoices.

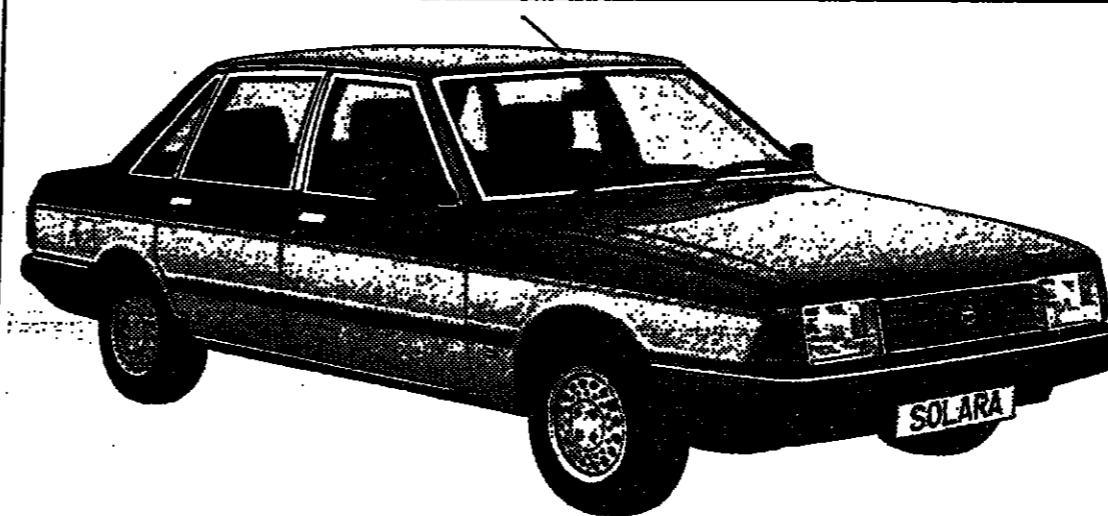
Frigoscandia, however, has only one customer at the moment using this contract hire system, a company called Flying Goose Ltd of Wiltshire, which trades under the name Dan-Maid Seafoods.

As an extension of its distribution operations, Frigoscandia has established processing and packaging facilities at some of its locations. In King's Lynn, for example, peas are taken into the company's freezing plant, packaged, stored and then distributed on behalf of the customer.

The majority of the 130 refrigerated vehicles operated by Frigoscandia run under its own livery although they can where required be fitted out in the colours of the customer and used only to collect produce from Frigoscandia cold stores or stores to the customer's specialised outlets.

Frigoscandia, however, has only one customer at the moment using this contract hire system, a company called Flying Goose Ltd of Wiltshire, which trades under the name Dan-Maid Seafoods.

P.H.



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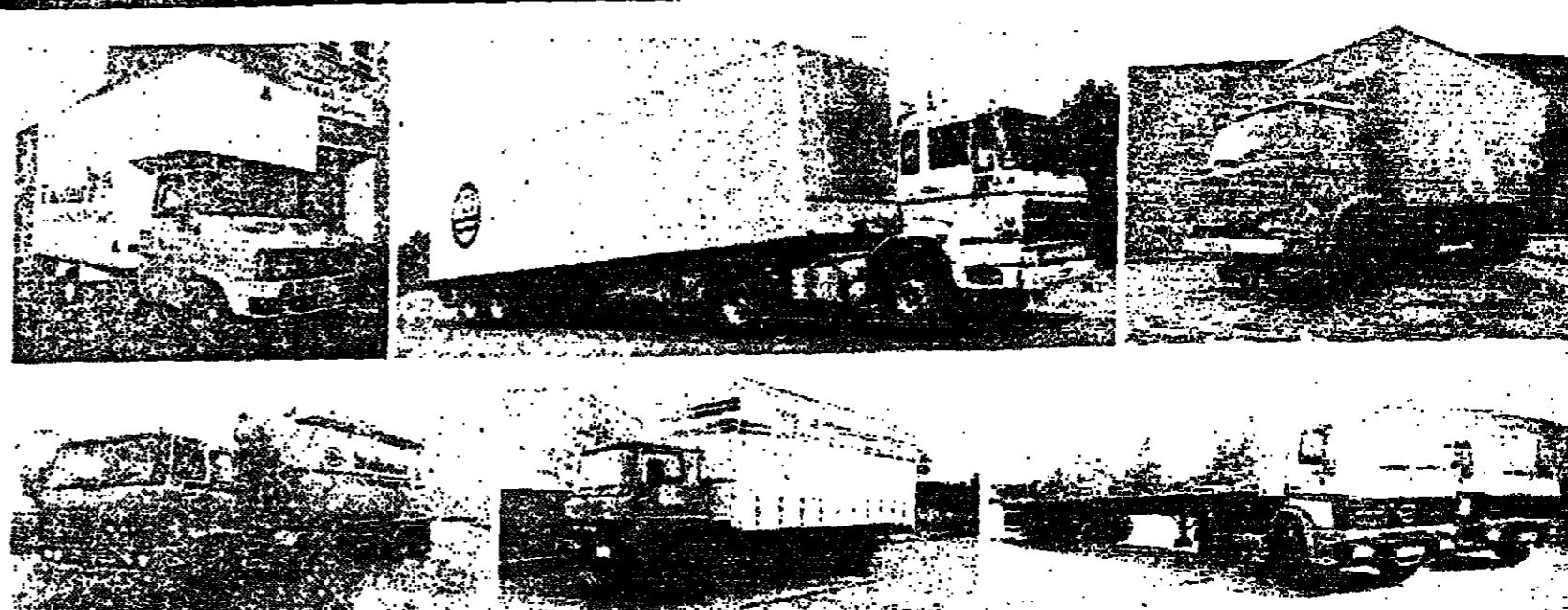
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Some of MCTS's clients: the vast majority of the company's vehicles are painted in the liveries of its customers.

Profile: Mitchell Cotts Transport Services

Three ways to find growth

A NUMBER of company and fleet acquisitions enabled Mitchell Cotts Transport Services to expand considerably its UK contract hire/

distribution operations during 1982.

Part of the Transportation Division of Mitchell Cotts, an international organisation involved in engineering, transportation and training throughout the world, MCTS was in fact involved in three substantial acquisitions of different types.

First deal for the company, which has its head office in London and main sales office in Milton Keynes, involved acquiring Duhwisch-based Hellmuth Transport which operated an already well-established contract hire business.

Further expansion resulted from a deal with Avis which allowed some 500 commercial vehicles under existing contracts to be operated by MCTS.

Third development for the company involved acquiring Arthur Haulage of Cannock, Staffordshire.

As far as contract distribution is concerned, Mr Hopcraft said that the company had really been involved in that type of operation for a number of years, particularly for one major customer, ICI Fibres, where it handled all aspects of distribution except the scheduling of loads.

"Contract distribution is something of a new term but we were involved in that type of operation before the term was really being used. At the moment I would say about 30 per cent of our business is what would now be termed contract distribution as opposed to contract hire of vehicles but we are changing fairly quickly to meet different customer requirements."

After its recent expansion, MCTS now claims that it is the second largest UK company in the contract hire

field, behind the National Freight Consortium's BRS and National Carriers operations. Altogether, the company has 22 depots and a total contract hire fleet of over 1,500 vehicles.

Operationally, MCTS is divided into four geographical areas — London, Eastern/Western, Midlands and Northern, plus a special products division and a central accounting section. Each depot has a manager and its own workshop facilities. In some cases, notably in London where MCTS supplies vehicles on hire to the newspaper publishing industry, workshop facilities are operational 24 hours a day, seven days a week.

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In addition to ICI Fibres, other major customers include British Sugar, John Menzies, Belgate Warehousing and Remploy, all of which

have fleets of 50-70 vehicles on contract hire. Distribution operations are also undertaken on behalf of some of them.

"For ICI Fibres we do everything except the scheduling of loads. We used to do warehousing and load scheduling for them as well from our warehouse at Pencoed in Staffordshire but due to recession and different distribution patterns adopted by the customer company we are no longer involved in that side of things," Mr Hopcraft said.

Majority

"We also do full contract distribution for the Remploy Furniture Division and for British Sugar. In the case of Remploy, for example, we pick up products from their factory, put them into our warehouse at Stroud, Gloucestershire, receive orders from Remploy and then go and schedule the loads for them."

The vast majority of MCTS vehicles are painted in the livery of its customers—the company concentrates on long-term contract hire of vehicles and does not get involved in shorter-term rentals.

One exception to the general rule of vehicles being painted in customers' liveries involves the special products division of MCTS which has depots at Bury St Edmunds, Norwich, West Drayton and Cannock. For this operation, MCTS uses vehicles in its own livery

since they may be carrying products from two or more customers.

Two of the special products division depots, at Norwich and West Drayton, are located at rail sidings. They specialise in handling bitumen on behalf of Shell.

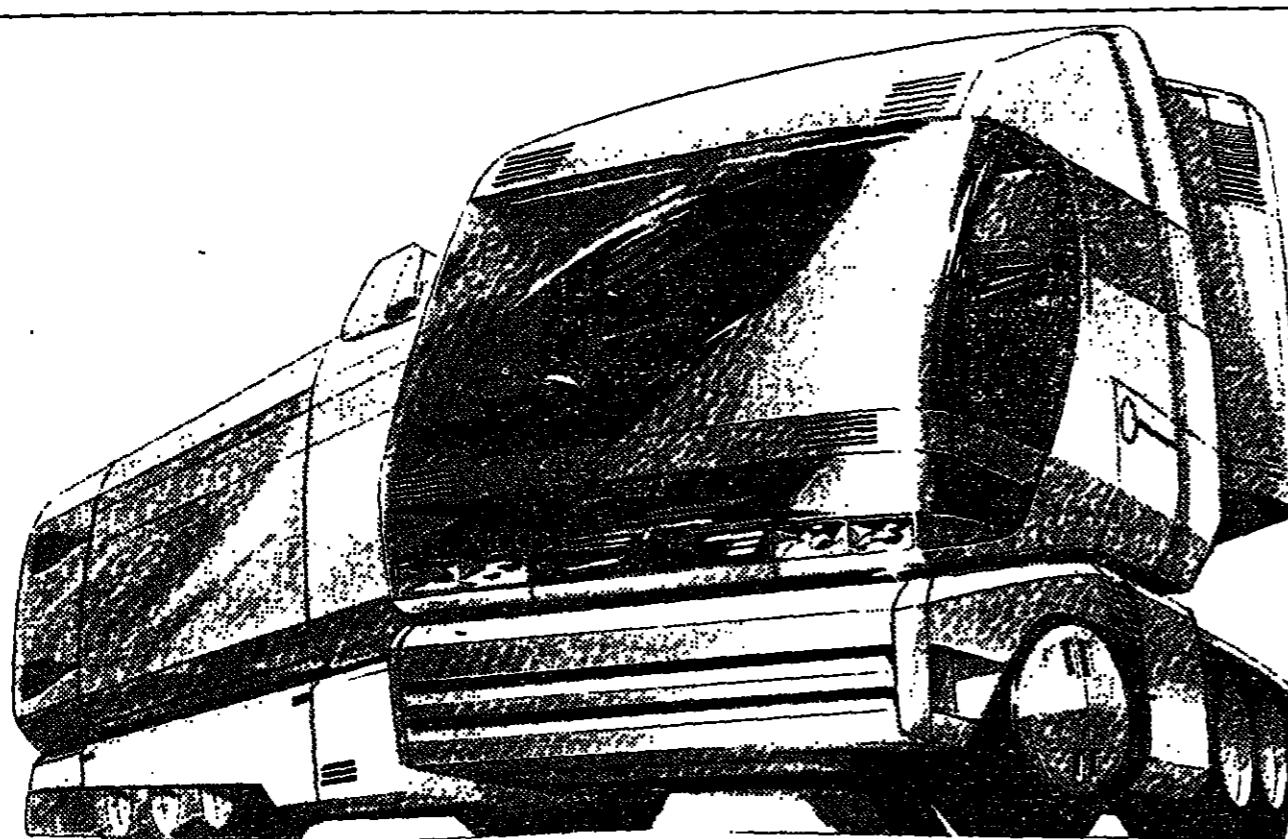
"The bitumen is brought in by rail. We are given the delivery instructions and then unload the product into storage tanks or road tankers according to those instructions before doing the final deliveries from the depots," Mr Hopcraft said.

"At Bury St Edmunds and Cannock we do all the packed lubricants distribution for Shell, BP and Esso, in the case of Cannock for Shell only. The products are stored at our warehouses in those locations, orders come through and we do the deliveries in the regions concerned."

Assessing future prospects for the development of contract hire and contract distribution, Mr Hopcraft said he felt that both would develop although may not as quickly as some people were suggesting.

Many potential customers had a natural reluctance to change their transport set-ups and this was a major obstacle which had to be overcome. There was a lack of appreciation among customers of the exact benefits to be gained from contracting out their transport and distribution operations.

Philip Hastings



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EVIDENCE OF increasing customer interest in specialised and comprehensive outside distribution services is apparent in the recent growth of National Carriers Contract Services. Launched in 1977 with half a dozen principal customers, contract vehicles around the UK, Contract Services now has 2,000 vehicles, 1,000 staff and a turnover of more than £5m. Included among present customers are such well-known British names as Woolworth, Kellogg's and Empire Stores.

The services we provide range from a single contract vehicle to taking complete responsibility for every aspect of a company's distribution, supplying all staff, vehicles, maintenance, warehousing and management," said Mr Paul Rivett, Contract Services managing director.

Initially, National Carriers' contracts business was handled by three fairly autonomous regional divisions — Eastern, Western and Northern — which were also responsible for operating other group activities such as the Fleetcar vehicle maintenance centres.

Incompatible

With the growth of contract business it became increasingly clear there was a degree of incompatibility

having the different services operated by regional divisions.

As a result, the operations

were reorganised in

October last year (1982) into

three national businesses, one

of which was Contract Services.

The other two were Fleet-

car and Freight Services,

the latter including ware-

housing, cold storage, haulage

and rail/road distribution

activities.

All three are part of the

National Services Group

within the National

Freight Consortium.

"The change in organisa-

tion will allow Contract Ser-

vices to pursue its own

objectives more vigorously and to take advantage of new technology, computer systems and materials handling methods. It will also be able to develop new products and services," said Mr Rivett.

Based at Contract Services headquarters at the Merton Centre, Bedford, Mr Rivett was previously managing director of National Carriers Eastern, having joined it seven years ago as marketing manager for general distribution. Before joining National Carriers he had been a senior consultant with Uniglobe, where he was involved in marketing, production and distribution.

Tracing the development of National Carriers' involvement in contract distribution, he said that in the mid-Seventies the company had begun to find its traditional parcels business declining as customers sought new or alternative distribution services.

Faced with that situation, National Carriers decided in 1977 to launch contract services as a specific product and business had grown steadily to the point where the reorganisation of last year became necessary.

About two-thirds of the

Contract Services' present

business involves contract

distribution, where the

company develops and operates a

complete distribution system

on behalf of the customer,

and one-third is contract hire

where it basically supplies

the vehicles along with associated

back-up services.

As far as the contract hire

side of its business is con-

cerned, National Carriers

Contract Services is to some

extent in competition with

another part of the NFC, the

British Road Services Group,

which claims to be market

leader in contract hire and

fleet management. The BRS

Group employs more than

7,800 people, operates 8,000

vehicles from 130 locations

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VEHICLE FLEET MANAGEMENT XV

Profile: the SPD Group

Services for others increasing

ONE OF THE largest companies in the general UK transport sector, Unilever's SPD Group, has in recent years considerably expanded the distribution work it undertakes on behalf of customers.

In some cases this involves using locally-based contract fleet vehicles, either in the colours of SPD or in the customer's colours. In other instances SPD has taken over the distribution operations of manufacturing companies and now has total responsibility for that function.

"Last year, for example, we took over Black & Decker's distribution operation and now have the responsibility. We took on their drivers, vehicles, the lot," Mr John Harvey, SPD Group UK managing director, said.

SPD—the name comes from "speedy, prompt delivery"—has, from its foundation in 1918, warehoused and carried for non-Unilever companies and has always traded on a commercial basis with fellow Unilever subsidiaries.

From the outset, SPD was based on a stockholding depot network, concentrating on composite deliveries and distribution of fast-moving consumer goods. In recent years, particularly since 1969, the group has also diversified into a number of other sectors and is now organised on a tripartite divisional basis—domestic refrigerated, and international—with individual business units specialising in certain products or market sectors.

Specialist services include the transport of china and glass, hanging garments and textiles, white goods and liquor. Traditionally, the clients were branded manufacturers but increasingly the traffic is being handled under dedicated contract for retailers like CWS, Sainsbury, Debenhams, and Tesco.

Network

The core of the group's UK domestic operations is SPD Distribution which has a national depot network said to be particularly suited to the distribution of high volume, repeat purchase merchandise through grocery, chemist, institutional, and other retail and wholesale outlets. Last year the company delivered over 100m cases on behalf of 400 clients to 125,000 outlets.

"There is a nationwide 28-depot network extending from Liverpool to the Channel Islands. This comprises over 2m sq ft of storage space with 25 ft clearance throughout," Mr Harvey said.

"Within the warehouses there are temperature-controlled areas for chilled distribution—several million cubic feet—with temperatures 5-15 degrees Centigrade. A high proportion of the depot network is pallet racked—in fact this has been a substantial growth area for us in 1982-83."

SPD Distribution's present fleet comprises some 700 vehicles, ranging from 3-12



Mr. John Harvey, managing director of the SPD group

pallet rigid box vans to 16-20 pallet articulated vehicles, plus a small number of traditional flatbed units. The company claims to operate a nominated delivery schedule to every city, town and village in the UK, with a minimum of once per week delivery throughout.

"Superimposed over nominated days are special delivery arrangements, which have been developed with most branches of the major retailers whereby SPD delivers against locally pre-determined arrangements," the company said.

"Carrying extensive copies of these schedules, allows the benefit of consolidation of delivery with servicing of the retail trade against the local requirement. To ensure the regularity and reliability of delivery services, a number of management controls have been developed, including a service monitor against orders and product volume."

Over the past couple of years SPD has installed fast printers in each of its major depots to enable clients to transfer data and print notes in notes at the local stockholding and distribution depot. The system will

integrate with clients' administrative and processing systems and for retailers will produce a standardised distribution format.

New service

The basic SPD network is used in a variety of ways by clients. Where stockholding is involved, for example, the client's stocks are held in the depots and, on receipt of delivery instructions, orders are assessed, consolidated with other traffic and delivered to the same area/outlets according to the delivery schedules.

A relatively new service, store shuttle, is designed specifically to speed up and simplify "retailer" deliveries and minimise back door congestion.

Established in 1976, Carrycare developed the first nationwide distribution service of china and glassware on behalf of major manufacturers such as Royal Doulton, Wedgwood and Aynsley China, plus specialised services for major retailers of the products like Debenhams, Littlewoods and Marks. Other traffic now include hi-fi equipment, domestic electrical and white goods.

Phillip Hastings

National Carriers

CONTINUED FROM PREVIOUS PAGE

and has a turnover of some £200m.

Agreeing that there is something of an overlap between the services provided by BRS and National Carriers Contract Services, Mr. Rivett said that while both are to some extent involved in both contract hire and distribution there was a difference in emphasis.

"We really concentrate more on the top end of the market, looking to develop sophisticated total distribution schemes, while BRS is much more into contract hire of vehicles," he said.

"Also, as far as the NFC as a whole is concerned, it makes sense that if it has a market leader in BRS in one field it can't hire them in the same market to cater for customers who like to have an alternative."

As far as the contract distribution customers of Contract Services were concerned, he continued, the pattern of operations varied considerably. Some clients used differ-

ent distribution companies in different regions, while others preferred to take a national approach.

In the former category, for example, Contract Services handles the distribution of Kellogg's cereals to customers in the North East of England and Cumbria.

The National Carriers company operates a purpose-built warehouse at Gateshead to serve the delivery area, this warehouse having a computer terminal which is linked to the Kellogg's computer for all delivery documentation, order picking notes and stock control.

Contract Services receives, warehouses and distributes the Kellogg's products.

For Woolworth, Contract Services provides three distinct operations to cater for the customer's requirement that merchandise be collected from its suppliers and delivered to its retail stores throughout the UK.

Merchandise not requiring warehousing is collected from the suppliers and sent to transhipment centres where it is sorted for distribution to individual stores. Contract vehicles based at the transhipment centres are used for collection and delivery.

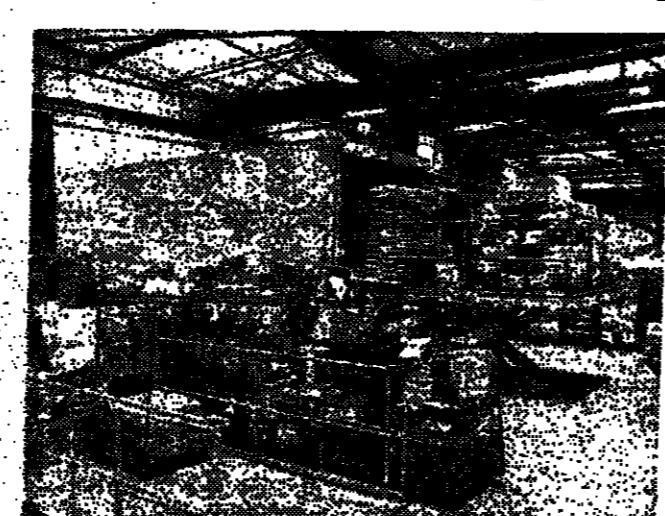
Merchandise requiring warehousing is received into two distribution centres, at Castleford in North West England and Swindon, Wiltshire.

From these centres, contract vehicles collect from suppliers and deliver direct to those stores situated close by, while remaining areas of the UK are served by contract vehicles based at National Carriers satellite depots.

Containers or trailers are loaded with merchandise, presented to individual stores and trucked for final delivery by the outbased contract vehicles.

Contract Services also operates a specialised furniture distribution service for Woolworth, centred on a purpose-equipped warehouse at Burnley, Lancashire.

P.H.



Work at National Carriers' depot in Derby



Mr. Paul Rivett, Contract Services managing director, in charge of 2,000 vehicles, 1,000 staff and turnover of more than £50m

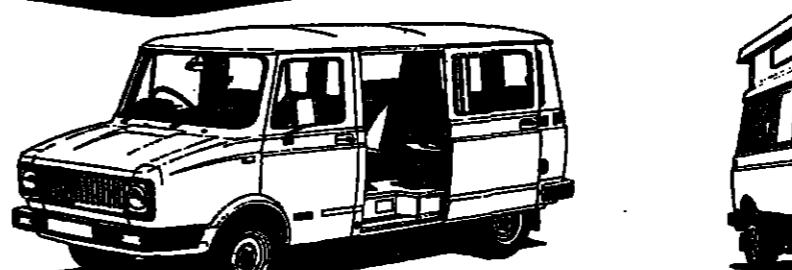
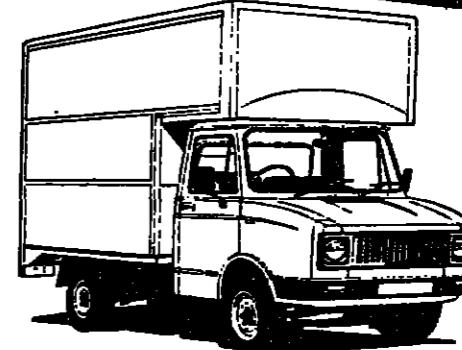
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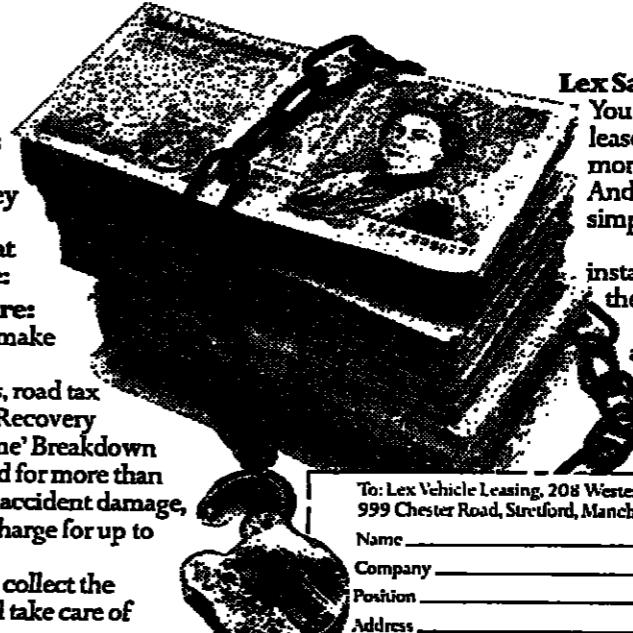
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VEHICLE FLEET MANAGEMENT XVI



Truck manufacturers: UK companies retain grip on sales to large fleets

Patriotic buyers relieve gloom

GLOOM HAS been a universal sentiment amongst commercial vehicle manufacturers selling in Britain over the last three years. For UK-based truck producers the story has been, relatively, even grimmer.

Penetration by overseas vehicle makers has grown, in percentage terms, during a period of contraction in total UK sales.

Domestic producers might be more despondent still if it was not for the loyalty of fleet buyers. In the late 1960s when foreign truck builders began their assault on the British market, the allegiances of small transport operators were swayed first.

Owner-driver haulage contractors concerned about performance and reliability, were attracted by the newly available Volvo and Scania trucks from Sweden. The high level of refinement and cab comfort in the imported vehicles would often clinch a sale where the haulier had lingering doubts.

In the large — and not so large — fleets, British marques continued to hold sway. Fleet users frequently run their own workshops, where they hold stocks of fast-moving (regularly needed) parts in which substantial sums are invested.

Fitters are invariably sent for training, at considerable expense, in the servicing and repair of the appropriate manufacturer's engines, gearboxes, axles and chassis components.

There is, in fact, a solid commitment to the chosen make of vehicle, which is not easy to shed. The larger the fleet, the more binding are such agreements. Changes from Ford to Mercedes-Benz in a 100-vehicle fleet, for example, would be a long and initially costly

exercise.

Reluctance to switch from British to foreign vehicles is widespread in large fleets for other reasons. Managing directors of major vehicle-using industrial concerns are more likely to heed government authorities, political pundits and the Confederation of British Industry to "buy British," than smaller enterprises. A public company which stops buying British ERFs in favour of imported DAFs, for example, is likely to antagonise at least a proportion of its shareholders.

If a nationally-known producer of branded goods, whose product is publicised on the sides of its delivery vehicles, goes foreign, the eyebrows of its customers are likely to be raised — some in disapproval.

A distinction needs to be made between light and middle-weight vehicles, up to say 16 tonnes all-up weight, on the one hand and heavier chassis on the other, when it comes to British versus foreign fleet-buying patterns.

Image

Patriotic and image-conscious companies have shown themselves more ready to buy Swedish, German, Dutch, Italian or French chassis for maximum-weight long-haul truck operation than for "high visibility" urban distribution work.

Names like Express Dairy and J. Sainsbury are to be seen on the sides of Dutch DAFs; Volvo are running in the Tesco and Bass Chippington fleets; Snelson carry Walls ice cream; Mercedes' Jamie and British Home Stores merchandise. Glaxo products are distributed in German-engineered,

Italian-built Magirus-Deutz machines. The reasons given for their choice of overseas heavy chassis are numerous.

High levels of cab comfort in continental vehicles bring demands for their adoption, from unions representing drivers in industrial concerns, more likely to heed government authorities, political pundits and the Confederation of British Industry to "buy British," than smaller enterprises. A public company which stops buying British ERFs in favour of imported DAFs, for example, is likely to antagonise at least a proportion of its shareholders.

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Volvo's position as UK market leader in the 28 tons-plus truck segment, ahead of all other contenders, British and foreign, is certainly less dominant if operators running say 15 heavies or less are excluded. No precise statistics are available relating sales volumes to fleet size for individual makes of chassis.

The main domestic contenders above 28 tons, ERF, Seddon - Atkinson, Leyland Vehicles, Vauxhall, Bedford, Ford and Scania Engineering (Foden), are unquestionably more popular than their importer rivals in the larger fleets. Among own-account (manufacturer/trader) users

now an 18-year-old design, took 37.7 per cent of the market

apparent than in haulage fleets. At lower weights, notably below 18 tons gross, domestic truck makers have suffered far less at the hands of the importers.

In the strongly-contested eight to 15 ton segment, foreign penetration has been negligible. Only Renault, Fiat (Iveco) and Mercedes offer chassis in this category and the small numbers sold have tended to go to small own-account concerns wanting to be different.

Competition

In contrast, Ford, Bedford, Dodge (jointly Renault-Peugeot owned) and Leyland sell large volumes of chassis. Competition between the four UK-based contenders for eight-15 ton business is fierce, with Ford's new-generation Cargo range and Bedford's TL models vying for the lead. The Dodge Commando 2 has begun to make an impact. While Leyland's up-to-15 ton Freightliner chassis launched last October is set to boost ERF's fortunes in a sector where the superseded Boxer models had become outdated.

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Mercedes-Benz with its Dusseldorf vans/chassis and Dodge with the 50-series models have

pushed up haulage costs they are

generally regarded as vital

to the survival of enterprise in

regions where British trucks

have been reported, inaccurately, to have been bombed in

a Lebanese battlezone.

Continued hostilities between

Iraq and Iran, with the consequent closure of seaports in the

Gulf, has resulted in a trailer boom into the region of unprecedented proportions.

Retrenchment

Although Iraqi imports began

to falter last year, as the rising

cost of the war took its toll

and are set to fall even further

in the year ahead, with an Iraqi

Government retrenchment of

large construction project con-

tracts, trade with Iran seems

likely to grow in the coming

months.

"Intelligent comment is that

the sleeping giant of Iran is

beginning to stir. It is not yet

the land of milk and honey, and

there is no room for over-

optimism, but we are getting a

lot of enquiries at the quote

stage and we are looking

forward to these being trans-

lated into firm orders later in

Alan Bunting

the year," the international truck control manager of a major UK freight forwarding company says.

The haulage market, however, high-risk, remains sufficiently lucrative to attract large numbers of operators into the area. The domestic recession which has induced many UK trucking companies to cut their way into Continental markets has had a knock-on effect under European recession, forcing hauliers ever further south in search of profits. There have been reports of Scandinavian vehicles plying for British export consignments trans-shipped out of Holland.

Freight rates competition is severe, with tariffs for a full trailer load to Turkey varying by a wide margin of as much as £1,100. One overland groupage company, Astran Cargo Services, this month took the unprecedented step of publishing its rates to Baghdad, Doha and Riyadh together with those of 11 of its major competitors in the newspaper International Freightening Weekly.

A further bout of tariff-shifting is to be expected as oil companies react to the inevitable customer response to this advertisement.

High overheads incurred by the larger companies in such areas as warehousing and storage, customs bonding facilities, depot maintenance and fleet investment are a further inducement to cut-price competition.

At the bottom end of the market are the sub-contract hauliers, often owner-drivers with a single vehicle and low overheads and rates wars are

underway. Many exporters have found to their cost, can prove a very expensive business, however, when trucks break down in remote areas or, worse, simply disappear — along with their cargoes. The road to Damascus is littered with the casualties of inexperienced, misinformed or merely unlucky trucking ventures.

Regular operators complain bitterly about the cowboy com-

petitors who take away their traffic by quoting undercut rates; "I have to pay fuel maintenance costs but when someone else's truck breaks down in the desert because it is totally unsuited to being driven in those conditions my drivers have to stop and help. This means a wasted effort, maybe even towing a competitor's truck all the way to Basra, delaying my delivery time and costing me even more money," the managing director of a specialized groupage operator points out.

Deaths

Despite quoted delivery times of between 14-15 days dependent on destination, delays are frequent.

This winter, exceptionally heavy snowfalls on the Bulgarian-Turkish border held up traffic by as much as three days. The bad weather has also been reported as far south as Jordan and Syria.

Sudden border closures due to fluctuating political situation and road closures because of movements of military traffic, as well as the prospect of war in the mountains of Turkey, all factors which have to be considered by this industry in which speed and security of delivery are of prime importance.

When the Middle East trucking bubble is likely to burst depends largely on the cessation of the Iran-Iraq war and the subsequent reopening of Gulf ports.

The shipping lines, which have lost much business to surface transport in recent years, are poised to strike back at the market, but, meanwhile, new haulage services are sprouting up across the region.

Meanwhile, it is likely that the eastern Mediterranean ports which are being developed — roll-on/roll-off, ferry, freight traffic to Turkey and drive directly into the deep Gulf regions will continue to experience growth for some years to come.

Leigh Stoner

Trucking to the Middle East: a precarious market but the rewards are high

Ports closure boosts business for hauliers

Leyland's T45 roadtrain. Ford's Cargo truck.

Patriotic buyers relieve gloom

GLOOM HAS been a universal sentiment amongst commercial vehicle manufacturers selling in Britain over the last three years. For UK-based truck producers the story has been, relatively, even grimmer.

Penetration by overseas vehicle makers has grown, in percentage terms, during a period of contraction in total UK sales.

Domestic producers might be more despondent still if it was not for the loyalty of fleet buyers. In the late 1960s when foreign truck builders began their assault on the British market, the allegiances of small transport operators were swayed first.

Owner-driver haulage contractors concerned about performance and reliability, were attracted by the newly available Volvo and Scania trucks from Sweden. The high level of refinement and cab comfort in the imported vehicles would often clinch a sale where the haulier had lingering doubts.

In the large — and not so large — fleets, British marques continued to hold sway. Fleet users frequently run their own workshops, where they hold stocks of fast-moving (regularly needed) parts in which substantial sums are invested.

Fitters are invariably sent for training, at considerable expense, in the servicing and repair of the appropriate manufacturer's engines, gearboxes, axles and chassis components.

There is, in fact, a solid commitment to the chosen make of vehicle, which is not easy to shed. The larger the fleet, the more binding are such agreements. Changes from Ford to Mercedes-Benz in a 100-vehicle fleet, for example, would be a long and initially costly

exercise.

Reluctance to switch from British to foreign vehicles is widespread in large fleets for other reasons. Managing directors of major vehicle-using industrial concerns are more likely to heed government authorities, political pundits and the Confederation of British Industry to "buy British," than smaller enterprises.

If a nationally-known producer of branded goods, whose product is publicised on the sides of its delivery vehicles, goes foreign, the eyebrows of its customers are likely to be raised — some in disapproval.

A distinction needs to be made between light and middle-weight vehicles, up to say 16 tonnes all-up weight, on the one hand and heavier chassis on the other, when it comes to British versus foreign fleet-buying patterns.

Image

Patriotic and image-conscious companies have shown themselves more ready to buy Swedish, German, Dutch, Italian or French chassis for maximum-weight long-haul truck operation than for "high visibility" urban distribution work.

Names like Express Dairy and J. Sainsbury are to be seen on the sides of Dutch DAFs;

Volvo are running in the Tesco and Bass Chippington fleets; Snelson carry Walls ice cream; Mercedes' Jamie and British Home Stores merchandise. Glaxo products are distributed in German-engineered,

Italian-built Magirus-Deutz machines. The reasons given for their choice of overseas heavy chassis are numerous.

High levels of cab comfort in continental vehicles bring demands for their adoption, from unions representing drivers in industrial concerns, more likely to heed government authorities, political pundits and the Confederation of British Industry to "buy British," than smaller enterprises.

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Volvo's position as UK market leader is more apparent than in haulage fleets. At lower weights, notably below 18 tons gross, domestic truck makers have suffered far less at the hands of the importers.

In the strongly-contested eight to 15 ton segment, foreign penetration has been negligible. Only Renault, Fiat (Iveco) and Mercedes offer chassis in this category and the small numbers sold have tended to go to small own-account concerns wanting to be different.

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Mercedes-Benz with its Dusseldorf vans/chassis and Dodge with the 50-series models have, however, recorded burgeoning sales, in relation to market patterns at large. Ford is in contention with its A-series, though sales have been disappointing by Ford's ever-ambitious standards.

Sales of car-derived vans have remained relatively buoyant during the recession, a reflection of the way in which consumer spending has been maintained, leading to prolonged business activity for the small trader. The last two years have seen Ford replace its best-selling Escort van with a new front-wheel-drive Escort car. Bedford has also gone fwd, replacing its Chevette-derived light commercial with the compact Astra van, though for users more concerned with load volume than refinement, the 19-year-old HA van remains available.

Alan Bunting